

Frequently Asked Questions on Time Insurance Company, in Liquidation

On July 13, 2022, the Wisconsin Office of the Commissioner of Insurance (OCI) filed a Petition with the Dane County Circuit Court in Madison, Wisconsin (the Court) to terminate the rehabilitation of Time Insurance Company (Time) and to place Time into liquidation.

Why was Time Insurance ordered into liquidation?

The Wisconsin Office of the Commissioner of Insurance and the Special Deputy Commissioner of Time, Mark Femal, have determined that the financial condition of Time demonstrates that the assets are not adequate to cover current and future obligations, both to policyholders as well as to other creditors.

What happens when an insurance company is liquidated?

Liquidation is similar to bankruptcy. When an insurance company is liquidated in this state, the Wisconsin Office of the Commissioner of Insurance and the Special Deputy Liquidator gather the company assets and determine the liabilities. The Special Deputy Liquidator will then develop a plan to distribute the company's assets according to law.

How is my policy affected?

If your policy is being administered by Actuarial Management Resources (AMR), that administration either will continue or be transferred to the State Guaranty Association (GA) providing the coverage for your policy. Your GA will notify you how your policy will be administered. The coverage your GA will provide you is based on your policy and the specific laws in your state. The majority of claims will continue to be paid in full; however, the GA in your state will inform you if your policy exceeds the GA state limits or if any other statutory coverage conditions or limits apply. Any claim paid by the respective GA will automatically become a claim against the Time estate assets. The GA will file a proof of claim. It is not required for the policyholder to file a proof of claim.

If your policy was being administered by John Hancock Life, Talcott Resolution Life (formerly Hartford Life and Annuity), Prudential Life, National Health Ins Co, Loyal American Life Ins Co, Assurity Life Ins Co, or Cigna Life Ins Co, you have been previously notified which company is now providing 100% of your policy coverage.

What is a life and health guaranty association?

Every state (including the District of Columbia and Puerto Rico) has a life and health guaranty association to protect that state's residents. The GA provides continuing benefits when a life and/or health company goes into liquidation. For Time, the GA coverage only applies to those life and health policies being administered by AMR.

All insurance companies (with limited exceptions) licensed to write life, health, and annuity business in a state must be members of the GA in that state. If a member company, like Time, becomes insolvent, the GA will continue coverage and pay claims in accordance with the insurance policy and state laws.

What is the National Organization of Life and Health Insurance Guaranty Associations (NOLHGA)?

NOLHGA is a voluntary association made up of the state GA's in all 50 states and the District of Columbia. When insurers are licensed in multiple states and are close to becoming insolvent (unable to pay debts owed) or are declared insolvent, NOLHGA assembles a Task Force comprised of GA officials. This Task Force analyzes the insurance company's policies, ensures that covered claims are paid consistent with statutory coverage obligations and, when possible, arranges for these policies to be transferred to a healthy insurer.

Will my claims be paid in full by my GA?

Each GA operates under that state's statutes. Not all statutes are the same for GA limits. Whereas most claims will be paid in full, there may be limited situations where a claim (or an accumulation of claims) will not be paid in full. Your GA will inform you if it appears that your claim (or claims) will exceed GA limits or if other coverage conditions or limits apply. Also, if a claim does exceed GA limits, the excess amount will be a claim in the liquidated insurer estate and additional funds may be paid.

How do I make a claim against the Time liquidation estate and what is the deadline?

Claims filed against Time by general creditors, stockholders, trade creditors, governmental agencies, reinsurers, cedants, arbitrators, agents, former employees, former officers and directors, and other persons interested in the affairs of the company are handled by the Special Deputy Liquidator. It is not required for a policyholder to file a proof of claim for policy benefits.

Once the court has approved the liquidation, you may file a claim for monies owed to you by Time, you must file a Proof of Claim Form and any supporting documentation with the Special Deputy Liquidator. **Proof of Claim Forms will be made available after the court has approved the liquidation and must be postmarked – or if submitted via fax or email, bear a transmission date – on or before March 1, 2023.** If you fail to file a Proof of Claim Form by that date, your claim may not be considered to be timely filed. Failure to file a timely claim may result in denial of your claim or consideration of your claim at a lower priority class.

Valid and substantiated claims become claims against the estate of Time and may be paid at some time in the future, to the extent funds are available, on an equal basis with all other claims in the same priority class. These claims may be paid in full, in part, or not at all, depending on the available assets. These claims may not be paid for several years.

Claims of General Creditors

General creditors are persons or organizations, including law firms, trade creditors, etc., who provided services to Time prior to the date of liquidation, for which they were not paid, or any person or organization who believes they are owed money by Time regardless of the time period in which the services were incurred, etc. If you believe you have a claim, it will be necessary for you to complete a Proof of Claim Form. If you have documentation to support your claim, you should provide a copy of that documentation with your Proof of Claim Form.

Claims for Agent Balances or Commissions

If you were a Time agent or producer, and you have a claim for earned commissions, it will be necessary for you to complete a Proof of Claim Form. If you have documentation to support your claim, including your most recent statement, you should provide a copy of that documentation with your Proof of Claim Form. If you do not have that documentation, you should provide the information requested on the Proof of Claim Form and submit it as directed.

Other Types of Claims

If you have any other type of claim (including litigation related to Time), describe your claim on the Proof of

Claim Form (i.e., stockholder, employee, taxes, license fees, assessments, etc.). You should attach documentation to support your claim to the Proof of Claim Form and submit it as directed.

How do I request a Proof of Claim Form?

The Proof of Claim Form will be made available upon court approval of the liquidation.

Request a form by emailing mfemalsdc@strohmballweg.com

If you do not have internet access, call the Special Deputy Liquidator at (608) 821-6315, or send a written request to

Special Deputy Liquidator
Time Insurance Company
Stroh Ballweg LLP
9701 Brader Way #301
Middleton, WI 53562

Where do I send my Proof of Claim Form?

All completed, signed Proof of Claim Forms, and supporting documentation may be submitted by mail, fax, or email as follows:

Special Deputy Liquidator
Time Insurance Company
Stroh Ballweg LLP
9701 Brader Way #301
Middleton, WI 53562

mfemalsdc@strohmballweg.com

Fax: (608) 821-0601

Who do I call if I have questions?

If you have questions in general about the liquidation, your policy, or the Proof of Claim process, send an email to mfemalsdc@strohmballweg.com or call 608-821-6315.

If you have questions about your Time insurance coverage during the liquidation proceeding, please contact the GA covering your policy or the National Organization of Life & Health Insurance Guaranty Associations: www.nolhga.com/policyholderinfo/main.cfm

ABOUT THESE QUESTIONS AND ANSWERS: The information contained in these questions and answers is intended to be general guidance and does not address any specific claim or circumstances. Nothing herein constitutes a binding legal statement by the Commissioner, the Liquidator, the Special Deputy Liquidator, OCI, or Time. The statements contained herein are not intended to serve as and do not constitute, legal advice or complete legal description of the events or matters to which they relate. Any forward-looking statements are based on current expectations and assumptions, which are subject to inherent uncertainties, risk, and changes in circumstances that are difficult to predict. For full legal information, interested parties should review the Liquidation Order and applicable Wisconsin statutes, and other legal authorities.