# Visconsin Insurance News Issue 1 - Spring 2013

## **Commissioner's Note**

#### By Ted Nickel, Commissioner of Insurance



The Road Not Taken

I shall be telling this with a sigh Somewhere ages and ages hence: Two roads diverged in a wood, and I— I took the one less traveled by, And that has made all the difference *Robert Frost* 

The last year and a half has been particularly active for state regulators. We have seen a number of important and sometimes controversial national issues develop. This includes life insurance issues (principle-based reserving), property and casualty insurance (flood insurance issues and "super-storm" Sandy), agent issues (NARAB 2—new legislation to ease regulatory burdens on agents who sell in multiple states), and corporate governance issues (Own Risk Solvency Analysis). And then there is health insurance.

No other issue has elicited so much passion. No other issue has generated the level of response from the general public, and more specifically consumers, agents, and the insurance industry. No other issue has generated so many twists and turns. As a regulator, we had to be myopic and only look at the issue in front of us. We were facing the possibility of the Supreme Court striking down the law and an election that could determine the law's fate or how it was implemented. The federal regulatory process is always opaque, but the delays in these regulations left us wondering when or if federal guidance would come. We also faced numerous regulatory u-turns—situations in which the federal bureaucracy just changed their mind.

I believe the Wisconsin market is uniquely different. We actually have robust competition here-with more than 20 insurers competing in the individual health insurance market and more than 30 in the small group health insurance market. And Wisconsin consumers have a variety of choices-from HMOs and PPOs, plans with co-pays and high deductible plans, local and national insurers, and for-profit and non-profit insurers. Competition is good for consumers and employers. The question for our market is, Will health reform preserve these choices? And what can I do as a regulator to protect consumers and ensure Wisconsinites have these same choices?

When I was appointed, I discussed these priorities with my staff. The previous administration had accepted a federal grant to develop a health insurance exchange as an "early innovator." Since the grant was not tied to a specific outcome, we decided to continue the research on the feasibility of a freemarket Wisconsin health insurance

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exchange. Wisconsin has always believed that robust competition is the best way to retard rising health insurance premiums—allowing consumers to move to less expensive coverage, and a Wisconsin-based free-market exchange (we thought at the time) would ensure a federal exchange didn't muck up our highly competitive market.

In late 2011, Governor Walker took a fresh look at the exchange issue and agreed with our conclusion that federal guidance had made it impossible for us to operate a free-market exchange. He determined that we should send back the federal "early innovator" grant. In 2012, the Supreme Court essentially upheld the health care reform law, and President Obama was re-elected. This made it highly unlikely the law would be repealed, and we faced another decision point. Do we move forward with a state-exchange, as a federal partner, or do we focus on regulating the Wisconsin marketplace and leave much of the implementation to the federal government?

As you know, Governor Walker decided not to move forward with a state-based exchange or as a partnership state. The Patient Protection and Affordable Care Act is the law of the land. As a state, we are not obligated to do the work of the federal government. Nor is it our job to stand in the way of the implementation of the law. Our job at the Office of Commissioner of Insurance is to protect Wisconsin consumers. In order to do that we need to ensure our market remains competitive and protect Wisconsin taxpayers from undue costs from an expensive health insurance exchange.

Without traveling the more difficult road—with all its starts and stops—it

would be impossible for us to say with certainty that we made the right call. But we have researched these issues. We looked at the federal guidance and examined our options based on that guidance. And we looked at how much an exchange will cost to operate. The result is clear that Governor Walker made the right decision.

The yearly operation of a health exchange has been estimated anywhere from \$45 million to \$60 million or more. These costs are supposed to be paid by those enrolling in the exchange but if enrollment in the exchange does not meet projections, state taxpayers are on the hook for those losses. Even more troubling is that federal rules barred Wisconsin from creating an exchange that meets our unique market needs. The federal cookie-cutter approach outlined in the regulations would require us to craft an exchange that would have looked almost exactly like the federal exchange. In short, we would be putting taxpayers at risk for almost no gain.

We will continue to be the primary regulator of the Wisconsin market. Insurers will continue to file forms and rates with Wisconsin for both on- and offexchange health insurance policies. The federal government will decide which insurers are allowed to participate in the exchange based on Wisconsin's longtime regulatory process and a verification that the insurer is in compliance with the federal health reform law. And, of course, the federal government will run the federal exchange. In short, Wisconsin will continue to do the work of the state. and the federal government will do the work of the federal government.

As I look back now, many of these decisions seem obvious, but I am not sure the decisions would seem so obvious if we took the easy road.

#### **OCI in Your E-mail**

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The Biggert-Waters Flood Insurance Reform and Modernization Act of 2012 (Act) extends the authority of

2012 (Act) extends the authority of the National Flood Insurance Program (NFIP) until September 30, 2017. These changes are being phased in by the Federal Emergency Management Agency (FEMA). Some of the 2013 changes include phasing out subsidies and issuing new policies at full-risk rates. FEMA will be clearly communicating when these subsidies and discounts are no longer available. The National Association of Insurance Commissioners (NAIC) has published a comprehensive overview of the changes at: http://www.naic.org/ documents/cipr\_overview\_2012\_flood\_ reauthorization.pdf

With changes in the program, training is just as important as it was before. Section 207 of the Flood Insurance Reform Act of 2004 requires all producers selling insurance policies under NFIP to be properly trained and educated about NFIP to ensure producers may best serve their clients.

The Act directs the Director of FEMA, in cooperation with the insurance industry, state insurance regulators, and other interested parties, to establish minimum training and education requirements for all insurance agents who sell flood insurance policies. FEMA and stateapproved continuing education providers are developing courses related to NFIP. An insurance producer who sells flood insurance may satisfy the minimum training and education requirements by completing a course related to NFIP, which may be approved for three hours of continuing education credit. Failure to comply with this continuing education requirement may jeopardize the producer's authority to write insurance through NFIP.

All Wisconsin-licensed resident insurance producers who sell federal flood insurance policies must comply with the minimum training requirements of section 207 of the Flood Insurance Reform Act of 2004, and basic flood

## **Continuing Education**

Resident intermediaries (agents) who hold a license in any of the major lines of insurance must complete a total of 24 hours of continuing education during the biennium. At least three credit hours must be in the ethics of insurance. The major lines include property, casualty, personal lines P&C, life, and accident and health or the limited line of automobile. Excess credit hours accumulated during any reporting period will not be carried forward to the next reporting period. Agents may receive credit hours for attending the same course only once during any biennium.

Resident intermediaries who are required to complete continuing education will receive a postcard notice mailed 90 days prior to the expiration date if they are deficient in continuing education hours. Intermediaries are encouraged to not wait until the last few weeks of their reporting period to complete continuing education. By rule, continuing education providers are given 10 days to electronically bank the continuing education credits. Failure to complete all continuing education hours on or before the last day of the intermediary's birth month will result in the license cancellation and termination of active appointment(s). There is no grace period for the completion of the required continuing education courses during the biennium.

A list of continuing education courses is available on Sircon's Web site at www. sircon.com by selecting "Look Up Education Courses/Credit" and follow the prompts.

Questions regarding continuing education courses can be directed to Pearson VUE at www.pearsonvue.com/contact/ce/ or by calling (800) 274-4679.

## License Renewal

Resident and nonresident intermediaries (agents) are required to submit their biennial regulation fee in order to continue conducting insurance business in Wisconsin. Approximately 60 days prior to the license expiration, the Office of the Commissioner of Insurance (OCI) mails a renewal notice (postcard) by first class mail to the mailing address on file with our office. The renewal fees to be paid by each licensed individual intermediary-agent are: \$35 for resident agents and \$70 for nonresident agents. Failure to pay the renewal fee on or before the last day of the intermediary's birth month will result in the license cancellation and termination of active appointment(s).

Intermediaries must renew their license online either by credit card, debit card or electronic check. Intermediaries have the following three options to make their renewal payment on Sircon at www. sircon.com, NIPR at www.nipr.com, or OCI at oci.wi.gov. Due to a three- to fiveday time delay in posting the transaction with OCI and NIPR, intermediaries making payments within five days of their license expiration date are required to use Sircon to avoid delays or license cancellation.

Questions regarding license renewal can be directed to the Agent Licensing Section at (608) 266-8699 or by e-mail at ociagentlicensing@wisconsin.gov.

#### Miss an issue of the WIN?

No problem. We have old issues of Wisconsin Insurance News dating back to 2002 on our Web site:

http://oci.wi.gov/ins\_rev.htm

# Application Procedures Following License Cancellation

Intermediaries (agents) who have had their license cancelled for failure to pay the renewal fee or to comply with continuing education requirements must apply for a reinstatement.

Resident intermediaries who held a major line or limited line license have one year from their expiration date to reinstate without having to complete any prelicensing education or examination. Intermediaries must complete continuing education requirements and the hours must be banked electronically with our office before they can reinstate.

Resident intermediaries who wish to reapply for a major line license after one year are required to complete prelicensing education, take the law portion of each examination and resubmit fingerprints. Resident intermediaries holding a limited line would need to retake the entire examination.

Resident and nonresident intermediaries may submit a reinstatement application online at www.sircon.com or www.nipr. com.

Questions regarding reinstatement can be directed to the Agent Licensing Section at (608) 266-8699 or by e-mail at ociagentlicensing@wisconsin.gov.

