Report

of the

Examination of

Wilson Mutual Insurance Company

Sheboygan, Wisconsin

As of December 31, 2013

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# State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

Scott Walker, Governor Theodore K. Nickel, Commissioner

Wisconsin.gov

December 2, 2014

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Honorable Theodore K. Nickel Commissioner of Insurance State of Wisconsin 125 South Webster Street Madison, Wisconsin 53703

Commissioner:

In accordance with your instructions, a compliance examination has been made of

the affairs and financial condition of:

WILSON MUTUAL INSURANCE COMPANY Sheboygan, Wisconsin

and this report is respectfully submitted.

# I. INTRODUCTION

The previous examination of Wilson Mutual Insurance Company (hereinafter Wilson or the company) was conducted in 2009 as of December 31, 2008. The current examination covered the intervening period ending December 31, 2013, and included a review of such 2014 transactions as deemed necessary to complete the examination.

The examination was conducted using a risk-focused approach in accordance with the NAIC <u>Financial Condition Examiners Handbook</u>, which sets forth guidance for planning and performing an examination to evaluate the financial condition and identify prospective risks of an insurer. This approach includes the obtaining of information about the company including corporate governance, the identification and assessment of inherent risks within the company, and the evaluation of system controls and procedures used by the company to mitigate those risks. The examination also included an assessment of the principles used and significant estimates made by management, as well as an evaluation of the overall financial statement presentation and management's compliance with statutory accounting principles, annual

statement instructions, and Wisconsin laws and regulations.

The examination of the company was conducted concurrently with the examination of Motorists Mutual Insurance Company (MMIC) and affiliates. Representatives of the Ohio Department of Insurance acted in the capacity as the lead state for the coordinated exams. Work performed by the Ohio Department of Insurance was reviewed and relied on where deemed appropriate.

The examination consisted of a review of all major phases of the company's

operations and included the following areas:

History Management and Control Corporate Records Conflict of Interest Fidelity Bonds and Other Insurance Employees' Welfare and Pension Plans Territory and Plan of Operations Affiliated Companies Growth of Company Reinsurance Financial Statements Accounts and Records Data Processing

Emphasis was placed on the audit of those areas of the company's operations accorded a high priority by the examiner-in-charge when planning the examination. Special attention was given to the action taken by the company to satisfy the recommendations and comments made in the previous examination report.

The company is annually audited by an independent public accounting firm as prescribed by s. Ins 50.05, Wis. Adm. Code. An integral part of this compliance examination was the review of the independent accountant's work papers. Based on the results of the review of these work papers, alternative or additional examination steps deemed necessary for the completion of this examination were performed. The examination work papers contain documentation with respect to the alternative or additional examination steps performed during the course of the examination.

# Independent Actuary's Review

An independent actuarial firm was engaged under a contract with the Ohio Department of Insurance. The actuary reviewed the adequacy of the company's loss and loss adjustment expense reserves. The actuary's results were reported to the examiner-in-charge. As deemed appropriate, reference is made in this report to the actuary's conclusion.

### **II. HISTORY AND PLAN OF OPERATION**

The company was organized in 1872 as a town mutual insurer under the name Town of Wilson Mutual Fire Insurance Company. Subsequent amendments to the company's articles and bylaws changed the name of the company to that presently used. The company was converted to a Wisconsin domestic mutual insurance company under ch. 611, Wis. Stat., effective January 1, 1986, and became a nonassessable mutual insurance company on April 2, 1991.

The company absorbed all of the assets and assumed all of the liabilities of Plymouth Mutual Insurance Company on December 31, 1991; Ashford Mutual Insurance Company on October 1, 1996; Dunn County Mutual Insurance Company on January 1, 1997; Dodgeville Mutual Insurance Company on July 1, 1998, and Moraine Mutual Insurance Company on August 1, 2006.

In November of 2001, Wilson policyholders approved an affiliation with MMIC of Columbus, Ohio. Wilson operates as a member of the Motorists Insurance Group through affiliation and surplus note agreements. See section captioned "Affiliated Companies" for a description of the various agreements that the company has with members of the group.

The company is licensed in the states of Wisconsin, Ohio and Minnesota. In 2013, the company wrote direct premium in the following states:

Wisconsin	\$102,559,169	81.1%
Minnesota	23,866,115	<u>18.9</u>
Total	<u>\$126,425,284</u>	<u>100.0</u> %

The major products marketed by the company include farmowner's, homeowner's, commercial multiple peril, worker's compensation, private passenger auto, and auto physical damage insurance. The major products are marketed through 424 independent agencies. In 2013, Wilson wrote 18.3% of the direct premium written by the seven-member pool.

The following table is a summary of the net insurance premiums written by the company in 2013. The growth of the company is discussed in the "Financial Data" section of this report.

Line of Business	Direct Premium	Reinsurance Assumed	Reinsurance Ceded	Net Premium
Fire	\$ 2,272,601	\$ 271,038	\$ 2,272,601	\$ 271,038
Allied lines	1,826,770	258,628	1,826,770	258,628
Farmowner's multiple	, ,	,	, ,	,
, peril	6,453,072	197,534	6,453,072	197,534
Homeowner's multiple	-,,-	- ,	-, -,-	- ,
peril	22,515,033	3,951,083	22,515,033	3,951,083
Commercial multiple	, ,		, ,	, ,
peril	22,557,985	2,106,355	22,557,985	2,106,355
Ocean marine	, ,	8,962	, ,	8,962
Inland marine	3,065,444	542,282	3,065,444	542,282
Earthquake	2,002	57,427	2,002	57,427
Other accident and	,	- ,	,	- ,
health		341		341
Worker's compensation	22,925,736	1,894,616	22,925,736	1,894,616
Other liability –	,,	, ,	,,	, ,
occurrence	9,364,777	2,062,761	9,364,777	2,062,761
Other liability – claims	-,,	,, -	- ) )	,, -
made		20,369		20,369
Products liability -		-,		-,
occurrence	211,994	159,499	211,994	159,499
Private passenger auto	,	,	,	,
liability	15,856,619	3,210,974	15,856,619	3,210,974
Commercial auto liability	4,387,471	1,981,191	4,398,103	1,970,559
Auto physical damage	14,548,376	3,298,550	14,548,376	3,298,550
Fidelity		27,149		27,149
Surety		353		353
Burglary and theft	108,994	28,014	108,994	28,014
Boiler and machinery	328,411	31,804	328,411	31,804
Reinsurance –	,			
non-proportional				
assumed property		234,021		234,021
Reinsurance –				
non-proportional				
assumed liability		92,521		92,521
-				
Total All Lines	<u>\$126,425,284</u>	<u>\$20,435,471</u>	<u>\$126,435,916</u>	<u>\$20,424,839</u>

