



Wisconsin Insurance

Pre-licensing Provider Overview Meeting

March 31, 2023



Agenda

- Introductions
- Hybrid Testing Model Review
- Pass/Fail Statistics
- Test Development/Content Outline Updates
- Review of Electronically Uploading Approved Candidates
- Questions and Answers



Hybrid Testing Model

The hybrid testing model including the traditional test center exam delivery and remotely proctored testing went live 7/1/2020.

A screenshot of a web application dialog box. The dialog has a dark maroon header with the text "Please select a delivery mode for scheduling" and a close button (X) on the right. Below the header, the text "Delivery mode" is displayed. There are two radio button options: "Test Center ?" and "Remote Online Proctored Exam ?". At the bottom of the dialog, there are two buttons: "Cancel" and "Continue".

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Please select a delivery mode for scheduling

Delivery mode

Test Center ?

Remote Online Proctored Exam ?

Cancel Continue



Important Information

- Scheduling Page: <https://home.psiexams.com/#/home>
- Wisconsin Insurance Dedicated Scheduling Phone Number: **(888) 818-5805**
- Wisconsin Insurance Remote Proctor Tech Support Number: **(844) 267-1017**
- Score reports are now emailed to candidates after the exam. A paper copy is no longer provided after the exam



System Requirements for Remote Testing

REQUIREMENTS	STATUS	YOUR SYSTEM
Webcam	✓	Integrated Camera (04f2:b5ab)
Microphone	✓	Default - Microphone Array (Realtek High Definition Audio)
PSI Communication Protocol	✓	Connected
Testing System Access	✓	Allowed
PSI System Storage	✓	Allowed
PSI Video Streaming	✓	Allowed

System Check

REQUIREMENTS	STATUS	YOUR SYSTEM
Browser and Version - Chrome 58.0 and above.	✓	Chrome 75.0
Platform - Windows 7, Windows 8, Windows 8.1, Windows 10 or later and Mac OS X 10.10 or later	✓	Windows 10
Javascript - Enabled.	✓	Enabled
Cookies - Enabled.	✓	Enabled
Upload and Download Minimum Bandwidth - At least 250 kbps.	✓	1448282

Know System Requirements

System Compatibility Check must be done prior to the day of testing at <https://syscheck.bridge.psiexams.com/>



Remote Testing Policy

Exam Policy & Rules

Welcome to the exam. Please read the rules and notices below regarding your remote online proctored exam.

- You may not speak with anyone during the exam.
- You may not have any paper or study materials in the testing area.
- You may not discuss, reproduce or attempt to reproduce exam questions or items after the exam with other candidates or on social media.
- You may not use a cell phone during the exam.
- You may not take photos during the exam.
- You may not wear headphones, earbuds or smart enabled devices.
- You are not allowed to have food or drink at any time during your exam.

Violation of any of the rules may result in termination of your exam. Your fees will not be refunded if your exam is terminated.

Disconnection from Secure Browser – if you are disconnected from the secure browser, you should relaunch secure browser from the desktop icon or the executable file in your download folder. You will be asked to re-identify yourself.

Once you have read and agree to these terms, to continue please click "agree".