# Did you know?

Intermediaries (agents) are required to follow minimum record retention standards and techniques of accounting and data handling to ensure that timely and reliable information exists and is available to the Office of the Commissioner of Insurance.

For more information, please refer to s. Ins 6.61, Wis. Adm. Code, regarding intermediary records.

# Name or Address Changes

Intermediaries (agents) or firms must notify the Office of the Commissioner of Insurance (OCI) in writing, within 30 days, of any changes in the name, residence, mailing and/or business address. Licensees should use the following options:

- Notify the Agent Licensing Section in writing at P.O. Box 7872, Madison, WI 53707-7872, by fax at (608) 267-9451, or by e-mail at ociagentlicensing@wisconsin.gov.
   Please include name, license number, new address and effective date.
   Telephone requests are not accepted.
- Submit your individual intermediary address change on NIPR at www.nipr. com.

## Health Care Reform FAQs and Internet Links Available Online

There are many questions regarding the new Affordable Care Act (ACA) and how it will impact insurers, agents, consumers and employers. OCI has posted FAQs and helpful internet links for your use on our Web site at: oci. wi.gov/healthcare\_reform.htm. These FAQs will continue to be updated as the federal government publishes regulations relating to implementation of the ACA. Please check the Health Care Reform page on the OCI Web site for frequent updates.

# Updated Publications

OCI continues to update publications. Choose the "Publications" link in the top navigation on our home page, oci.wi.gov, then "Consumer Publications" to view, print or request a copy.

# **Change in Residency Status**

Intermediaries whose residential address change involves a change from one state to another state are reminded that, in addition to the address change, they also must provide the Office of the Commissioner of Insurance (OCI) with either a letter of certification or other comparable evidence from the new state of residence.

- A licensed nonresident intermediary, after becoming a Wisconsin resident, may retain authority under the nonresident agent license for a maximum of 60 days, at which time all authority granted under the nonresident license will cease.
- A licensed resident intermediary, after becoming a resident of another state, may retain authority under the resident license for a maximum of 60 days at which time all authority granted under the resident license will cease.

- A licensed nonresident intermediary after becoming a resident of a state other than Wisconsin may retain licensing authority under the nonresident license for a maximum of 60 days, at which time all authority granted under the nonresident license will cease.
- If an agent changes residency status and becomes licensed under the new status, all authority granted by the license issued under the former status will terminate on the date the new license is issued.

For more information, please refer to s. Ins 6.59 (8), Wis. Adm. Code.

Questions regarding residency status can be directed to the Agent Licensing Section at (608) 266-8699 or by e-mail at ociagentlicensing@wisconsin.gov.

# **OCI Staff Changes**

- Susan Ezalarab transitioned from the Director of the Bureau of Market Regulation to Policy Initiatives Advisor-Executive. Gina Frank, Administrator of the Division of Regulation and Enforcement, will oversee the Bureau of Market Regulation during the transition period. Please contact Gina Frank for any Market Regulation issues.
- David Grinnell has been named Insurance Program Manager of the State Life Insurance Fund.
- Danielle Rogacki was hired as the Property and Casualty Section Chief in the Bureau of Market Regulation.
- John Kitslaar was promoted to Life and Health Section Chief in the Bureau of Market Regulation.

## Sarah Norberg was hired as a staff attorney in May 2013. Terri Carlson (Courtney) was promoted

to Administrative Policy Advisor in the Legislative Relations and Communications unit.

## Retirements:

- Mary Sprague, State Life Insurance Fund Program Manager, will retire in June 2013.
- Michael Honeck, Health and Life Insurance Section Chief in the Bureau of Market Regulation, retired February 2013.
- Ronnie Demergian of the Bureau of Market Regulation retired in February 2013.

# Administrative Actions Taken by OCI

In many of the proceedings listed below, the Respondent denied the allegations but consented to the actions. Detailed information regarding the proceedings is available from the OCI Legal Unit. Copies of administrative actions started in the year 1964 can be viewed and printed from OCI's Web site at http://oci.wi.gov/admact/admact.htm. The following are actions for April 2012 through March 2013.

#### Actions against agents:

#### Ana Aguila

10395 SW 93rd St., Miami, FL 33176 Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Florida on a licensing application. September 2012

#### Patrick A. Ahlberg

2430 Mary St. Lot 105, Marinette, WI 54143 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Kris A. Alter

440 Ridge Rd., Walworth, WI 53184 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Christian Anderson

22341 Peartree, Mission Viejo, CA 92692 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of California on a licensing application. August 2012

#### Robert Allen Anderson

13710 General Geary Ct.,

Fredericksburg, VA 22407 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Alabama on a licensing application. January 2013

#### Roger R. Anderson

2114 Cumming Ave., Superior, WI 54880 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. December 2012

#### John Andrade

6913 Risata Way, Elk Grove, CA 95758 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. November 2012

Dorothy Ann Angeli 3300 Business Park Dr., Stevens Point, WI 54482 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Felipe Santiago Arriola

17901 N.W. 68 Ave., Apt. T-104, Miami, FL 33015 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, failing to provide evidence of eligibility to work in the United States, and having multiple administrative actions taken by the states of Florida and Michigan. January 2013

#### Timothy Ascher

2127 Sharon Ln., Manitowoc, WI 54220 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Deanna G. Atwood

2060 S. 77th St., Milwaukee, WI 53219 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Kuldip S. Bagga

1573 Hillsboro S.E., Grand Rapids, MI 49546 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to disclose an administrative action taken by the state of Minnesota on a licensing application. February 2013

#### Christopher Bangs

Rockland Abstract Corporation 140 Sylvan Ave., 2nd Floor, Englewood Cliffs, NJ 07632 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI related to an administrative action taken by another state. August 2012 Mashelle Barker 219 E. Maple St., Ste. 3000, North Canton, OH 44720 Agreed to have her application for an insurance license denied for 248 days. This action was taken based on allegations of having a criminal conviction which may be substantially related to insurance marketing type conduct. February 2013

#### Katie L. Barry

926 Short St., Appleton, WI 54915 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Sarah M. Barton

1502 N. 56th St., Superior, WI 54880 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Michael James Bennett

800 Nebraska St., Oshkosh, WI 54902 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Diana L. Berry-McDowell

3382 N. 30th St., Milwaukee, WI 53216 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Haroon Binwalee

6714 Greenshire Dr., Indianapolis, IN 46220 Had his insurance license revoked and was ordered to pay a forfeiture of \$250.00. These actions were taken based on allegations of failing to report an administrative action taken by the state of California on a licensing application, failing to report criminal convictions on a licensing application, and failing to respond to OCI inquiries. February 2013

#### Brian Blackley

225 Prospect Ave., Pewaukee, WI 53072 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

Sara Boney 1208 Whitewater Ave., Fort Atkinson, WI 53538 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Douglas G. Bowring

1627 N. 69th St., Wauwatosa, WI 53213 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Jeffrey Vern Brendel

710 Forest Blvd., Sheboygan Falls, WI 53085 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Charles H. Brown

10932 75th St., Apt. 107, Kenosha, WI 53142 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Jaquieta Monique Brown

5659 N. 36th St., Milwaukee, WI 53209 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Robert Brown

W329N4320 Lakeland Dr., P.O. Box 76, Nashotah, WI 53058 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay Wisconsin delinquent taxes due. May 2012

#### John Budzinski

6532 N. 73rd St., Milwaukee, WI 53223 Had his application for an insurance license denied. This action was taken based on allegations of failing to pay delinquent Wisconsin taxes. August 2012

#### John Bunbury

124 E. Superior St., Wayland, MI 49348 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Kentucky on a licensing application. April 2012

#### John P. Burns

9 Siedsma Ct., Clinton, NY 13323 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. March 2013

#### Thaddeus Burns

9701 W. National Ave., Apt. 8, Milwaukee, WI 53227 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and a criminal conviction which may be substantially related to insurance marketing type conduct. July 2012

#### Pamela Burzinski

736 Capman St., Milton, WI 53563 Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. September 2012

#### James J. Butler

1417 Yates Ave., Beloit, WI 53511 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. December 2012

#### Diane Byas

430 Summit Ave., Sun Prairie, WI 53590 Had her application for an insurance license denied. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application and failing to apply for a life license within 30 days of completing the state life examination. June 2012

#### Terrence Carlino

1300 Jez Rd., Ladysmith, WI 54848 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and a criminal conviction which may be substantially related to insurance marketing type conduct. May 2012

#### Daniel C. Carlson

437 Berwyn Dr., Madison, WI 53711 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Christopher J. Chadbourne

50 Lindbergh Ave., Newton, MA 02465 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. March 2013

#### Trisha Chavis

1276 Southridge Cir.,

Rochester Hills, MI 48307 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and a criminal conviction which may be substantially related to insurance marketing type conduct. September 2012

#### Raymond Cody

126 E. Burnett St., Beaver Dam, WI 53916 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. April 2012

#### Andrew Cole

1111 Hilltop Ln., Toledo, OH 43615 Agreed to a denial of his insurance license for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Ohio on a licensing application. April 2012

#### Rossana M. Colon

1222 S. 23rd St., Milwaukee, WI 53204 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. February 2013

#### Robert R. Conroy

4269 Skyview Dr., Janesville, WI 53546 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Richard Corbett

2392 Rockminster Rd., Lexington, KY 40509 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. September 2012

#### Emma Costilla

700 N. 10th St., Apt. 16, Oostburg, WI 53070 Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose criminal convictions on a licensing application. February 2013