### **III. MANAGEMENT AND CONTROL**

#### **Board of Directors**

The board of directors consists of 11 members. The affiliation with MMIC in November 2001 remains active and provides that the majority control of the board be retained by MMIC directors. Currently, 7 of the 11 board members are also board members of MMIC. The board is comprised of three classes of directors, each elected for a three-year term. Officers are elected at the board's annual meeting. Each class of directors nominates successor directors in its class in advance of expirations. The three classes of directors are established to stagger the expiration dates of the directors. According to the company's bylaws, Classes I and III should each consist of at least 3 but not more than 4 directors with terms expiring in 2015 and 2017, respectively. Class II should consist of at least 2 but not more than 3 directors. The company is aware of this inconsistency with its bylaws and will correct the class count matter in 2016 when terms for Class II directors expire.

A board member currently receives \$550 per diem for each meeting attended and an annual retainer of \$14,520. There are no additional fees associated with committee meetings. Members of the company's board of directors may also be members of other boards of directors in the holding company group.

Currently the board of directors consists of the following persons:

Name and Residence	Principal Occupation	Term Expires
Bishop, John J.	Former Chairman and Chief Executive Officer	2017
Powell, OH	Motorists Mutual Insurance Company	Class III
Bowers, Richard B. Mukwonago, WI	Owner of an insurance and financial product sales agency	2015 Class I
Forrester, Larry L.	Executive	2015
Bloomington, IN	Insurance Education Institute (non-profit)	Class I
Haack, Susan E.	Chief Risk Officer and Secretary	2016
Canal Winchester, OH	Motorists Mutual Insurance Company	Class II
McCracken, Robert L. Manitowoc, WI	Partner of Nash, Spindler, Grimstad & McCracken, LLP	2016 Class II

Name and Residence	Principal Occupation	Term Expires
Ogg, Thomas C.	Former Senior Vice President and Secretary	2015
Powell, OH	Motorists Mutual Insurance Company	Class I
Kaufman, David L.	President and Chief Executive Officer	2016
Columbus, OH	Motorists Mutual Insurance Company	Class II
Western, Robert L.	Former President and Chief Operating Officer	2017
Sheboygan, WI	Wilson Mutual Insurance Company	Class III
Wiseman, Michael L.	Senior Vice President, Treasurer and CFO	2017
Powell, OH	Motorists Mutual Insurance Company	Class III
Lappin, Michael S.	President	2015
Howards Grove, WI	Wilson Mutual Insurance Company	Class I
Stapleton, Charles D.	Senior Vice President – Claims	2016
New Albany, OH	Motorists Mutual Insurance Company	Class II

### Officers of the Company

The officers serving at the time of this examination are as follows:

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Name	Office	2013 Compensation
David Kaufman* Michael Lappin John Bishop* Robert Western** Michael Wiseman* Susan Haack* Tami Jones-Fahser Timothy Kemmel Jeff Jacobs Roxanne Freeman Karen Schultz	Chief Executive Officer President Chief Executive Officer – Retired 2013 President – Retired 2013 Treasurer Secretary Senior Vice President-Administration Vice President-Claims Vice President-Commercial Lines Vice President-Information Technology Vice President-Personal Lines	\$ 66,252 177,063 48,193 166,149 31,892 20,649 132,819 106,590 104,361 104,354 110,947

\* Officers of Motorists Mutual Insurance Company – represents the portion of their salary allocated to Wilson.

\*\* In 2008, Mr. Western became fully vested in a nonqualified deferred compensation plan which will provide a monthly benefit following his retirement. The future benefits had a (discounted) present value as of December 31, 2013, of \$1,655,186.

# **Committees of the Board**

The company's bylaws allow for the formation of certain committees by the board of

directors; however, Wilson's board has appointed no committees. The Motorists Insurance

Group appoints several committees, which are made up of directors from the different companies

in the group. Wilson's board receives reports from the Motorists Insurance Group committees

and may choose to adopt or enact the recommendations of those committees. The Motorists Insurance Group committees at the time of the examination are listed below:

Executive CommitteeAudit CommitteeGovernance CommitteeCompensation CommitteeInvestment CommitteeQualified Benefit Plan CommitteeNon-Qualified Benefit Plan CommitteeInvestment Committee

### **IV. AFFILIATED COMPANIES**

Wilson is a member of a group affiliation system. The organizational chart below

depicts the relationships among the affiliates in the group. A brief description of the significant

affiliates follows the organizational chart.



### Organizational Chart As of December 31, 2013

#### Motorists Mutual Insurance Company

MMIC, the largest and lead insurer in the Motorists Insurance Group, was formed in 1928. It is domiciled in Ohio and is licensed in six states. MMIC offers a wide range of both personal and commercial products. In 2013, MMIC wrote 61.7% of the direct premiums written by the seven-member pool. As of December 31, 2013, the audited financial statements of the Motorists Insurance Group reported MMIC assets of \$1,335,833,011, liabilities of \$767,048,720, and surplus of \$568,784,291. Operations for 2013 produced net income of \$37,917,852.

### **MICO Insurance Company**

MICO Insurance Company (MICO) was organized under the laws of the state of Ohio in 1981 and is licensed in five states. The company is a wholly owned subsidiary of MMIC and the officers are employees of MMIC. MICO limits its underwriting to nonstandard and high-risk personal automobile insurance. In 2013, MICO wrote 0.1% of the direct premiums written by the seven-member pool. As of December 31, 2013, the audited financial statements of the Motorists Insurance Group reported MICO assets of \$14,478,574, liabilities of \$1,654,046, policyholders' surplus of \$12,824,528, and net income of \$554,449.

#### Motorists Life Insurance Company

Motorists Life Insurance Company (MLIC) was organized under the laws of the state of Ohio in 1965 and is licensed in 16 states. The company is 70% owned by MMIC and 30% owned by Motorists Commercial Mutual Insurance Company (MCMIC). The MLIC product portfolio consists of a line of traditional life and fixed annuity products with a small amount of group life. As of December 31, 2013, the audited financial statements of the MLIC reported assets of \$495,257,374, liabilities of \$440,521,942, policyholders' surplus of \$54,735,432, and net income of \$3,613,850.