Decline

Agree

Current Statistics 7/1/2020 – 3/30/2023

Portion	Grand Total		Remote Proctor				Test Center			
	Candidate ..	% of Total ..	PASS		FAIL		PASS		FAIL	
			Candidate ..	% of Total ..	Candidate ..	% of Total ..	Candidate ..	% of Total ..	Candidate ..	% of Total ..
WI Accident and Health - State Specific Series 22-04	359	100.00%	95	45.02%	116	54.98%	79	53.38%	69	46.62%
WI Accident and Health - State Specific Series 22-04 - Hmong	2	100.00%			1	100.00%			1	100.00%
WI Accident and Health - State Specific Series 22-04 - Spanish	2	100.00%			1	100.00%			1	100.00%
WI Accident and Health: General and State Series 22-03	7,374	100.00%	2,316	56.75%	1,765	43.25%	1,836	55.75%	1,457	44.25%
WI Accident and Health: General and State Series 22-03 - Hmong	5	100.00%			2	100.00%	1	33.33%	2	66.67%
WI Accident and Health: General and State Series 22-03 - Spanish	3	100.00%			2	100.00%			1	100.00%
WI Casualty - State Specific Series 22-08	174	100.00%	44	52.38%	40	47.62%	58	64.44%	32	35.56%
WI Casualty - State Specific Series 22-08 - Spanish	1	100.00%			1	100.00%				
WI Casualty : General and State Series 22-07	4,595	100.00%	1,152	52.77%	1,031	47.23%	1,271	52.69%	1,141	47.31%
WI Casualty : General and State Series 22-07 - Hmong	2	100.00%			2	100.00%				
WI Casualty : General and State Series 22-07 - Spanish	1	100.00%			1	100.00%				
WI Credit Series 22-12	939	100.00%	69	38.12%	112	61.88%	293	38.65%	465	61.35%
WI Credit Series 22-12 - Hmong	1	100.00%			1	100.00%				
WI Credit Series 22-12 - Spanish	1	100.00%			1	100.00%				
WI Life - State Specific Series 22-02	419	100.00%	137	61.71%	85	38.29%	115	58.38%	82	41.62%
WI Life - State Specific Series 22-02 - Hmong	1	100.00%			1	100.00%				
WI Life - State Specific Series 22-02 - Spanish	1	100.00%			1	100.00%				
WI Life: General and State Series 22-01	9,137	100.00%	2,661	57.04%	2,004	42.96%	2,374	53.09%	2,098	46.91%
WI Life: General and State Series 22-01 - Hmong	3	100.00%			3	100.00%				
WI Life: General and State Series 22-01 - Spanish	7	100.00%	1	14.29%	6	85.71%				
WI Navigator Series 22-14	262	100.00%	38	36.89%	65	63.11%	66	41.51%	93	58.49%
WI Navigator Series 22-14 - Hmong	1	100.00%			1	100.00%				
WI Navigator Series 22-14 - Spanish	1	100.00%			1	100.00%				
WI Personal Lines - State Specific Series 22-10	12	100.00%	4	57.14%	3	42.86%	3	60.00%	2	40.00%
WI Personal Lines - State Specific Series 22-10 - Hmong	1	100.00%			1	100.00%				
WI Personal Lines - State Specific Series 22-10 - Spanish	1	100.00%			1	100.00%				
WI Personal Lines: General and State Series 22-09	231	100.00%	46	44.23%	58	55.77%	64	50.39%	63	49.61%
WI Personal Lines: General and State Series 22-09 - Hmong	1	100.00%			1	100.00%				
WI Personal Lines: General and State Series 22-09 - Spanish	1	100.00%			1	100.00%				
WI Property - State Specific Series 22-06	167	100.00%	52	61.90%	32	38.10%	54	65.06%	29	34.94%
WI Property - State Specific Series 22-06 - Hmong	1	100.00%			1	100.00%				
WI Property - State Specific Series 22-06 - Spanish	1	100.00%			1	100.00%				
WI Property: General and State Series 22-05	4,659	100.00%	1,181	51.19%	1,126	48.81%	1,274	54.17%	1,078	45.83%
WI Property: General and State Series 22-05 - Hmong	1	100.00%			1	100.00%				
WI Property: General and State Series 22-05 - Spanish	1	100.00%			1	100.00%				
WI Public Adjuster Series 22-15	47	100.00%	15	36.59%	26	63.41%	3	50.00%	3	50.00%
WI Public Adjuster Series 22-15 - Spanish	2	100.00%			1	100.00%			1	100.00%
WI Title Series 22-11	394	100.00%	83	54.25%	70	45.75%	155	64.32%	86	35.68%
WI Title Series 22-11 - Hmong	1	100.00%			1	100.00%				
WI Title Series 22-11 - Spanish	1	100.00%			1	100.00%				



Test Development – Content Outlines

- *22-07 Casualty General and State/22-08 Casualty State Specific:*
 - *Under Worker's Compensation Insurance Pool (WWCIP)*
 - *Reference 629.09 was corrected to 626.09*
- *22-09 Personal Lines General and State/22-10 Personal Lines State Specific:*
 - *Under Wisconsin Auto Insurance Plan (WAIP)*
 - *Reference INS 21.01 (7) – (10) was removed*
 - ***No changes to the current examinations**



Demo of Electronically Uploading

PSI PARTNERS

Account

Login

Password

For more information please click [here](#).

[Home](#) | [Logout](#)

Tips for uploading files:

1. Create a file in the following Tab-delimited format : [file format/sample](#).
2. For more information on creating a Tab-delimited file : [Information](#).
3. Remove all characters that are NOT in the following sets:
 - Alpha characters A through Z and spaces
 - Numbers 0 through 9 (for address info)
 - Last names like "Cruz-Ramirez" should be entered as "Cruz Ramirez".
 - Suffixes like "Jr.", "Sr.", etc. should be "Jr", "Sr" (no periods)
4. Do not include data that contains "&", "#", ".", "-" etc.
5. PSI recommends using the Microsoft Internet Explorer

Steps to upload a candidate file:

1. Select the file to be uploaded using the "Browse" button below.
2. Click "Continue"
3. View the uploaded file. If it is in the correct format and is valid you may click "Finish" to upload the file to PSI.

File to Upload :

Individual candidate file record(s) :

When a Tab delimited candidate file does not exist.



Questions and Answers



*Testing
Excellence*