#### Broch Cotter

622 E. Oak Grove St., Juneau, WI 53039 Had his application for an insurance license denied. This action was taken based on allegations of a previous administrative action taken by the state of Wisconsin that included the permanent revocation of his Wisconsin insurance license. September 2012

#### John F. Cotter

419 E. Forest Dr., Neenah, WI 54956 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### John Cotthaus

1184 Dovetail Ct., Virginia Beach, VA 23464 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose administrative actions taken by the states of Kentucky and Illinois on a licensing application. April 2012

#### Paul Cromar

1739 Farrow Dr., Rock Hill, SC 29732 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, failing to disclose a criminal conviction and an administrative action on a licensing application and a lawsuit or arbitration involving allegations of fraud, misrepresentation, misappropriation or breach of fiduciary duty. December 2012

#### James Culbertson

2429 Hynes Ave. N., Oakdale, MN 55128 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an employment termination with allegations of misconduct on a licensing application. April 2012

#### Todd D. Cushman

7018 Donna Dr., Middleton, WI 53562 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, failing to meet the continuing education requirements of a previous stipulation and order, and failing to pay a previous forfeiture when due. July 2012

#### Randall Dauffenbach

525 Rose Ann Dr., Burlington, WI 53105 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application and having a criminal conviction which may be substantially related to insurance marketing type conduct. July 2012

#### M. Thomas Day

4021 S. 700 East, Ste. 500, Salt Lake City, UT 84107 Had his application for an insurance license denied. This action was taken based on allegations of a lawsuit or arbitration involving allegations of fraud, misrepresentation, misappropriation or breach of fiduciary duty substantially related to insurance marketing; having unpaid arbitration awards and discovery sanctions; failing to disclose lawsuits on a licensing application; and demonstrating evidence of untrustworthiness. March 2013

#### Nichole M. Day

840 Roosevelt St., Fennimore, WI 53809 Agreed to the denial of her insurance license for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. February 2013

#### Stephanie Decorah

N6216 Onondaga Dr., Oneida, WI 54155 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Neil Demant

1313 Yorkville Ave., Union Grove, WI 53182 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Michael B. Dermody

222 S. Golden Lake Ln., Oconomowoc, WI 53066 Was ordered to pay a forfeiture of \$15,000.00 within 31 days and was ordered to pay restitution to a consumer in the amount of \$3,717.36. The application for the reinstatement of his intermediary's license was denied and he is prohibited from reapplying for an intermediary's license for a period of five years. These actions were taken based on allegations of selling annuities after license revocation, misrepresenting information to OCI, and making multiple misrepresentations to consumers regarding the features of annuities sold. May 2012

#### David Richard Detjen

4633 N. Haymeadow Ave., Appleton, WI 54913 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of life insurance licensure as required for the variable life/variable annuity line of authority. January 2013

#### Siddharth Dhawan

3332 Virginia St., Miami, FL 33133 Had his application for an insurance license denied. This action was taken based on allegations of having a lawsuit or arbitration involving allegations of fraud, misrepresentation, misappropriation or breach of fiduciary duty, as well as failing to provide proof of eligibility to work in the United States required for licensure. December 2012

#### Linda F. Dickens

7084 N. 43rd St., Milwaukee, WI 53209 Had her request for a waiver of the continuing education requirements denied. This action was taken based on allegations of failing to submit required information to OCI in a timely manner. December 2012

#### Joseph Dirico

P.O. Box 293, Farmington, MN 55024 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, having a criminal conviction which may be substantially related to insurance marketing type conduct, and failing to pay overdue child support. April 2012

#### Perry S. Dlugie

1203 Walden Ln., Deerfield, IL 60015 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Sally Domingue

- E. 3352 Old School Ln.,
- Coon Valley, WI 54623

Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application and having a criminal conviction which may be substantially related to insurance marketing type conduct. July 2012

#### Retha Dale Dowells Coble

5150 Regent Blvd., Irving, TX 75063 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. February 2013

Andrea J. Dudkiewicz N11401 Sugar Bush Rd., Birnamwood, WI 54414 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Ross Eichele

655 119th Ln. N.E., Minneapolis, MN 55434 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. July 2012

#### Donna L. Emmons

324 W. Center St., Milwaukee, WI 53212 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Franklin Zachary Fecunda

9004 Post Oak Dr., Arlington, TX 76002 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay past child support due. January 2013

#### Barbara Rose Fernandez

7641 Cedar Elm Dr., Irving, TX 75063 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of reciprocal legal expense licensure. September 2012

#### Darrell Clarke Fields

9980 E. Villa Cir., Vero Beach, FL 32966 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Florida on a licensing application and having a criminal conviction which may be substantially related to insurance marketing type conduct. December 2012

#### George Fitzharris

6104 W. Lincoln Ave., Milwaukee, WI 53219 Agreed to pay a forfeiture of \$1,500.00, agreed to not issue certificates of insurance if coverage is not in force with an insurer, and agreed to have his insurance license suspended for 30 days. These actions were taken based on allegations of misrepresenting insurance coverage. November 2012

#### Roy Flynn

570 Dugwell Rd., Boones Mill, VA 24065 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. December 2012

#### David Smith Folmar

3108 Bryn Mawr Dr., Dallas, TX 75225 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. December 2012

#### Janet Marie Fowler

160 S. McCarthy Rd., Appleton, WI 54914 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. December 2012

#### Todd R. Franke

734 Bear Claw Way, Apt. 209,Madison, WI 53717Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. January 2013

#### Mark Gabriel

3013 Schaefer Cir., Appleton, WI 54915 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose criminal convictions on a licensing application. October 2012

#### Michael Leonard Gartman

1228 Alcott Ave., Howards Grove, WI 53083 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Ryan Erica Gill

938 N. Gladstone Ave., Indianapolis, IN 46201 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI; having a criminal conviction which may be substantially related to insurance marketing type conduct; and failing to pay past child support due. March 2013

#### Tiffany Michelle Gillespie 417 Rawls Cir., Irving, TX 75061

Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. December 2012

#### David A. Glaser

1033 S. East St., Appleton, WI 54915 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Peter Stephen Goeser

N4232 County Rd. D, Oakfield, WI 53065 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. February 2013

#### Claudia Gonzalez

445 State St., Fremont, MI 49412 Had her application for an insurance license denied. This action was taken based on allegations of a criminal conviction which may be substantially related to insurance marketing type conduct and for failing to pay fines as required. May 2012

#### Gray Goodrich

20408 Whiterock Dr., Lago Vista, TX 78645 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. November 2012

#### Annie Christina Goodson

P.O. Box 281026, Cleveland, OH 44128 Had her application for an insurance license denied. This action was taken based on allegations of a criminal conviction which may be substantially related to insurance marketing type conduct, failing to disclose an administrative action taken by the state of Ohio on a licensing application, and failing to respond promptly to inquiries from OCI. January 2013

#### Norman Graeber

1013 W. Frances St., Appleton, WI 54914 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. June 2012

#### Alonzo S. Greene

6111 S. Elizabeth, Chicago, IL 60636 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay past child support due. December 2012

#### Timothy M. Greguire

605 Grand Ave., Rothschild, WI 54401 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. February 2013

#### Joshua Griffin

2351 Rainbow Dr., Plover, WI 54467 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. May 2012

#### Donna L. Grunow

1342 Lenz Ct., Sheboygan, WI 53083 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Roger M. Haecker

414 Rogers St., Milton, WI 53563 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

Shawn P. Hammes 2130 South Ave., Apt. 310, La Crosse, WI 54601 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Peter Hannah

250 Cliff Alex Ct., Apt. 3, Waukesha, WI 53189 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and not being eligible to hold a variable line of authority. May 2012

#### Stephanie Hansen

318 Elm St., Menasha, WI 54952 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to apply for licensure within 30 days of state examination completion. June 2012

#### Christopher Harris

118 W. Bell St., Apt. 202, Neenah, WI 54956 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, failing to disclose criminal convictions on a licensing application, and having a criminal conviction which may be substantially related to insurance marketing type conduct. May 2012

#### Scott Harris

4793 Hillsboro Cir., Santa Rosa, CA 95405 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of a resident surplus lines license. May 2012

#### Joseph Elton Haskell, Jr.

5023 Eagle Point Dr., Jacksonville, FL 32244 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. January 2013

#### Jon Hatcher

521 1/2 N. Washington St., Elkhorn, WI 53121

Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application and a criminal conviction which may be substantially related to insurance marketing type conduct. September 2012

#### Jason Hebert

5817 N. 41 St., Milwaukee, WI 53209 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. May 2012

#### Si Lorenzo Henderson, Sr.

798 Squirrel Ct., Kissimmee, FL 34759 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay past child support due. January 2013

#### Michael J. Henk

1 Blue Hill Plaza, Ste. 1607, Pearl River, NY 10965 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of New Jersey resident licensure. April 2012

#### Robert I. Henson

W5033 State Rd. 21, Redgranite, WI 54970 Agreed to pay a forfeiture of \$2,000.00; agreed to hold all insurance premiums in trust, to transmit them promptly to the insurer and to not utilize them for any personal purpose; and agreed to the suspension of his insurance license for a period of 14 days. These actions were taken based on allegations of misappropriating funds from an insurance agency and utilizing the premiums for his own use. June 2012