#### **Motorists Service Corporation**

Motorists Service Corporation (MSC) was organized under the laws of the state of Ohio in 2003. The company is a wholly owned subsidiary of MMIC and provides administrative services to members of the Motorists Insurance Group. As discussed later in this report, all the employees working at Wilson are employed by MSC, which facilitates the provision of the same employee benefit package for them as for Motorists Insurance Group employees.

#### Motorists Commercial Mutual Insurance Company

MCMIC was formerly known as American Hardware Mutual Insurance Company until the change to its current name on June 30, 2011. MCMIC was formed as a Minnesota company in May 1899 by a group of hardware store owners. The company became an affiliate of the Motorists Insurance Group in 1993; concurrent with the affiliation, MCMIC redomiciled to Ohio. It is licensed in 44 states and the District of Columbia, and is primarily active in 17 states. The company markets its products through an independent agency system and its direct writings are almost exclusively commercial risks. In 2013, MCMIC wrote 4.8% of the direct premiums written by the seven-member pool. As of December 31, 2013, the audited financial statements of the Motorists Insurance Group reported MCMIC assets of \$336,894,974, liabilities of \$195,978,427, and surplus of \$140,916,547. Operations for 2013 produced net income of \$9,008,804.

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#### Iowa Mutual Insurance Company

Iowa Mutual Insurance Company (IMIC) was formed in 1900 as The Iowa Assessment Mutual Fire Insurance Association. IMIC is licensed in 12 states; it markets its products through independent agents and writes both personal and commercial policies. In 2013, IMIC wrote 10.8% of the direct premiums written by the seven-member pool. As of December 31, 2013, the audited financial statements of the Motorists Insurance Group reported IMIC assets of \$99,216,827, liabilities of \$66,746,420, and surplus of \$32,470,407. Operations for 2013 produced net income of \$1,653,870.

### Iowa American Insurance Company

Iowa American Insurance Company (IAIC) was formed in 1973 as an Iowa corporation. IAIC is licensed in six states; it markets its products through independent agents and focuses on low to moderate risk commercial policies. In 2013, IAIC wrote 1.5% of the direct premiums written by the seven-member pool. As of December 31, 2013, the audited financial statements of the Motorists Insurance Group reported IAIC assets of \$22,464,569, liabilities of \$13,507,595, and surplus of \$8,956,974. Operations for 2013 produced net income of \$297,397.

### Phenix Mutual Fire Insurance Company

Phenix Mutual Fire Insurance Company (PMFIC) was incorporated and began business in 1886 under the laws of New Hampshire. PMFIC is the surviving member of the former Manufacturers and Merchants Group which was comprised of three property casualty carriers: Manufacturers and Merchants Mutual Insurance Company, Capital Fire Insurance Company and PMFIC. On November 12, 2009, PMFIC announced its affiliation with MMIC. PMFIC is licensed in seven states and operates predominantly as a homeowner's insurer in five New England states and South Carolina. In 2013, PMFIC wrote 2.7% of the direct premiums written by the seven-member pool. As of December 31, 2013, the audited financial statements of the Motorists Insurance Group reported PMFIC assets of \$60,022,752, liabilities of \$38,316,928, and surplus of \$21,705,825. Operations for 2013 produced net income of \$1,654,255.

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### Agreements with Affiliates

The company is a participant in a reinsurance pooling agreement. See the section captioned "Reinsurance" for a description of the agreement.

The company and MMIC have cost-sharing and management and cash processing agreements, effective November 19, 2001, wherein Motorists is responsible for managing the business affairs of Wilson.

The company and the members of the Motorists Insurance Group have a January 1, 2009, cost-sharing agreement wherein each company shall bear all of its direct costs and, in addition, bear its proportionate share of costs incurred for the benefit of the group as a whole. The agreement may be terminated by mutual agreement of the parties or by either party giving at least 90 days' written notice to the other parties.

On January 1, 2003, all employees of the company became employees of Motorists Service Corporation (MSC), a wholly owned subsidiary of Motorists. Concurrent with the employee transfer, the company and MSC entered into an Employee Leasing Agreement whereby the company leases its former employees from MSC for the direct costs associated with maintaining this staff.

### **V. REINSURANCE**

All voluntary contracts reviewed by examiners contained proper insolvency provisions and proper intermediary provisions. Involuntary arrangements, such as worker's compensation funds, have provisions deemed appropriate by the governmental authorities that establish and administer them. Significant treaties and arrangements are summarized as follows.

### **Affiliated Pooling Agreement**

Wilson Mutual Insurance Company participates in a pooling arrangement with certain of its affiliates. The pool participants cede 100% of their net premiums written (after external reinsurance is ceded), losses, loss adjustment expenses, underwriting expenses and related balance sheet categories to Motorists Mutual Insurance Company. MMIC, as the lead company and pool manager, administers all aspects of the pooled business. MMIC distributes the net pooled business according to the participations listed below. Income and expenses related to investment operations and corporate taxes, including federal income taxes, are not included in pooling.

Participations:

### 12/31/2013

	Motorists Mutual Insurance Company	70.5%
	Motorists Commercial Mutual Insurance Company	18.5
	Iowa Mutual Insurance Company	3.5
	Phenix Mutual Insurance Company	3.5
	Wilson Mutual Insurance Company	3.0
	Iowa American Insurance Company	1.0
	MICO Insurance Company	0.0
	Total Motorists Mutual Group Pool	<u>100.0</u> %
Lines covered:	100% of the net retained business on policies written	
Items included:	Net premiums written and earned, losses, loss adjustmexpenses, underwriting expenses, salvage and subrog recoveries, assessments, taxes, and policyholder divided	ation
Effective:	January 1, 1993, continuous to present	
Termination:	At any time with 90 days' prior written notice by any pa participant shall remain liable with respect to all busine after their effective date of termination.	

Additional comments:	Any dispute arising out of this agreement shall be settled through arbitration. There have been six amendments to the original
	agreement primarily to add participants and change
	percentages.

