

Documents and Records

OFFICE OF THE COMMISSIONER OF INSURANCE

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Below is a list of important documents you will need to replace if they have been destroyed and whom to contact about replacement.

Driver's license	Wisconsin Department of Transportation – Drivers & Vehicles wisconsin.gov/Pages/online-srvcs/external/bds-landing.aspx
Government issued ID	Contact the issuing authority
Insurance policies	Your insurance agent or company
Military discharge papers	Department of Veterans' Affairs 1-800-827-1000 or TTY/TTD 1-800-829-4833
Passports	U.S. Department of State – Passport Services 1-877-487-2778 TTY/TTD 1-888-874-7793 travel.state.gov/content/passports/en/passports.html
Birth, death and marriage certificates	Wisconsin Department of Health Services 1-608-266-1371 www.dhs.wisconsin.gov/vitalrecords/
Social Security or Medicare cards	Local Social Security Office 1-800-772-1213 TTY/TTD 1-800-325-0778 www.ssa.gov/ssnumber
Credit cards	The issuing companies as soon as possible MasterCard, contact issuing financial institution Visa, contact issuing financial institution American Express, 1-800-528-4800 Discover Card, 1-800-347-2683 TTY/TTD 1-800-347-7449
Titles to deeds	Records department of the area in which the property is located
Stocks and bonds	Issuing company or your broker
Wills and Power of Attorney	Your attorney
Income tax record	The IRS Center where filed, your accountant or 1-800-829-1040 www.IRS.gov
Citizenship papers	Bureau of Citizenship and Immigration Services 1-800-375-5283 www.usa.gov/federal-agencies/u-s-citizenship-and-immigration-services
Mortgage papers	Lending institution
Medical records	Your health care provider