#### Robert I. Henson

2047 Basten St., Apt. D, Green Bay, WI 54302 Had his insurance license revoked. This action was taken based on allegations of failing to pay a \$2,000.00 forfeiture when due. December 2012

#### Clarence Ray Hill, Jr.

2880 N. Menomonee River Pkwy., Milwaukee, WI 53222 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Mark Hiller

7992 Paton Rd., Saint Germain, WI 54558 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Benjamin R. Hoffman

1028 Weinkauf Rd., Edgar, WI 54426 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. December 2012

#### Diandra D. Holloway

4512 W. Martin Dr., Apt. 5, Milwaukee, WI 53208 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Jerad Holmes

3238 Debra Ln., Racine, WI 53403 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. July 2012

#### Annette F. Howard

3562 N. 10th St., Milwaukee, WI 53206 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Reginald Huggard

1011 Knowlton St., Rockford, IL 61102 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. October 2012

#### Craig D. Huguet W192 S6347 Regency Ct., Apt. F, Muskego, WI 53150 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. February 2013

#### Craig D. Huguet

W192 S6347 Regency Ct., Apt. F, Muskego, WI 53150 Had his application for an insurance license denied for 10 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a reinstatement licensing application. March 2013

#### David S. Humphrey

17100 W. Bluemound Rd., Ste. 202, Brookfield, WI 53005 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. December 2012

Tawnya Patsy Hylemon 5215 Wiley Post Way, Ste. 200, Salt Lake City, UT 84116 Had her application for an insurance license denied for 270 days. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction that may be substantially related to insurance marketing type conduct. January 2013

#### Adriana Jaime

12238 Silicon Dr., Ste. 150,

San Antonio, TX 78249 Had her application for an insurance license denied. This action was taken based on allegations of a criminal conviction which may be substantially related to insurance marketing type conduct and an administrative action taken by the state of Wisconsin. May 2012

#### Diane A. Jarvis

19155 Hi View Dr., Brookfield, WI 53045 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. November 2012

#### Daniel Jemison

2908 W. 100th Pl., Evergreen Park, IL 60805 Had his application for an insurance license

denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. July 2012

Christopher Andrew Johnson 4432 White Aspen Rd., Madison, WI 53704 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Jerry Johnson

W175 N13025 Lancelot Dr., Germantown, WI 53022 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. August 2012

#### Javan T. Jones

736 W. Cook Ave., Glenolden, PA 19036 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. February 2013

#### Leigh F. Joost

331 N. 50th St., Milwaukee, WI 53208 Agreed to pay a forfeiture of \$1,000.00 and not to submit an insurance application if the insured has not signed the application. This action was taken based on allegations of signing a signature on a document without proper authority. December 2012

#### Eugene H. Juul

6131 Danielle Rd., De Forest, WI 53532 Agreed to pay a forfeiture of \$500.00. This action was taken based on allegations of improperly soliciting a Medicare Advantage policy and using Medicare supplement insurance advertising not in compliance with the law. October 2012

#### Richard P. Kadamian

829 Marquette Ave., South Milwaukee, WI 53172 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. March 2013

#### Steve James Kass

P.O. Box 1071, Hayward, WI 54843 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Earl Kauffman

1116 Raymond Ave., Bethlehem, PA 18018 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Georgia on a licensing application and a criminal conviction which may be substantially related to insurance marketing type conduct. April 2012

#### Neda Keshani

3800 Citigroup Center, FI-9, Tampa, FL 33610 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of a resident surplus lines license. May 2012

#### Neda Keshani

3800 Citigroup Center, F1-9, Tampa, FL 33610

Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. August 2012

#### Charles Fredrick Kimball II

3050 English Oak Cir., Pensacola, FL 32526 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. January 2013

#### Herbert Kimpel

355 Greendale Dr., Janesville, WI 53546 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. August 2012

#### John King

iCan Group, 5300 Broken Sound Blvd. N.W., Ste. 200, Boca Raton, FL 33487 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of California on a licensing application. July 2012

#### Julia King

12660 Stafford Rd., Apt. 1032, Stafford, TX 77477

Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide

evidence of resident surplus lines licensure. November 2012

#### Steven A. Kirchner

2716 River Edge Ct., Waukesha, WI 53189 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. March 2013

#### Keely Rhonda Klemm

504 Rookery Ct., Mckinney, TX 75070 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. December 2012

#### Matthew R. Kopp

3601 Damon St., Eau Claire, WI 54701 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Mark A. Kottke

W9286 County TC, Oakfield, WI 53065 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Alan Thomas Krajcir

1227 N. Milwaukee St., Apt. 23, Milwaukee, WI 53202 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Blaise B. Krautkramer

482 Edelweiss Dr., Green Bay, WI 54302 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Blaise B. Krautkramer

482 Edelweiss Dr., Green Bay, WI 54302 Had his application for the reinstatement of an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. July 2012

#### Jay M. Kufahl

412 Weston Ave., Wausau, WI 54403 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Travis Kurey

1421 Kevin Dr., Kaukauna, WI 54130 Had his application for an insurance license denied. This action was taken based on allegations of having a criminal conviction which may be substantially related to insurance marketing type conduct. February 2013

#### Morrison Lamb

1032 S. Kernan Ave., Appleton, WI 54915 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. May 2012

#### Albert Lambert

4601 Corporate Dr., Ste. 115, Concord, NC 28027 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide required documentation on a licensing application. May 2012

#### Christopher John Lampien

1128 S. 98th St., Milwaukee, WI 53214 Agreed to pay a forfeiture of \$500.00, agreed to pay restitution in the amount of \$558.54, agreed to complete two additional continuing education courses, agreed to provide copies of life and annuity applications and suitability forms to OCI on a quarterly basis for one year, and agreed to the suspension of his life and annuity insurance license for 45 days. These actions were taken based on allegations of making misrepresentations in the sale of insurance products and failing to properly consider suitability in life or annuity insurance sales. October 2012

## Larry Lanchester

4401 Atlantic Ave. #420, Long Beach, CA 90807 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI regarding child support payment arrearages. October 2012

#### Allen Lane

3049 N. 8th St., Milwaukee, WI 53206 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Kyle Matthew Larimore Tranzsubco I Corp., 555 Metro Pl. N., Dublin, OH 43017 Had his application for an insurance license

denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide required proof of resident state licensing. December 2012

#### Renisha M. Lattimore

10522 Madison Park Dr., Charlotte, NC 28269 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide required proof of resident state licensing. December 2012

#### Song Lee

1401 Park Cir., Sun Prairie, WI 53590 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. May 2012

#### Michael K. Leibham

1908 N. 6th St., Sheboygan, WI 53081 Was ordered to pay a forfeiture of \$1,000.00 and was ordered to pay \$1,048.00 in customer restitution. These actions were taken based on allegations of soliciting and receiving a personal loan from a customer and failing to respond promptly to inquiries from OCI. September 2012

#### Christopher Aaron Lenzendorf

5153 Ninebark Dr., Madison, WI 53711 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. February 2013

#### Justin Leonard

29536 Galaxy Rd., Elkader, IA 52043 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of surplus lines licensing in his resident state. June 2012

#### Carol Lively

2437 Hoeschler Dr., La Crosse, WI 54601 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Xay V. Lor

1425 Geneva Rd., De Pere, WI 54115 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Xay V. Lor

519 3rd St., Green Bay, WI 54304 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. March 2013

#### Glenn MacDonald

c/o New York Life 690 Canton St., Ste. 100, Westwood, MA 02090 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of required resident state surplus lines licensing. August 2012

#### Daniel Maclean

Morgan Stanley Smith Barney, 3800 Citigroup Center F19, Tampa, FL 33610 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI. April 2012

#### Shana Mahlik

124 Grant St., Valders, WI 54245 Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. September 2012

#### Sarah Malaise

104 E. Mason St., Unit 606, Milwaukee, WI 53202 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. November 2012

#### Sarah Malaise

104 E. Mason St., Unit 606, Milwaukee, WI 53202 Had her application for an insurance license denied. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due and failure to respond promptly to inquiries from OCI. January 2013

#### Matthew Andrea Malone

2201 Snowbird Ave., Wausau, WI 54401 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Donna Mann

1914 Watt St., Little Rock, AR 72227 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of required resident state surplus lines licensing. August 2012

#### Paula J. Matteson

2301 W. Jackson St., Apt. 19, Merrill, WI 54452 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Matthew G. Maurer

1574 Citation Ln., Neenah, WI 54956 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, failing to complete the fingerprinting requirement, and having a criminal conviction which may be substantially related to insurance marketing type conduct. December 2012

#### Thomas William Mayer

325 Cedar St., Ste. 800, St. Paul, MN 55101 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Nevada on a licensing application. September 2012

#### Tiae D. McCormick

3600 E. Commerce Pl., Orlando, FL 32808 Had her application for an insurance license denied. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application and failing to promptly and completely respond to inquiries from OCI. January 2013

#### Brian L. McDowell

7792 N. Fairway Pl., Milwaukee, WI 53223 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Kenneth J. McManus

20 Wood Pond Rd., Amston, CT 06231 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of resident state licensure. September 2012