# Non-Affiliated Ceding Contracts

1.	Туре:	Property and Casualty Multi Line Excess of Loss	
	Reinsurers:	As of January 1, 2013, participation was as follows:	
			Percentage
		Swiss Reinsurance Company Ltd. Axis Reinsurance Company Hannover Ruckversicherung AG Munich Reinsurance America, Inc. Partner Reinsurance Co. of the US Platinum Underwriters Reinsurance, Inc. QBE Reinsurance Corp.	50.0% 2.5 4.0 25.0 4.5 10.0 4.0
		Total	<u>100.0</u> %
	Scope:	All business classified as property business and casualty business The first \$2,000,000 of each and every loss per occurrenc Ultimate net loss up to \$10,000,000 in excess of \$2,000,00 loss occurrence, with an annual aggregate limit of \$20,000 Loss occurrences relating to acts of terrorism are limited to \$20,000,000 annual aggregate.	
	Retention:		
	Coverage:		
	Premium:	Annual deposit premium of \$7,500,000 paid in s installments; annual minimum premium of \$6,00 adjustment at the rate of 1.571% of subject net e	0,000, subject to
	Commissions:	None	
	Effective date:	January 1, 2013, continuous to present	
	Termination:	This contract may be terminated on January 1, 2014, or any subsequent January 1, by either party giving to the other 90 days' prior written notice. At the option of the company, the reinsurer shall remain liable for property losses occurring, or casualty loss occurrences, claims made and losses discovere including any applicable discovery period, with dates of loss a after the termination time and date of this contract on policies force prior to the termination time and date until the natural expiration or first anniversary date, whichever occurs first, plu any extensions of coverage for extended reporting, of such policies	

2.	Туре:	Property per Risk Excess of Loss	
	Reinsurers:	As of January 1, 2013, participation was as follo	WS:
			Percentage
		Swiss Reinsurance Company Ltd. Allied World Reinsurance Company Hannover Ruckversicherung AG Mapfre Re Compania de Reaseguros SA Lloyds Syndicates	50.0% 5.0 10.0 8.0 <u>27.0</u>
		Total	<u>100.0</u> %
	Scope:	All business classified by the company as proper not limited to, fire, allied lines, inland marine, ear automobile physical damage except collision (m dealers written through the company's commerci- garage keeper's, property sections of commerci- homeowner's, mobile homeowner's and farmow	rthquake, otor vehicle sial division only), al multiple peril,
	Retention:	The first \$12,000,000 of each loss, each risk per	occurrence
	Coverage:	Losses occurring on covered business up to \$13 excess of \$12,000,000 per each loss, each risk, occurrence with a limit of \$39,000,000 as respec occurring during any one contract year	and each
	Premium:	Annual deposit premium of \$400,000 paid in ser installments; annual minimum premium of \$320, adjustment at the rate of .372% of subject net ea	000, subject to
	Commission:	None	
	Effective date:	January 1, 2013, continuous to present	
	Termination:	May be terminated at January 1, 2014, or any su January 1, by either party giving to the other 90 written notice. At the option of the company, the remain liable for property losses occurring, or ca occurrences, claims made and losses discovere applicable discovery period, with dates of loss a termination time and date of this contract on poli prior to the termination time and date until the na or first anniversary date, whichever occurs first, extensions of coverage for extended reporting, o	days' prior e reinsurer shall isualty loss d, including any t or after the icies in force atural expiration plus any

3.	Туре:	Casualty Excess of Loss (multiple layers)		
	Reinsurers:	As of January 1, 2013, participation was as follow	S:	
			Partici	pation
		Reinsurer	First Layer	Second Layer
		Swiss Reinsurance Company Ltd. Munich Reinsurance America, Inc. Platinum Underwriters Reinsurance, Inc. QBE Reinsurance Corp. Safety National Casualty Corporation	50.0% 20.0 10.0 10.0 <u>10.0</u>	50.0% 20.0 10.0 10.0 <u>10.0</u>
		Total	<u>100.0</u> %	<u>100.0</u> %
	Scope:	All business classified by the company as casualt including, but not limited to, general liability, autor (including no fault automobile and personal injury umbrella liability, crime, fidelity, surety, worker's c and employers liability business, whether written s part of any multiple peril or similar type of policy b classified by the company as the following proper small business (includes garage keeper's legal lia coverage), class specific products, property broke dealers open lot	nobile liabili protection) ompensatic separately o usiness ty business ibility	on or as
	Retention:	First Excess Layer—Ultimate losses occurring on \$12,000,000 in respect of each and every loss oc made or loss discovered		laim
		Second Excess Layer—Ultimate losses occurring \$20,000,000 in respect of each and every loss oc made or loss discovered		laim
	Coverage:	First Excess Layer—100% of \$8,000,000 ultimate respect of each and every loss occurrence, claim discovered in excess of \$12,000,000, subject to a to the reinsurer of \$16,000,000 ultimate net loss in in any one contract year	made or los limit of liab	ss ility
		Second Excess Layer—100% of \$10,000,000 ultin respect of each and every loss occurrence, claim discovered in excess of \$20,000,000, subject to a to the reinsurer of \$20,000,000 ultimate net loss in in any one contract year	made or los limit of liab	ss ility
	Premium:	First Excess Layer—Annual deposit premium of \$ semiannual installments; annual minimum premiu subject to adjustment at the rate of .126% of subject premium	m of \$320,0	000,
		Second Excess Layer—Annual deposit premium paid in semiannual installments; annual minimum		

		\$240,000, subject to adjustment at the rate of .094% net earned premium	6 of subject
	Commissions:	None	
	Effective:	January 1, 2013, continuous to present	
	Termination:	May be terminated at January 1, 2014, or any subset January 1, by either party giving to the other 90 day written notice. At the option of the company, the rei remain liable for property losses occurring, or casua occurrences, claims made and losses discovered, in applicable discovery period, with dates of loss at or termination time and date of this contract on policies prior to the termination time and date until the nature or first anniversary date, whichever occurs first, plus extensions of coverage for extended reporting, of su	s' prior nsurer shall alty loss ncluding any after the s in force al expiration s any
4.	Туре:	Underlying Property Catastrophe Excess of Loss	
	Reinsurers:	As of January 1, 2013, participation was as follows:	
			Percentage
		Allied World Reinsurance Company Alterra Bermuda Limited Everest Reinsurance Company Hannover Ruckversicherung AG XL Re Limited Subtotal – subscribed	7.5% 4.0 17.5 15.0 <u>15.0</u> 59.0
		Retained by the company	41.0
		Total	<u>100.0</u> %
	Scope:	All business classified by the company as property, automobile physical damage (excluding collision)	including
	Retention:	The first \$7,500,000 of ultimate net loss any one occ after the application of an annual aggregate retentio \$7,500,000 of ultimate net loss otherwise recoverab agreement; plus 41% retention of the next \$7,500,00	on of the first le under the
	Coverage:	Ultimate net loss up to \$7,500,000 in excess of \$7,5 loss occurrence, with an annual contract limit of \$15 coverage is 59% subscribed	
	Premium:	Annual deposit premium of \$1,650,000 paid in semi installments; annual minimum premium of \$1,320,00 adjustment at the rate of .616% of subject net earned	00, subject to
	Commissions:	None	
	Effective date:	January 1, 2013	

