

Injured Patients and Families Compensation Fund > Navigating the System

Account Management

Account Management allows you to register for another account, switch between registered accounts, sign up for paperless billing, and change what e-mail address is used for notification of the availability of new invoices.

The screenshot displays the IPFCF Provider Access web application. At the top, there is a navigation bar with the IPFCF logo and the text "IPFCF Provider Access". To the right of the logo is a search bar labeled "Provider name, account number, or license number" with a "GO" button. Below the navigation bar are several tabs: "Home", "Search", "My Account", "Payment Finder", and a dropdown menu for the user "mlgmoore". The "My Account" dropdown menu is open, showing options: "New Registration", "Switch Organization", "Billing Preference", and "Logout".

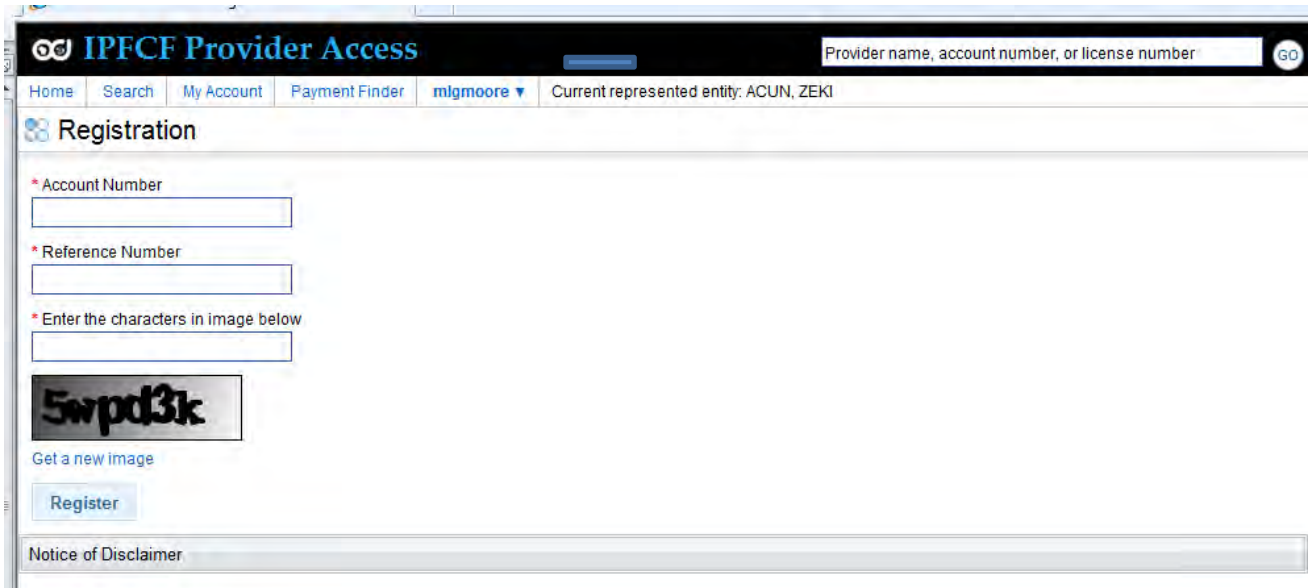
Below the navigation bar, the main content area is divided into two columns. The left column has a "Home" section with a green checkmark and the text "Welcome, mlgmoore. You are signed in to access: ACHN 7514". Below this is a "My Account" section with a list of links: "Affiliation", "Billing Preference", "Billing Statements", "Correspondence", "Coverage Documents", "E-Payment", "Financial Coverage", "Financial Transactions", "Non-Compliance", and "Summary".

The right column has a "NEWS AND UPDATES" section with a table containing one entry: "test" dated "04/30/2014". Below the table is the text "Test".

At the bottom of the page, there is a footer with the text: "Please contact us for further information: ociipfcf@wisconsin.gov or 608-266-6830" and a "Disclaimer" link. Below the footer is the copyright information: "© 2014 | Office of the Commissioner of Insurance | State of Wisconsin | oci.wi.gov".