#### Patrick McNeil

W10788 S. Shore Rd., Deerbrook, WI 54424 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

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Scott Metzger Wachovia Securities,

5246 Red Cedar Dr., Fort Myers, FL 33907 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of required resident state licensing. October 2012

#### Thomas E. Monson

S5675 Cty. Rd. B, Eau Claire, WI 54701 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. February 2013

#### Benitza Flores Montgomery

3015 Erin Ave, Cleveland, OH 44113 Had her insurance license revoked and was ordered to pay a forfeiture of \$250.00. These actions were taken based on allegations of failing to report an administrative action taken by the state of Arkansas and failing to respond promptly to inquiries from OCI. January 2013

#### Aguilar Jorge Montiel

1552 W. Lincoln Ave., Milwaukee, WI 53215 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to submit the legitimate identification required for licensure. November 2012

#### Carl Verdell Moore Jr.

3931 Tudor Court, Columbus, IN 47201 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. January 2013

#### Jorge Moreno

4607 S. 2nd St., Louisville, KY 40214 Had his application for an insurance license denied. This action was taken based on allegations of failing to disclose administrative actions taken by the states of Wisconsin and Colorado on an insurance license application, failing to respond promptly to inquiries from OCI, failing to provide proof of eligibility to work in the United States, and having a criminal conviction which may be substantially related to insurance marketing type conduct. December 2012

#### Whitney Morgan

3700 S. Stonebridge Dr.,McKinney, TX 75070Had her application for an insurance license denied. This action was taken based on

allegations of failing to respond promptly to inquiries from OCI and a criminal conviction which may be substantially related to insurance marketing type conduct. May 2012

#### Nicholas M. Neitzel

N53 W34959 Rd. B, Okauchee, WI 53069 Agreed to have his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal charge or conviction on a licensing application and failing to promptly reply to questions from OCI. February 2013

#### Kris A. Nelsen

1520G Big Bend Rd., Waukesha, WI 53189 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

Richard Dunn Newton

8403 Southpark Cir., Ste. 655,

Orlando, FL 3281

Had his application for an insurance license denied. This action was taken based on allegations of having a criminal conviction which may be substantially related to insurance marketing type conduct, failing to disclose an administrative action taken by the state of Florida on a licensing application, and failing to respond promptly to inquiries from OCI. March 2013

#### Daniel R. Norton

2800 Begonia St., Wausau, WI 54401 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. March 2013

#### Sheila Novin

11117 N. Range Line Rd., Mequon, WI 53092 Had her application for an insurance license denied. This action was taken based on allegations of having a criminal conviction which may be substantially related to insurance marketing type conduct, failing to disclose an administrative action taken by the state of Wisconsin on a licensing application, failing to pay court-ordered restitution, and failing to respond promptly to inquiries from OCI. October 2012

#### Larry W. Oberheu

8741 W. 141st St., Orland Park, IL 60462 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide required proof of resident state licensing. December 2012

#### Todd P. O'Brien

9305 S. 29th St., Franklin, WI 53132 Had his application for an insurance license denied. This action was taken based on allegations of a criminal conviction which may be substantially related to insurance marketing type conduct and providing misleading information on a licensing application. December 2012

#### Michael Olafson

7890 S. Race St., Centennial, CO 80122 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of required resident state licensing. August 2012

#### John Oliver

425 Butternut Dr., Fredericksburg, VA 22408 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a child support arrearage. March 2013

#### Russell A. Ostrowski

P.O. Box 204, Rosholt, WI 54473 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Christopher T. Paige

13 Walker Dr., Madison, WI 53714 Had his application for an insurance license denied. This action was taken based on allegations of a criminal conviction which may be substantially related to insurance marketing type conduct and providing misleading information on a licensing application. December 2012

#### Zenon Palka

5618 S. Elm St., Hinsdale, IL 60521 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of required resident state licensing. August 2012

#### Scott K. Palmer

3292 Lost Meadows Ln., Buford, GA 30519 Agreed to pay a forfeiture of \$250.00 and agreed to respond promptly to OCI. This action was based on allegations of failing to respond promptly to inquiries from OCI. September 2012

#### Martin J. Panczak

214 Wildflower Way, Lake Mills, WI 53551 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Carl David Parker

866 Rose Dr., Hartland, WI 53029 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. November 2012

#### Heather Parks

4601 Corporate Dr., Unit 115, Concord, NC 28027 Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. November 2012

#### Thomas Bradley Pearsey

5574 Bracken Dr., Indianapolis, IN 46239 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and being involved in a bankruptcy proceeding. March 2013

#### Brandi Penn

716 Fulton St., Apt. 9, Wausau, WI 54403 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, failing to submit to required fingerprinting, and having a criminal conviction which may be substantially related to insurance marketing type conduct. October 2012

#### Hiram Perez

6777 S. 17th St., Milwaukee, WI 53221 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to complete required prelicensing education. May 2012

#### Edna Perkins

1321 Stout Rd., Menomonie, WI 54751 Had her application for an insurance license denied. This action was taken based on allegations of failing to complete all prelicensing education requirements and failing to respond promptly to inquiries from OCI. April 2012

#### Frank A. Perrotto

4512 E. Milwaukee St., Janesville, WI 53546 Agreed to the revocation of his insurance license. This action was taken based on allegations of misappropriating an annuity payment for personal use without the customer's knowledge or authorization, creating a false annuity contract and false annuity statements, and failing to notify OCI

of formal administrative action taken against him by FINRA. April 2012

#### Cory J. Peterson

249 N. Water St., Apt. 407, Milwaukee, WI 53202 Had his insurance license revoked. This action

was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Souphanh Phakeovilay

2003 S. Grand Ave., Waukesha, WI 53189 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. November 2012

#### Michael Lawson Pierce

12895 Heydon Hall, Roswell, GA 30075 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of administrative actions taken by Wisconsin and other states. January 2013

Christopher J. Pierson

1732 Summerset Dr., Apt. 201, Racine, WI 53406 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having criminal convictions which may be substantially related to insurance marketing type conduct. December 2012

#### Jessica Podlesnik

210 Emmet St., Watertown, WI 53094 Had her application for an insurance license denied. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application and failing to respond promptly to inquiries from OCI. April 2012

#### Matthew S. Pope

475 Chippewa Mall Dr., Ste. 355, Chippewa Falls, WI 54729 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. November 2012

Matthew S. Pope 15 1/2 W. Central St., Apt. 5, Chippewa Falls, WI 54729 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Ryan Pope

2982 S. Moorland Rd., New Berlin, WI 53151 Had his application for an insurance license denied. This action was taken based on allegations of a criminal conviction which may be substantially related to insurance marketing type conduct and failing to respond promptly to inquiries from OCI. April 2012

Christopher Edward Porter

887 Mitten Rd., Ste. 200,Burlingame, CA 94010Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide required proof of resident state licensing.February 2013

#### Sandra K. Proksch-Troope

2114 Farnam St., La Crosse, WI 54601 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Brian Robert Rahn

6350 Rock Rd., Rudolph, WI 54475 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. November 2012

#### Terry Reed

One Haven for Hope Way,

San Antonio, TX 78207

Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of current child support payments or an approved child support repayment plan. May 2012

#### Mark Allan Richardson

839 Ludlow, Apt. B201, Rochester, MI 48307 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Mark Rivera

N17008 Grover Ln., Galesville, WI 54630 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. November 2012

Marc Robbins 159 Franklin Parke Ct., Christiansburg, VA 24073 Had his application for an insurance license denied. This action was taken based on allegations of failing to disclose

#### administrative actions taken by the states of Ohio, New Hampshire, Montana, and Kentucky on a licensing application and evidence of untrustworthiness. October 2012

#### Nancy J. Robinson

3330 S. 92nd St., Apt. 4, Milwaukee, WI 53227 Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose criminal convictions on a licensing application. January 2013

#### Scott Robinson

1831 N. Salmon River Ln., Spokane Valley, WA 99016 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and a criminal conviction which may be substantially related to insurance marketing type conduct. August 2012

#### Joshua J. Roethel

W1258 Foster Rd., Oostburg, WI 53070 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, failing to complete required prelicensing education, and failing to complete fingerprinting requirements. March 2013

Ralph Romano

195 Oakmont Dr., Deerfield, IL 60015 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of resident state surplus lines licensing. August 2012

#### Reuben Polanco Rosales

Pacific Benefits Group, 1915 N.W. Amberglen Pkwy., Ste. 300, Beaverton, OR 97006 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. November 2012

#### Daniel Rosenbaum

633 Skokie Blvd., Ste.480, Northbrook, IL 60062 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. November 2012

Daniel Rosenthal 600A Broadway St., Sheboygan Falls, WI 53081 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. November 2012

#### Scott A. Rupnow

18 N. 4th St., P.O. Box 331, Winneconne, WI 54986 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

Philip D. Salvia 5341 N. Shoreland Ave., Milwaukee, WI 53217 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

Patricia A. Samuels 177 Sycamore Dr., Apt. 308, Park Forest, IL 60466 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and involvement in a bankruptcy proceeding. December 2012

#### Andy Schaefer

502 Plaza Dr., Apt. 216, Madison, WI 53719 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to complete fingerprinting requirements. May 2012