	Termination:	The contract is scheduled to expire on January 1, 2014. The company may terminate a reinsurer's percentage share in this agreement at any time on a cut-off basis by giving 30 days' prior written notice to the reinsurer in the event of any of the outlined circumstances.		
5.	Туре:	Catastrophe Aggregate Excess of Loss		
	Reinsurers:	As of January 1, 2013, participation was as follows:		
		I	Percentage	
		ACE Tempest Reinsurance Ltd. Amlin AG Arch Reinsurance Company Hannover Ruckversicherung AG Lloyds Syndicates Subtotal – subscribed Retained by the company	20.00% 2.92 20.00 15.00 <u>17.08</u> 75.00 <u>25.00</u>	
		Total	<u>100.00</u> %	
	Scope:	All business classified by the company as property, i automobile physical damage (excluding collision)		
	Retention:	The first \$35,000,000 of aggregate net loss, subject to recoveries of the underlying property catastrophe excess of loss contract, and 25% of the next \$35,000,000 of aggregate net loss		
	Coverage:	Ultimate net loss up to \$35,000,000 in excess of \$35 aggregate catastrophe loss; coverage is 75% subscr		
	Premium:	Annual deposit premium of \$5,075,000 paid in semiannual installments; annual minimum premium of \$4,060,000, subject to adjustment at the rate of 1.965% of subject net earned premium		
	Commissions:	None		
	Effective date:	January 1, 2013		
	Termination:	The contract is scheduled to expire on January 1, 2014. The company may terminate a reinsurer's percentage share in this agreement at any time on a cut-off basis by giving 30 days' prior written notice to the reinsurer in the event of any of the outlined circumstances.		

6. Type:

First-Fourth Catastrophe Excess of Loss (multiple layers)

Reinsurers:

As of January 1, 2013, participation was as follows:

	Participation				
Reinsurer	First Layer	Second Layer	Third Layer	Fourth Layer	
Allied World Reinsurance Company	7.50%	5.00%	3.50%	5.00%	
Alterra Bermuda Limited American Agricultural Insurance	5.00	2.50	0.00	0.00	
Company	0.00	3.00	3.00	3.00	
Arch Reinsurance Company	0.00	5.00	10.00	10.00	
Argo Re Ltd.	1.50	5.00	2.50	2.50	
DaVinci Reinsurance Ltd.	9.40	4.00	0.00	0.00	
Employers Mutual Casualty Company	1.00	3.00	2.00	2.00	
Everest Reinsurance Company	0.00	15.00	7.50	0.00	
Hannover Ruckversicherung AG Mapfre Re Compania de Reaseguros	3.50	2.50	2.50	0.00	
SA	0.00	0.00	7.50	7.50	
MS Frontier Reinsurance Ltd.	0.00	0.00	4.00	0.00	
Munich Reinsurance America, Inc.	5.00	10.00	10.00	10.00	
Mutual Reinsurance Bureau	7.50	7.50	7.50	7.50	
QBE Reinsurance Corporation	0.00	0.00	1.00	5.00	
Odyssey Reinsurance Company	0.00	0.00	0.00	5.00	
Q-Re LLC	6.00	3.50	1.00	3.50	
Renaissance Reinsurance Ltd.	14.10	6.00	0.00	0.00	
S.A.C. Re Ltd	2.00	2.00	0.00	2.00	
Shelter Mutual Insurance Company	0.00	0.00	7.50	7.50	
Transatlantic Reinsurance Company	0.00	0.00	0.00	4.00	
XL Re Limited	7.50	10.00	10.00	5.00	
Lloyds Syndicates	0.00	11.00	15.50	15.50	
Subtotal – subscribed	70.00	95.00	95.00	95.00	
Company retention	30.00	5.00	5.00	5.00	
Total	<u>100.00</u> %	<u>100.00</u> %	<u>100.00</u> %	<u>100.00</u> %	
Scope: All business class damage (excludi		rty, including	automobile	physical	

damage (excluding collision)

Retention:First Excess Layer—The first \$15,000,000 of ultimate net loss<br/>any one occurrence and 30% of the next \$10,000,000

Second Excess Layer—The first \$25,000,000 of ultimate net loss any one occurrence and 5% of the next \$10,000,000

Third Excess Layer—The first \$35,000,000 of ultimate net loss any one occurrence and 5% of the next \$25,000,000

Fourth Excess Layer—The first \$60,000,000 of ultimate net loss any one occurrence and 5% of the next \$45,000,000

Coverage:	First Layer—The reinsurers will be liable for the amount of ultimate net loss in excess of \$15,000,000 any one loss occurrence; layer is 70% subscribed
	Second Layer—The reinsurers will be liable for the amount of ultimate net loss in excess of \$25,000,000 any one loss occurrence; layer is 95% subscribed
	Third Layer—The reinsurers will be liable for the amount of ultimate net loss in excess of \$35,000,000 any one loss occurrence; layer is 95% subscribed
	Fourth Layer—The reinsurers will be liable for the amount of ultimate net loss in excess of \$60,000,000 any one loss occurrence; layer is 95% subscribed
Premium:	First Layer—Annual deposit premium of \$3,200,000 paid in semiannual installments; annual minimum premium of \$2,560,000, subject to adjustment at the rate of 1.195% of subject net earned premium
	Second Layer—Annual deposit premium of \$1,850,000 paid in semiannual installments; annual minimum premium of \$1,480,000, subject to adjustment at the rate of .691% of subject net earned premium
	Third Layer—Annual deposit premium of \$2,125,000 paid in semiannual installments; annual minimum premium of \$1,700,000, subject to adjustment at the rate of .794% of subject net earned premium
	Fourth Layer—Annual deposit premium of \$1,800,000 paid in semiannual installments; annual minimum premium of \$1,440,000, subject to adjustment at the rate of .672% of subject net earned premium
Commissions:	None noted
Effective:	January 1, 2013, continuous to present
Termination:	The contract is scheduled to expire on January 1, 2014. The company may terminate a reinsurer's percentage share in this agreement at any time on a cut-off basis by giving 30 days' prior written notice to the reinsurer in the event of any of the outlined circumstances.
Туре:	Worker's Compensation Excess of Loss
Reinsurer:	Safety National Casualty Corporation
Scope:	All business classified by the company as worker's compensation business
Retention:	The initial ultimate net loss of \$2,000,000 each and every person, each and every loss occurrence

7.