New Registration

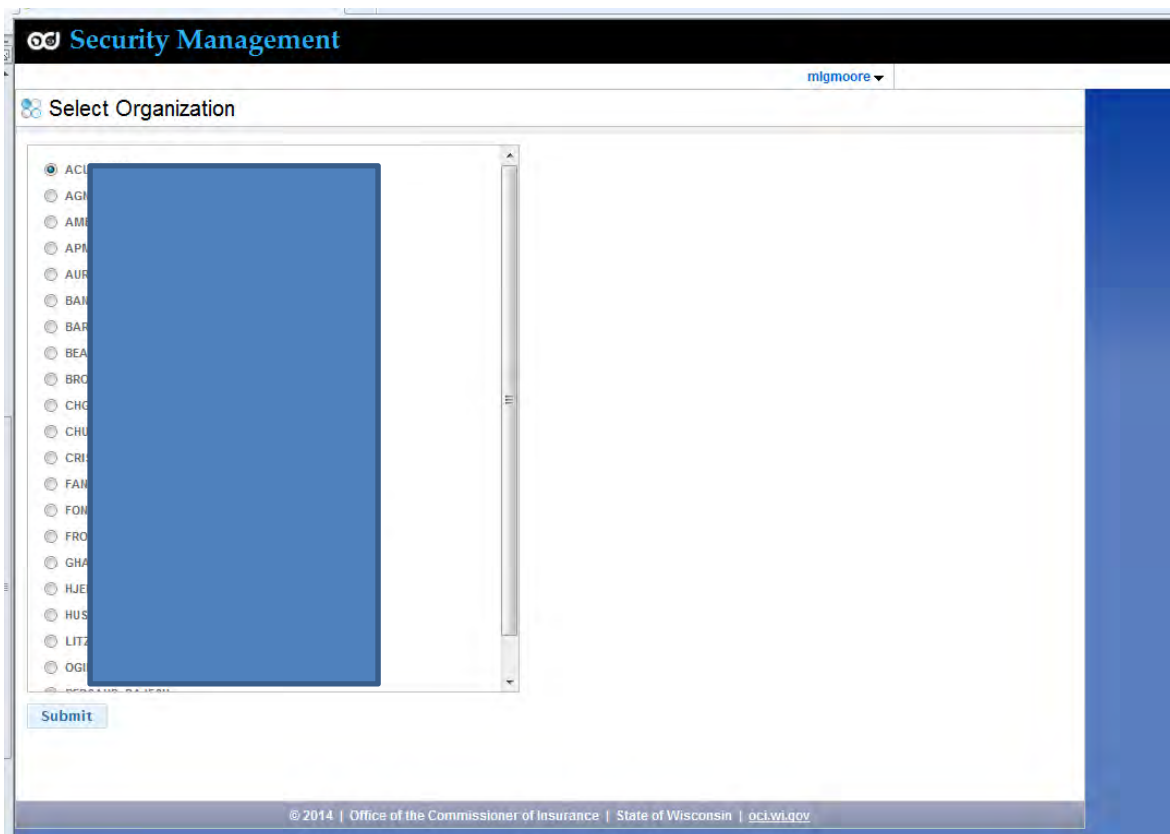
New Registration allows a user to sign up for electronic access to additional accounts. Enter the account and reference numbers found on the invoice. Registration for group billing accounts are added by entering the account number for the billing group accounts and the reference number from any linked account's invoice. The reference number must be from the current quarter's billing.



The screenshot shows the IPFCF Provider Access registration page. At the top, there is a navigation bar with the IPFCF logo and the text "IPFCF Provider Access". To the right of the logo is a search box labeled "Provider name, account number, or license number" with a "GO" button. Below the navigation bar are several menu items: "Home", "Search", "My Account", "Payment Finder", "migmoore" (with a dropdown arrow), and "Current represented entity: ACUN, ZEKI". The main content area is titled "Registration" and contains three required fields: "Account Number", "Reference Number", and "Enter the characters in image below". Below the third field is a CAPTCHA image showing the characters "5wpd3k". There is a "Get a new image" link and a "Register" button. At the bottom of the registration area is a "Notice of Disclaimer" link.

Switch Organizations

Choosing Switch Organizations takes you to the Select Organization page. A listing of all organizations for which you have previously registered. Choose the organization you wish to view and click Submit.



The screenshot shows the Security Management "Select Organization" page. The top navigation bar includes the Security Management logo and the text "Security Management". To the right of the logo is a dropdown menu currently set to "migmoore". The main content area is titled "Select Organization" and features a list of organizations with radio buttons next to each name. The first organization, "ACU", is selected. A large blue rectangular box is overlaid on the list, obscuring the names of the other organizations. Below the list is a "Submit" button. At the bottom of the page, there is a footer with the text: "© 2014 | Office of the Commissioner of Insurance | State of Wisconsin | oci.wi.gov".

Billing Preferences

Billing Preferences allows a user to choose to go to paperless billing and select the e-mail address that will be notified when invoices are available.

Choosing Billing Preferences takes the user to the Go Paperless screen. You can then indicate your billing preference and enter and/or change your Billing Email Address.

The screenshot shows the 'IPFCF Provider Access' web interface. At the top, there is a navigation bar with links for Home, Search, My Account, Payment Finder, and a dropdown menu for 'mlgmoore'. A search box contains the text 'Provider name, account number, or license number' with a 'GO' button. Below the navigation bar, the main content area is titled 'Go Paperless'. It contains the following text: 'Please indicate if you want to stop receiving paper invoices in the mail and instead access all payment information electronically.' There are two radio button options: 'Yes, I want to go paperless' (which is selected) and 'No, I do not want go paperless'. Below these options is a text input field labeled 'Billing Email Address' and a 'Submit' button. At the bottom of the form, there is a footer with contact information: 'Please contact us for further information: ociipfcf@wisconsin.gov or 608-266-6830' and a 'Disclaimer' link. The footer also includes the copyright notice: '© 2014 | Office of the Commissioner of Insurance | State of Wisconsin | oci.wi.gov'.