#### Joshua P. Scherer

5231 Blazingstar Ln., Fitchburg, WI 53711 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Sharon Scheuermann

407 Prospect St., Westfield, NJ 07090 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of resident state surplus lines licensing. June 2012

#### Sharon Scheuermann

407 Prospect St., Westfield, NJ 07090 Had her application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application. October 2012

#### Lisa K. Schilling

W1372 Cty. Rd. X, Berlin, WI 54923 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to complete the required prelicensing education prior to examination. November 2012

#### Amanda Schmidt

401 Schachtner St., Somerset, WI 54025 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Rodger G. Schneider

2017 Almond Dr., Delavan, WI 53115 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Grant Ludwig Schultz

N977 Shore Dr., Marinette, WI 54143 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Gabriel Schwab

1459 E. 26th St., Brooklyn, NY 11210 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of resident state licensure. September 2012

#### Ryan Sepnafski

1800 W. Glendale Ave., Appleton, WI 54914 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and a criminal conviction which may be substantially related to insurance marketing type conduct. May 2012

#### Sapan Shah

3015 Kinmont Ave., Cincinnati, OH 45208 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. October 2012

#### Wafeek A. Shalabi

11320 W. 157th St., Orland Park, IL 60467 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of resident surplus lines licensure. December 2012

#### Steven Paul Silverstein

termination. March 2013

10001 W. Oakland Park Blvd., Ste. 302, Sunrise, FL 33351 Had his application for an insurance license denied. This action was taken based on allegations of failing to disclose a termination for cause on a licensing application and evidence of untrustworthiness or incompetence based on the facts of the

#### Myron Smith

3450 N. 9th St., Milwaukee, WI 53206 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Undrea Morcal Smith

1127 S. Jamaica Way, Gilbert, AZ 85296 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Glynis Aundrea Snell

1278 Edwin St., Soperton, GA 30457 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI, having an administrative action taken by another state, and being party to a lawsuit or arbitration involving allegations of fraud, misrepresentation, misappropriation or breach of fiduciary duty. January 2013

#### Rodney Sonnenberg

159 1/2 4th St., Fond du Lac, WI 54935 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose criminal convictions on a licensing application. April 2012

#### Lawrence Sowter

12510 Roosevelt B1, Englewood, CO 80112 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to disclose an administrative action taken by the state of Colorado on a licensing application. October 2012

#### Lawrence Sowter

8021 N. 49th Ave., Glendale, AZ 85302 Had his application for an insurance license

denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to disclose an administrative action taken by the state of Colorado on a licensing application. November 2012

#### Damon J. Spikes

1 Kitty Ct., Kimberly, WI 54136 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and having a criminal conviction which may be substantially related to insurance marketing type conduct. March 2013

#### Daniel A. Stafford

5217 175th St., Chippewa Falls, WI 54729 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Lucinda M. Stanford

826 Hwy. K, Wisconsin Dells, WI 53965 Was ordered to have her insurance license suspended for a period of three months or until court-ordered restitution is fully repaid, whichever is longer; was ordered to pay a \$500.00 forfeiture; was ordered not to have any employment involving cash handling for five years; was ordered to notify employers and provide them with copies of the order: and upon any further regulatory violation, violation of the order, or any demonstration of any kind that she is not trustworthy or of good character her insurance license will automatically be revoked. These actions were taken based on allegations of failing to disclose criminal convictions to OCI. February 2013

#### Bruce Jeffrey Steiger

4800 NW 91st Way, Coral Springs, FL 33067 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and involvement in a bankruptcy proceeding. December 2012

#### James F. Stein

213 Emily Way, Hortonville, WI 54944 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

Melissa Saje Stephen 4021 South 700 E., Ste. 500, Salt Lake City, UT 84107 Had her application for an insurance license denied. This action was taken based on allegations of having a criminal conviction which may be substantially related to insurance marketing type conduct, being delinquent in child support payments, and failing to respond promptly to inquiries from OCI. February 2013

#### Mark Stevens

Pacific Benefits Group, 1915 N.W. Amberglen Pkwy., Ste. 300, Beaverton, OR 97006 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and providing conflicting information regarding child support delinquency on a licensing application. October 2012

#### Mary R. Stilling

N1084 Westside Rd., Lake Geneva, WI 53147 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay Wisconsin delinquent taxes due. December 2012

#### Sheldon D. Stotmeister

1240 N. 2nd St., Apt. 9, Platteville, WI 53818 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. November 2012

#### James Gerald Stromberg

1407 Chicago St., De Pere, WI 54115 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. July 2012

#### Jennifer Strouf

1306 N. 28th St., Sheboygan, WI 53081 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to complete prelicensing education requirements. May 2012

#### Gregory J. Szatori

2970 Mossy Oak Cir., Apt. 58, Green Bay, WI 54311 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. March 2013

#### Johnny B. Tate Jr.

2415 Salem Park Dr., Indianapolis, IN 46239 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and owing delinquent child support. February 2013

#### Bobby Thao

1075 Saint Paul St., Green Bay, WI 54304 Had his application for an insurance license denied. This action was taken based on allegations of a criminal conviction which may be substantially related to insurance marketing type conduct. April 2012

#### Mai Ia Thao

1017 N. Crystal Ave., Apt. 101, Fresno, CA 93728 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Cody Thomas

5013 Grace Rd., North Olmstead, OH 44070 Had his application for an insurance license denied. This action was taken based on allegations of having a criminal conviction which may be substantially related to insurance marketing type conduct and failing to respond promptly to inquiries from OCI. February 2013

#### Franklin D. Thompson

3014 N. 41st St., Milwaukee, WI 53210 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### James Thumstedter

1512 Metro Dr., Apt. 8, Schofield, WI 54476 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. March 2013

#### Marvin J. Tick

11642 N. Riverland Rd., Mequon, WI 53092 Agreed to have his insurance license suspended for 30 days. This action was taken based on allegations of violation of s. 628.34 (1), Wis. Stat., in the marketing and sale of a life insurance product. May 2012

#### Carl E. Trapp II

W260 N8621 Hwy. 164, Hartland, WI 53029 Agreed to pay a forfeiture of \$500.00, agreed to pay restitution in the amount of \$558.54, agreed to complete two additional continuing education courses, agreed to provide copies of life and annuity applications and suitability forms to OCI on a quarterly basis for one year, and agreed to the suspension of his life and annuity insurance license for 45 days. These actions were taken based on allegations of making misrepresentations in the sale of insurance products and failing to properly consider suitability in life or annuity insurance sales. October 2012

#### Sandra B. Trascher

119 Northam Ct., Slidell, LA 70458 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of resident surplus lines licensing. November 2012

#### Eric E. Trulson

7751 157th Ave., Bloomer, WI 54724 Had his application for an insurance license denied. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application, having a criminal conviction which may be substantially related to insurance marketing type conduct, failing to complete prelicensing education, and failing to respond promptly to inquiries from OCI. February 2013

#### Krista Tschurwald

3117 Tri Park Ct., Apt. 16, Appleton, WI 54914

Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pass a required FINRA examination for variable lines licensing. November 2012

#### Carrie L Turner

732 Hoffman Rd., Green Bay, WI 54301 Had her application for an insurance license denied. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application and failing to respond promptly to inquiries from OCI. March 2013

#### Lauren Jean Twardy

5737 N. Milwaukee River Pkwy., Glendale, WI 53209

Agreed to pay a forfeiture of \$750.00, agreed to not misrepresent her licensing status, and agreed to solicit insurance only if properly licensed and appointed with an insurer. These actions were taken based on allegations of selling insurance without a license and misrepresenting that she had an insurance license. October 2012

#### Beauryan Tway

8025 County Rd. M, Evansville, WI 53536 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to complete fingerprinting requirements. May 2012

#### David J. Vanderschaaf

828 Iroquois Cir., Baraboo, WI 53913 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### David J. Vanderschaaf

828 Iroquois Cir., Baraboo, WI 53913 Had his application for an insurance license denied. This action was taken based on allegations of failing to disclose an administrative action taken by the state of Wisconsin on a licensing application, failing to respond promptly to inquiries from OCI, and failing to pay Wisconsin delinquent taxes due. December 2012

#### Thomas Vaneimeren

111 Latera Links Cir., Unit 101,St. Augustine, FL 32092Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of resident state surplus lines licensing. June 2012

#### Timothy W. Verken

1117 Moore Ave., West Bend, WI 53090 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Benjamin A. Villa

2618 S. 50th St., Milwaukee, WI 53219 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Thoga Viswam

826 Inman Ave., Edison, NJ 08820 Had his insurance license revoked, was ordered to pay a forfeiture of \$500.00, and was ordered to not reapply for licensure for a period of two years. These actions were taken based on allegations of signing a signature on a document without proper authority, failing to respond to OCI, and failing to appear at an administrative hearing. January 2013

#### James Vowell

1200 Locust St. Dept. 6340,

West Des Moines, IA 50391 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and a criminal conviction which may be substantially related to insurance marketing type conduct. June 2012

#### Melissa J. Wachholz

181 S. Main St., Markesan, WI 53946 Had her insurance license revoked. This action was taken based on allegations of failing to report a criminal arrest or conviction to OCI, failing to notify OCI of a change of address, and failing to respond promptly to inquiries from OCI. November 2012

