

Injured Patients & Families Compensation Fund

System Modernization

IPFCF Factoids

- The IPFCF was created in 1975 by legislative enactment of Chapter 655, Wisconsin Statute.
- The IPFCF is technically an irrevocable trust.
- The IPFCF operates on a fiscal year basis: July 1 through June 30.
- The IPFCF has 18,486 active accounts today.
- The IPFCF Board of Governors granted a premium holiday for Fiscal Year 2021, 2022, and 2023 in response to the COVID pandemic.



New IPFCF System Implementation

Who will be impacted by the new system?

- All Wisconsin licensed physicians and CRNAs
- All employer groups that manage their employee's IPFCF compliance
- All medical entities that are required IPFCF participants
- All fully authorized IPFCF insurance companies
- IPFCF staff



Expected Changes & Modernization

- Employers and their linked providers will receive notice of their IPFCF correspondence each time a letter or bill is issued.
- Everyone will need to register to access their online IPFCF Portal Account.
- Providers will need to enter their own exemptions through their online Portal Account.
- All IPFCF correspondence will be paperless.
- Credit card payments will be an option.



Heightened Standards for Insurance Companies

- Coverage revisions will not be accepted after the reported policy expiration date.
- Coverage terminations that occur prior to the policy expiration date will not be accepted after the reported policy expiration date.
- Insurance carriers will be monitored for late certificate filings and will be reported to the IPFCF Board of Governors.
- Insurance carriers will be fined for late certificate filings as per Wisconsin Statute 655.



Common Problem Areas

- Locum Tenens and contractors
- Special Permits (875 License Type) and CRNAs
- Residents and Fellows
- Timely coverage reporting
- Accuracy of contact information
- Playing the "240 hour" game
- Internal communications



How to Prepare for the IPFCF Transition

- Watch for news and emails from the IPFCF.
- Take part in IPFCF training sessions once they are available.
- Create an email inbox just for IPFCF matters if multiple people manage the IPFCF compliance for your organization. Use this email for access to the online Portal Account.
- Develop processes to ensure that your organization's coverage needs are being reported to your insurance carrier timely and accurately.
- Verify the IPFCF has current email addresses for the people who need to be aware of IPFCF the approaching developments.
- Understand your organization's insurance arrangement for Locum Tenens and contractors.

Other Important Information

- Medical providers need to use their personal contact information with the Wisconsin licensing board and the IPFCF.
- Prohibit administrative staff from using their contact information for another person.
- Check your IPFCF account regularly.
- Add new employees and remove terminated employees from your group account as the changes occur.



Website & Contact Information

Website: https://oci.wi.gov/Pages/Funds/IPFCFOverview.aspx

Contact information:

- Locums: Andrea Nelson <u>Andrea.Nelson@wi.gov</u>
- Certificates & Coverage: Rebecca Kamenick <u>Rebecca.Kamenick@wi.gov</u>
- Claims: Ana Lopera <u>Ana.Lopera@wi.gov</u>
- Financial Specialist: Trina Schwartz <u>Trina.Schwartz@wi.gov</u>
- General Inquiries: https://appengine.egov.com/apps/wi/oci/contact