	Coverage:	The first \$10,000,000 ultimate net loss in excess of the company's retention of \$2,000,000 of ultimate loss. The reinsurer's limit of liability will be no more than \$40,000,000 of ultimate net loss for all occurrences during the term of the contract.
	Premium:	Annual deposit premium of \$1,200,000 paid in semiannual installments; annual minimum premium of \$960,000, subject to adjustment at the rate of 1.89% of subject net earned premium
	Commissions:	None noted
	Effective:	January 1, 2013
	Termination:	The contract is scheduled to expire on January 1, 2014
8.	Туре:	Semi-Automatic Excess Umbrella
	Reinsurer:	Munich Reinsurance America, Inc.
	Scope:	All business classified by the company as excess commercial umbrella liability business and attaching in excess of at least \$10,500,000 of the combined underlying primary and umbrella liability coverage
	Retention:	The initial ultimate net loss of \$10,500,000 each and every policy, each occurrence, each claim made or each loss discovered
	Coverage:	The first \$10,000,000 ultimate net loss in excess of the company's retention of \$10,000,000 of ultimate loss. The reinsurer's limit of liability will be no more than \$10,000,000 of ultimate net loss for all occurrences during the term of the contract.
	Premium:	100% of the original gross net written premiums on all business ceded. Such payment shall be due the reinsurer 45 days after the end of each contract quarter.
	Commissions:	Ceding commission of 25% of the original gross net written premiums
	Effective:	January 1, 2013, continuous to present
	Termination:	May be terminated on January 1, 2014, or any subsequent January 1, by either party giving to the other 90 days' prior written notice
9.	Туре:	Boiler & Machinery Breakdown Reinsurance
	Reinsurer:	The Hartford Steam Boiler Inspection and Insurance Company
	Scope:	100% of all business written and classified by the company as specialty products equipment breakdown insurance

Retention:	None
Coverage:	100% of the losses occurring and/or claims made under policies in force at the inception of this contract or renewed during the term of this contract with limits of liability not to exceed \$25,000,000 on any one accident, any one policy
Premium:	Calculated at a rate of \$0.11 per \$100 of total insurable values for each policy covered, or the pro rata portion for in-term transactions or odd-term policies
Commissions:	None noted
Effective:	May 1, 2004, continuous to present
Termination:	Either party may terminate this agreement with 6 months' prior written notice
Additional comment:	The company and the reinsurer shall have the right to offset any balance or amounts due from one party to the other under the terms of this contract

### VI. FINANCIAL DATA

The following financial statements reflect the financial condition of the company as reported to the Commissioner of Insurance in the December 31, 2013, annual statement. Also included in this section are schedules that reflect the growth of the company, NAIC Insurance Regulatory Information System (IRIS) ratio results for the period under examination, and the compulsory and security surplus calculation. Adjustments made as a result of the examination are noted at the end of this section in the area captioned "Reconciliation of Surplus per Examination."

# Wilson Mutual Insurance Company Assets As of December 31, 2013

	Assets	Nonadmitted Assets	Net Admitted Assets
Bonds Stocks:	\$26,475,253	\$ 0	\$26,475,253
Common stocks Real estate:	7,266,327	0	7,266,327
Occupied by the company	5,098,655	0	5,098,655
Cash, cash equivalents, and short-term investments	1,873,923		1,873,923
Other invested assets	3,001,390	697,931	2,303,459
Receivables for securities Investment income due and accrued Premiums and considerations: Uncollected premiums and agents'	8,208 209,001	0 0	8,208 209,001
balances in course of collection Deferred premiums, agents' balances, and installments booked	8,660,122		8,660,122
but deferred and not yet due	24,926,503	43,400	24,883,103
Reinsurance: Amounts recoverable from reinsurers Funds held by or deposited with	6,295,189	0	6,295,189
reinsured companies	5,393,479	0	5,393,479
Current federal and foreign income tax recoverable and interest thereon	33,000	0	33,000
Net deferred tax asset	1,262,475	0	1,262,475
Electronic data processing equipment and software	685,711	461,390	224,322
Furniture and equipment, including health care delivery assets Receivable from parent, subsidiaries,	364,315	364,315	0
and affiliates Write-ins for other than invested assets: Officer life insurance cash surrender	308,695	0	308,695
value Pooled general expenses receivable Equities and deposits in pools and	2,931,351 2,079,484	0 0	2,931,351 2,079,484
associations	10,484	0	10,484
Employee advances Automobiles	1,612 <u>211,001</u>	1,612 	0 0
Total Assets	<u>\$97,096,181</u>	<u>\$1,779,649</u>	<u>\$95,316,532</u>

# Wilson Mutual Insurance Company Liabilities, Surplus, and Other Funds As of December 31, 2013

Losses		\$12,566,811
Reinsurance payable on paid loss and loss adjustment		
expenses		1,075,525
Loss adjustment expenses Commissions payable, contingent commissions, and		3,283,191
other similar charges		673,508
Other expenses (excluding taxes, licenses, and fees)		198,570
Taxes, licenses, and fees (excluding federal and		,
foreign income taxes)		210,046
Unearned premiums		9,217,345
Advance premium		1,247,729
Dividends declared and unpaid: Policyholders		226,478
Ceded reinsurance premiums payable (net of ceding		
commissions)		9,473,749
Funds held by company under reinsurance treaties Amounts withheld or retained by company for account		31,186,118
of others		2,493,629
Remittances and items not allocated		304,066
Provision for reinsurance		13,639
Payable to parent, subsidiaries, and affiliates		438,824
Write-ins for liabilities:		
Pooled general expenses payable		260,350
Escheatable funds		137,781
Miscellaneous liabilities		997
Reinsurance assumed overhead payable		588
Premium deficiency reserve		27
Total liabilities		73,008,968
Surplus notes	\$13,000,000	
Unassigned funds (surplus)	9,307,564	
	<u>.</u>	
Surplus as regards policyholders		22,307,564
Total Liabilities and Surplus		<u>\$95,316,532</u>