#### Benjamin James Wanamaker

10975 Sterling View Dr., Ste. A1, South Jordan, UT 84095 Had his application for an insurance license denied. This action was taken based on allegations of having a criminal conviction which may be substantially related to insurance marketing type conduct and failing to respond promptly to inquiries from OCI. February 2013

#### Ana Washburne

311 Hubbell St., Marshall, WI 53559 Had her application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and criminal convictions which may be substantially related to insurance marketing type conduct. August 2012

#### Jonathan Weber

3301 Rolling Hills Dr., St. Paul, MN 55121 Had his application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of resident state surplus lines licensing. June 2012

#### Randall W. Wedde

96 Sunset Dr., Clintonville, WI 54929 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. December 2012

#### Kevin James Weidman

401 S. Marietta St., Apt. 3, Verona, WI 53593 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Kim Marie Weller

E13949A Hein Rd., Baraboo, WI 53913 Had her insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Michael Wenzel

2768 County Rd. F, Eau Claire, WI 54703 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. February 2013

#### Sara Wheeler

2689 Glenrose Hill, Atlanta, GA 30341 Had her application for an insurance license denied. This action was taken based on

allegations of failing to respond promptly to inquiries from OCI and failing to provide required proof of resident state licensing. March 2013

#### Tanya Denise Wiggins

6090 Zenith Ct., Rio Rancho, NM 87144 Had her insurance license revoked. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide proof of a resident legal expense or casualty license. October 2012

#### Gerald Mark Wilcox 336 S. Buckingham Blvd., Whitewater, WI 53190 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Mark Wilkie

W2464 Hwy. 63, Springbrook, WI 54875 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### David L. Williams

4604 Ripple Dr., West Jordan, UT 84088 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Keith L. Wilson

5745 N. 76th St., Milwaukee, WI 53218 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. November 2012

#### Darren C. Woods 19601 W. Bluemound Rd.,

Brookfield, WI 53045

Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. February 2013

#### Calvin Wright 1340 Eminence St., Apt. 6, Green Bay, WI 54313 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. June 2012

#### Kou Xiong

5934 N. 69th St., Milwaukee, WI 53218 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. February 2013

#### Matthew J. Yakich

N68W24940 Stonegate Ct., Apt. 209, Sussex, WI 53089 Had his application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose a criminal conviction on a licensing application. January 2013

#### Raymond Young

1527 Seven Pines Rd., Springfield, IL 62704 Had his application for an insurance license denied. This action was taken based on allegations of having a criminal conviction which may be substantially related to insurance marketing type conduct and failing to respond promptly to inquiries from OCI. December 2012

#### Paul D. Zeier

1000 N. Cambridge Ct., Waunakee, WI 53597 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

#### Thomas Gordon Ziglinski

121 Emily Ct., Darien, WI 53114 Had his insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

#### Actions against companies:

Administration Plus U.S.A., L.L.C. 5200 Upper Metro Pl., Ste. 350, Dublin, OH 43017

Was ordered to pay a forfeiture of \$9,000.00; was ordered to cease and desist from acting as a warranty plan administrator/warrantor or assisting other unauthorized warranty plan administrators unless and until it has obtained authority to do so; and was ordered to respond to OCI with requested information within 10 days. These actions were taken based on allegations of conducting an insurance business without proper authority and failing to respond promptly to inquiries from OCI. July 2012

Affirmative Insurance Company P.O. Box 9030, Addison, TX 75001 Was ordered to pay a forfeiture of \$500.00, was ordered to promptly reply to OCI, and was ordered to pay a required appointment fee. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay a required fee. May 2012 AIG American International Group 180 Maiden Ln., New York, NY 10038 Agreed to pay a forfeiture of \$923,498.00 and agreed to reallocate worker's compensation premiums to each state for premium tax purposes. These actions were taken based on allegations of improper writing and reporting of worker's compensation premiums. See the OCI press release at http://oci.wi.gov/ pressrel/0812aig.htm for additional details related to this administrative action. August 2012

American Dental Plan of Wisc., Inc. 1221 John Q. Hammons Dr., Madison, WI 53717 Was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to comply with a previous examination order related to unclaimed funds. July 2012

American General Life Ins. Co. of Delaware 405 King St., Wilmington DE 19801 Agreed to pay a forfeiture of \$40,000.00 and agreed to comply with Wisconsin insurance laws. These actions were taken based on allegations of insurance policy rating practices in violation of s. Ins 3.455 (9), Wis. Adm. Code. September 2012

Balboa Life Insurance Company 400 Robert St. N., St. Paul, MN 55101 Was ordered to pay a forfeiture of \$500.00, was ordered to reply promptly in writing to OCI, and was ordered to pay a required appointment fee. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay a required fee. May 2012

Bankers Life and Casualty Company 11825 N. Pennsylvania St., Carmel, IN 46032 Agreed to pay a forfeiture of \$40,000.00 and agreed to comply with Wisconsin insurance laws. These actions were taken based on allegations of using unfair claims settlement practices when it improperly denied skilled nursing care claims. September 2012

Berkley Life & Health Insurance Co. 475 Steamboat Rd., Greenwich, CT 06830 Was ordered to pay a forfeiture of \$500.00, was ordered to provide information requested within 10 days, was ordered to reply promptly in writing, and was ordered to provide all information requested in response to all inquiries from OCI. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI related to form filing. June 2012

Berry and Roxbury Mutual Ins. Co. 4766 Highway KP, Cross Plains, WI 53528 Was ordered to pay a forfeiture of \$500.00.

This action was taken based on allegations of failing to comply with a previous examination order. January 2013

Chesapeake Life Insurance Co., The 9151 Blvd. 26.

North Richland Hills, TX 76180 Agreed to pay a forfeiture of \$411.00 and agreed to implement a corrective action plan as part of a multi-state settlement. These actions were taken based on allegations of using unfair claims settlement and marketing practices. July 2012

CMG Mortgage Assurance Company 5910 Mineral Point Rd., Madison, WI 53705 Was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to comply with a previous examination order related to loss payments. July 2012

#### CMG Mortgage Reinsurance Co.

5910 Mineral Point Rd., Madison, WI 53705 Was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to comply with a previous examination order related to securities. July 2012

Dean Health Plan, Inc.

1277 Deming Way, Madison, WI 53717 Was ordered to pay a forfeiture of \$500.00. This action was taken based on allegations of failing to comply with a previous examination order related to the timing of filing transactions. June 2012

#### Dean Health Plan. Inc.

1277 Deming Way, Madison, WI 53717 Was ordered to pay a forfeiture of \$2,000.00. This action was taken based on allegations of failing to comply with previous examination orders related to form filing and agent termination documentation. August 2012

#### Dental Protection Plan, Inc. 7130 W. Greenfield Ave.,

West Allis, WI 53214

Agreed to pay a forfeiture of \$500.00, agreed to file a management services agreement, agreed to accrue liabilities at the annual statement reporting date, and agreed to follow annual statement instructions. These actions were taken based on allegations of failing to comply with previous examination orders related to these issues. July 2012

Genworth Life Insurance Company 6604 W. Broad St., Richmond, VA 23230 Agreed to pay a forfeiture of \$65,000.00 and agreed to comply with Wisconsin insurance laws. These actions were taken based on allegations of insurance policy rating practices in violation of s. Ins 3.455 (9), Wis. Adm. Code. October 2012

Great Midwest Insurance Company 800 Gessner Rd., Ste. 600. Houston, TX 77024 Was ordered to pay a forfeiture of \$1,500.00, was ordered to promptly reply in writing to OCI, and was ordered to promptly pay the appointment fees. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI, failing to pay an annual appointment billing fee, and failing to promptly respond to an order issued. June 2012

Guggenheim Life & Annuity Co. 2711 Centerville Rd., Ste. 400, Wilmington, DE 19808

Was ordered to pay a forfeiture of \$500.00, was ordered to promptly reply in writing to OCI, and was ordered to promptly pay a required appointment fee. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to promptly pay a required fee. May 2012

#### H B D C II. Inc.

150 N. Radnor Chester Rd., Ste. B101, Wayne, PA 19087

Had its insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

Health Tradition Health Plan 1808 E. Main St., Onalaska, WI 54653 Was ordered to pay a forfeiture of \$500.00, was ordered to promptly reply in writing to OCI, and was ordered to pay a required appointment fee. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay a required fee. May 2012

Hegemon Prop. & Cas. Agency LLC 7000 Central Parkway N.E., Ste. 1340, Atlanta, GA 30328 Had its application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide evidence of a designated Wisconsin-licensed producer. April 2012

Hospitality Insurance Services, Inc. 100 Broadway St., Ste. 2D, Sterling, CO 80751 Had its insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

Independent Care Health Plan 1555 N. Rivercenter Dr., Ste. 206, Milwaukee, WI 53212 Was ordered to pay a forfeiture of \$1,000.00. This action was taken based on allegations of failing to comply with previous examination orders related to computer resources and disaster recovery plans. August 2012

#### Indymac Financial Services

888 E. Walnut St., Pasadena, CA 91101 Had its insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. May 2012

Insurance Brokers Network, Inc. P.O. Box 4536, Gettysburg, PA 17325 Had its insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. September 2012

Insurance Brokers of Minnesota Inc. 900 E. Main St., Anoka, MN 55303 Has had its application for an insurance license denied for 31 days. This action was taken based on allegations of failing to disclose administrative actions taken by the states of Missouri, South Dakota, and Colorado on a licensing application. April 2012

International Financial Solutions, Inc. 303 Perimeter Center N., Suite 300, Atlanta, GA 30346

Had its application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide a designated responsible producer. June 2012

#### L.G. Warranty LLC

P.O. Box 335, Dublin, OH 43017 Was ordered to pay a forfeiture of \$6,000.00; was ordered to cease and desist from acting as a warranty plan administrator/warrantor unless and until it obtains authority to do so; and was ordered to provide requested information to OCI within ten days of the order. These actions were taken based on allegations of conducting an insurance business without proper authority and failing to respond promptly to inquiries from OCI. July 2012

Medco Containment Life Ins. Co. 100 Summit Ave., Montvale, NJ 07645 Was ordered to pay a forfeiture of \$500.00, was ordered to promptly provide requested information to OCI, and was ordered to pay a required appointment fee. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay a required fee. May 2012

Medical Associates Clinic Health Plan of Wisconsin, The
1605 Associates Dr., Ste. 101, Dubuque, IA 52002
Was ordered to pay a forfeiture of \$1,500.00.
This action was taken based on allegations of failing to comply with previous examination orders related to depreciation accounting, disaster recovery planning, and access to network resources. August 2012

Medina Mutual Insurance Company 500 Plaza Dr., Marshall, WI 53559 Was ordered to pay a forfeiture of \$5,000.00. This action was taken based on allegations of failing to comply with a previous examination order. January 2013

# MEGA Life & Health Ins. Co., The 9151 Blvd. 26,

North Richland Hills, TX 76180 Agreed to pay a forfeiture of \$5,116.00 and agreed to implement a corrective action plan as part of a multi-state settlement. These actions were taken based on allegations of using unfair claims settlement and marketing practices. July 2012

# Midwest National Life Ins. Co. of TN 9151 Blvd. 26,

North Richland Hills, TX 76180 Agreed to pay a forfeiture of \$1,516.00 and agreed to implement a corrective action plan as part of a multi-state settlement agreement. These actions were taken based on allegations of using unfair claims settlement and marketing practices. July 2012

MN Home Warranty Corporation dba Capital Home Shield 2221 N.E. 164th St., Ste. 1135, North Miami Beach, FL 33160 Was ordered to pay a forfeiture of \$4,000.00 and was ordered to cease and desist from acting as a warranty plan administrator/ warrantor unless and until it obtains authority to do so. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and conducting an insurance business without proper authority. July 2012

North American Elite Ins. Co. 650 Elm St., Manchester, NH 03101 Was ordered to pay a forfeiture of \$2,000.00, was ordered to promptly reply in writing to OCI, and was ordered to pay a required appointment fee. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay a required fee. May 2012 North American Specialty Ins. Co. 475 N. Martingale Rd., Ste. 850, Schaumburg, IL 60173 Was ordered to pay paid a forfeiture of \$500.00, was ordered to promptly provide requested information to OCI, and was ordered to pay a required appointment fee. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay a required fee. May 2012

Ogilvie Security Advisors Corp. 71 S. Wacker, Ste. 3025, Chicago, IL 60606 Had its insurance license revoked. This action was taken based on allegations of failing to pay Wisconsin delinquent taxes due. December 2012

OneBeacon America Insurance Co. One Beacon Ln., Canton, MA 02021 Was ordered to pay a forfeiture of \$500.00 and was ordered to provide proper renewal or nonrenewal notices to its policyholders. These actions were taken based on allegations of issuing an improper renewal of a worker's compensation insurance policy. July 2012

Oster Enterprises, Inc. 5665 Meadows Rd., Ste.140, Lake Oswego, OR 97035 Had its application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI related to naming a designated responsible producer. July 2012

PMI Insurance Company 601 Montgomery St., San Francisco, CA 94111 Was ordered to pay a forfeiture of \$500.00, was ordered to provide requested information to OCI, and was ordered to promptly pay appointment fees when due. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay an annual appointment billing fee. July 2012

#### PMI Mortgage Assurance Company 330 E. Kilbourn Ave., Ste. 1180, Milwaukee WI 53202

Was ordered to pay a forfeiture of \$500.00, was ordered to provide requested information to OCI, and was ordered to promptly pay appointment fees when due. These actions were taken based on allegations of failing to respond promptly to inquiries from OCI and failing to pay an annual appointment billing fee. July 2012

Prudential Ins. Co. of America, The 100 Mulberry St., Newark, NJ 07102 Agreed to pay a forfeiture of \$7,500.00 and agreed to comply with Wisconsin insurance laws. These actions were taken based on allegations of insurance policy rating practices in violation of s. Ins 3.455 (9), Wis. Adm. Code. September 2012

Safeco Ins. Company of America 62 Maple Ave., Keene, NH 03431 Was ordered to pay a forfeiture of \$3,000.00 and was ordered to cease and desist from issuing improper nonrenewal notices to policyholders. These actions were taken based on allegations of issuing improper nonrenewals of insurance policies. January 2013

#### Strategic Company, LLC

2404 Edenborn Ave., Metairie, LA 70001 Had its application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to provide required documentation on a licensing application. May 2012

Strong Family Financial L.L.C.

5810 E. Skelly Dr., Ste. 320, Tulsa, OK 74135 Had its application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to name a designated responsible producer on a licensing application. August 2012

United States Liability Ins. Co. P.O. Box 6700, Wayne, PA 19087 Was ordered to pay a forfeiture of \$1,000.00 and was ordered to cease and desist from failing to provide proper notice when implementing a short-rate fee upon an insured deciding to cancel. These actions were taken based on allegations of using a short-rate return of premium for a mid-term cancellation of an insurance policy without providing proper notice of the short-rate premium. November 2012

UnitedHealthcare of Wisconsin, Inc. 10701 W. Research Dr.,

Wauwatosa, WI 53226

Was ordered to pay a forfeiture of \$54,000.00 and was ordered to comply with previous examination orders. These actions were taken based on allegations of failing to comply with previous examination orders related to complaint records, modification of external review provisions, revision of date recording procedures, application acceptance and commission payments from and to unlicensed agents, enrollment application data recording, and inaccurate agent databases. August 2012

Vetinsure LLC

330 Research Dr., Ste. 230,Athens, GA 30605Had its application for an insurance license

denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to name a designated responsible producer on a licensing application. October 2012

West Bend Mutual Ins. Co. 1900 S. 18th Ave., West Bend, WI 53095 Was ordered to pay a forfeiture of \$3,000.00, was ordered to cease and desist issuing nonrenewal notices that fail to state with reasonable precision the facts on which the nonrenewal was based, and was ordered to cease and desist violating previous OCI orders. These actions were taken based on allegations of issuing improper mid-term cancellations or nonrenewals of insurance policies. December 2012

Xpert Insurance Agency, Inc. 1750 Grandstand Pl., Ste. 10, Elgin, IL 60123

Had its application for an insurance license denied. This action was taken based on allegations of failing to respond promptly to inquiries from OCI and failing to disclose an administrative action by the state of Illinois on a licensing application. August 2012

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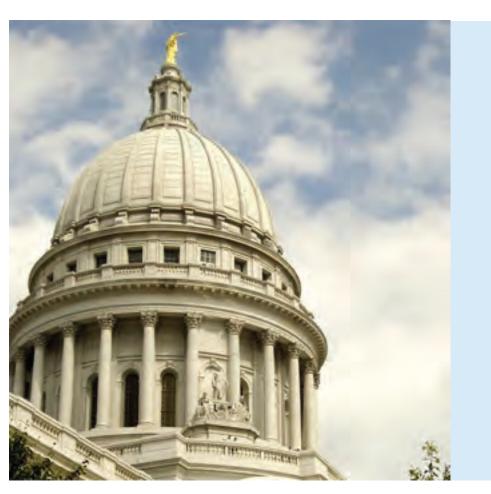
#### Visit the OCI Web Site and Subscribe to OCI E-mail Notifications

OCI's Web site (oci.wi.gov) has information to answer most of your insurance questions. You are encouraged to check the site first when looking for information. The "Agent/Agency" and "Company" tabs have the answers to most questions asked by agents and company representatives. Other important locations include "Laws/Rules/ Bulletins" and "Press Releases" pages. Click on the "What's New" link to see the latest information added to the Web site. To sign up to receive an e-mail whenever OCI issues new bulletins to insurers, press releases, public meeting notices and future issues of the Wisconsin Insurance News, go to oci.wi.gov/listserv.htm.

#### Continued from page 2

education as outlined at 70 Fed. Reg., 52117, or such later requirements as published by FEMA. Insurance producers can get more information about NFIP by visiting FEMA's NFIP Web site at: http://www.fema.gov/national-floodinsurance-program

All FEMA/NFIP training is listed at www.nfipiservice.com/training. Questions about any upcoming training and webinars can be directed to Marge Dworak at margaret.dworak@fema. dhs.gov or 312-408-5527. Producers should be sure to check to make sure these webinars or seminars count for continuing education (CE) credit. A list of flood training courses approved for CE credit is also available on Sircon's Web site at www.sircon.com. Select "Look Up Education Courses/Credit" and follow the prompts.



**Governor:** Scott Walker

Insurance Commissioner: Ted Nickel

WIN Editor: Terri Carlson



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