# Wilson Mutual Insurance Company Summary of Operations For the Year 2013

Underwriting Income Premiums earned		\$19,880,279
Deductions: Losses incurred Loss adjustment expenses incurred Other underwriting expenses incurred Write-ins for underwriting deductions: Change in premium deficiency reserve Total underwriting deductions Net underwriting loss	\$10,709,260 2,579,307 7,229,724 (57)	<u>20,518,233</u> (637,954)
Investment Income Net investment income earned Net realized capital gains Net investment gain	942,733 <u>652,205</u>	1,594,938
Other Income Net income from agents or premium balances charged off Finance and service charges not included in premiums Write-ins for miscellaneous income: Surplus note interest credit Change in officer life insurance cash surrender value Miscellaneous income or expense Surplus note interest expense Officer life insurance premiums Total other income	(23,996) 126,491 325,000 161,788 (144) (422,500) (46,902)	119,736
Net income before dividends to policyholders and before federal and foreign income taxes Dividends to policyholders		1,076,720 (247,511)
Net income after dividends to policyholders but before federal and foreign income taxes Federal and foreign income taxes incurred		829,209 (268,695)
Net Income		<u>\$ 1,097,904</u>

# Wilson Mutual Insurance Company Cash Flow For the Year 2013

Premiums collected net of reinsurance Net investment income Miscellaneous income Total Benefit- and loss-related payments Commissions, expenses paid, and aggregate write-ins for deductions Dividends paid to policyholders Federal and foreign income taxes paid (recovered) Total deductions Net cash from operations		\$10,991,711 9,903,669 250,151 <u>7,822</u>	\$20,250,513 1,308,297 <u>119,736</u> 21,678,546 <u>21,153,353</u> 525,193
Proceeds from investments sold, matured, or repaid: Bonds Stocks Other invested assets Miscellaneous proceeds Total investment proceeds Cost of investments acquired (long-term only): Bonds Stocks	\$10,859,384 3,611,927 168,232 509 12,047,155 2,084,668	14,640,053	
Other invested assets Total investments acquired Net cash from investments	100,000	_14,231,824	408,229
Cash from financing and miscellaneous sources: Other cash provided (applied) Net cash from financing and miscellaneous sources <b>Reconciliation:</b> Net change in cash, cash equivalents, and short-term investments Cash, cash equivalents, and short-term investments: Beginning of year		<u>(181,441</u> )	<u>(181,441</u> ) 751,981 <u>1,121,942</u>
End of Year			<u>\$ 1,873,923</u>

# Wilson Mutual Insurance Company Compulsory and Security Surplus Calculation December 31, 2013

Assets Less liabilities				\$95,316,532 <u>73,008,968</u>
Adjusted surplus				22,307,564
Annual premium: Individual accident and health Factor Total	\$  341 <u>15</u> %	\$	51	
Lines other than accident and health Factor Total	20,583,339 <u>20</u> %	_4,110	<u>6,667</u>	
Compulsory surplus (subject to a minimum of \$2 million)				4,116,718
Compulsory Surplus Excess (or Deficit)				<u>\$18,190,846</u>
Adjusted surplus (from above)				\$22,307,564
Security surplus: (140% of compulsory surplus, factor reduced 1% for each \$33 million in premium written in excess of \$10 million, with a minimum factor of 110%)				<u> </u>
Security Surplus Excess (or Deficit)				<u>\$16,544,159</u>

# Wilson Mutual Insurance Company Reconciliation and Analysis of Surplus For the Five-Year Period Ending December 31, 2013

The following schedule is a reconciliation of total surplus during the period under

examination as reported by the company in its filed annual statements:

	2013	2012	2011	2010	2009
Surplus, beginning of vear	\$20,893,322	\$20,094,242	\$20,986,318	\$17,690,035	\$15,828,717
Net income	1,097,904	(335,246)	(657,903)	(480,786)	(606,299)
Change in net unrealized capital		<b>X</b>		<b>, , ,</b>	
gains/losses	455,560	616,280	(586,756)	482,291	1,144,449
Change in net					
deferred income tax	(100,810)	473,478	(66,864)	(271,923)	157,068
Change in non- admitted assets	(196,131)	139,684	813,338	864,806	496,985
Change in provision for reinsurance	104,877	28,816	(147,332)	11,403	(10,885)
Prior period income					
adjustment	32,973				
Prior period residual					
market equity adjustment	19,868				
Change in surplus	10,000				
from SSAP No. 101		(123,933)	(246,558)	(309,509)	680,000
Change in surplus			. ,	. ,	
notes				3,000,000	
Surplus, End of Year	<u>\$22,307,564</u>	<u>\$20,893,322</u>	<u>\$20,094,242</u>	<u>\$20,986,318</u>	<u>\$17,690,035</u>

### Wilson Mutual Insurance Company Insurance Regulatory Information System For the Five-Year Period Ending December 31, 2013

The company's NAIC Insurance Regulatory Information System (IRIS) results for the

period under examination are summarized below. Unusual IRIS results are denoted with

asterisks and discussed below the table.

	Ratio	2013	2012	2011	2010	2009
#1	Gross Premium to Surplus	658%	689%	679%	622%	697%
#2	Net Premium to Surplus	92	93	94	99	117
#3	Change in Net Premiums Written	5	3	(9)	0	8
#4	Surplus Aid to Surplus	0	0	0	0	0
#5	Two-Year Overall Operating Ratio	101*	107*	108*	104*	102*
#6	Investment Yield	2.3*	2.0*	2.4*	2.0*	2.6*
#7	Gross Change in Surplus	7	4	(4)	19	12
#8	Change in Adjusted Surplus	7	4	(4)	2	12
#9	Liabilities to Liquid Assets	134*	137*	149*	145*	154*
#10	Agents' Balances to Surplus	39	33	39	36	56*
#11	One-Year Reserve Development					
	to Surplus	(1)	(2)	(4)	(3)	(2)
#12	Two-Year Reserve Development					
	to Surplus	(2)	(4)	(5)	(4)	(5)
#13	Estimated Current Reserve					
	Deficiency to Surplus	4	(2)	(7)	(3)	(4)

Ratio No. 5 measures the company's overall operating ratio on a two-year basis. This ratio has been exceptional each of the past five years. Due to increased frequency and severity of weather-related events during the period, the combined ratio was over 105.0% in every year except for 2013, which led to the high overall operating ratios seen during the examination period.

Ratio No. 6 measures the company's investment yield. This ratio has been exceptional each of the last five years. The company's investment yield was driven by a decrease in long-term bonds and reduced investment yields due to lower market interest rates. The company's significant holdings are in tax-exempt municipal bonds, which generally produce lower pre-tax yields than taxable bonds, in equities, for which capital appreciation is emphasized, and in real estate holdings related to its insurance operations.

Ratio No. 9 measures the company's adjusted liabilities to liquid assets. This ratio has been exceptional each of the past five years. These exceptions were due to the increases in

the company's gross premium written, which is ceded 100% to the Motorists Insurance Group, causing an increase in the liability account funds held by the company under reinsurance treaties.

Ratio No. 10 measures the company's gross agents' balances to policyholders' surplus. The 2009 exception was due to the company increasing gross premium written along with its reduction in surplus primarily from the net loss sustained in 2008.

Year	Admitted Assets	Liabilities	Surplus as Regards Policyholders	Net Income
2013	\$95,316,532	\$73,008,968	\$22,307,564	\$ 1,097,904
2012	94,880,989	73,987,667	20,893,322	(335,246)
2011	88,705,046	68,610,803	20,094,242	(657,903)
2010	87,970,126	66,983,809	20,986,318	(480,786)
2009	81,784,070	64,094,035	17,690,035	(606,299)
2008	74,215,672	58,386,955	15,828,717	(1,411,166)

### **Growth of Wilson Mutual Insurance Company**

Year	Gross Premium Written	Net Premium Written	Premium Earned	Loss and LAE Ratio	Expense Ratio	Combined Ratio
2013	\$146,860,756	\$20,424,839	\$19,880,279	66.8%	34.8%	101.6%
2012	143,953,056	19,495,268	19,105,509	70.9	34.8	105.7
2011	136,431,997	18,848,920	19,593,741	77.9	34.4	112.3
2010	130,540,777	20,724,228	20,585,808	73.5	34.8	108.3
2009	123,316,226	20,691,869	20,045,296	73.2	34.0	107.2
2008	112,352,879	19,095,764	18,694,012	73.5	32.4	105.9

Admitted assets and surplus have increased during the last five years and are at their highest levels of the examination period. The large surplus increase in 2010 is attributable to a second Contribution Note MMIC purchased from the company in the amount of \$3,000,000. The effective date of this Note is May 20, 2010. The Note has an expiration date of May 19, 2015, and includes a semiannual interest payment provision. The first Contribution Note in the amount of \$10,000,000 was issued to MMIC in November 2001 and renewed in May 2010. The Note has an expiration date of May 19, 2020, and it also includes a semiannual interest payment provision.

The company produced net income in only one year (2013) due to increased weather-related events leading to a combined ratio over 105.0% in every other year. Gross

premium written increased each year, though net premium written and premium earned fluctuated over the examination period. The company has increased its gross premium written and net premium written 30.7% and 7.0%, respectively, over 2008 levels. The company's ratio of Gross Premiums Written to Surplus as of year-end 2013 was 658% compared to 710% as of year-end 2008.

Weather-related claims accounted for most of the increase in the combined ratio, which peaked at 112.3% in 2011. The pooled loss and LAE ratio was in the range of 66.8% to 77.9% during the examination period with a low in 2013.

### **Reconciliation of Surplus per Examination**

No adjustments were made to surplus as a result of the examination. The amount of surplus reported by the company as of December 31, 2013, is accepted.

### **VII. SUMMARY OF EXAMINATION RESULTS**

### **Compliance with Prior Examination Report Recommendations**

There were five specific comments and recommendations in the previous

examination report. Comments and recommendations contained in the last examination report

and actions taken by the company are as follows:

1. <u>Management and Control</u>—It is recommended that the company include elected and appointed vice presidents on its jurat page, as directed by this office, pursuant to NAIC <u>Annual Statement Instructions – Property and Casualty</u>.

Action—Compliance.

2. <u>Management and Control</u>—It is recommended that the company properly file biographical information in accordance with s. Ins 6.52 (5), Wis. Adm. Code.

Action—Compliance.

3. <u>Report on Executive Compensation</u>—It is recommended that the company include all officer and director compensation when reporting the total compensation amounts on the reports in accordance with ss. 601.42 and 611.63 (4), Wis. Stat.

Action—Compliance.

4. <u>Schedule Y, Part 2</u>—It is recommended that the company prepare Schedule Y, Part 2, in accordance with NAIC Annual Statement Instructions.

Action—Compliance.

5. <u>Business Continuity Plan</u>—It is recommended that the company establish a procedure which requires periodical testing of the business continuity plans for its critical business functions.

Action—Partial Compliance.

### Summary of Current Examination Results

This section contains comments and elaboration on those areas where adverse findings were noted or where unusual situations existed. Comment on the remaining areas of the company's operations is contained in the examination work papers.

### **Business Continuity Plan**

The company has created a disaster recovery plan and a business continuity plan for their functional units. An important part of any continuity plan is a review of key service providers to evaluate their established internal control environment. The company had not reviewed its key service providers since 2010 to evaluate the appropriateness and effectiveness of their control environments, and no external attestation reports were obtained by the service providers which could provide evidence of the control environments. It is again recommended that the company establish a procedure which requires periodical testing of the business continuity plans for its critical business functions.

### **VIII. CONCLUSION**

As of December 31, 2013, the company reported assets of \$95,316,532, liabilities of \$73,008,968, and policyholders' surplus of \$22,307,564.

Admitted assets and surplus have increased during the last five years and are at their highest levels of the examination period. The large surplus increase in 2010 is attributable to a second Contribution Note MMIC purchased from the company in the amount of \$3,000,000. The effective date of this Note is May 20, 2010. The Note has an expiration date of May 19, 2015, and includes a semiannual interest payment provision.

The company produced net income in only one of the last five years, 2013, due to increased weather-related events leading to a combined ratio over 105.0% in every other year. Gross premium written increased each year, though net premium written and premium earned fluctuated over the examination period. The company has increased its gross premium written and net premium written 30.7% and 7.0%, respectively, over 2008 levels. The company's ratio of Gross Premiums Written to Surplus as of year-end 2013 was 658% compared to 710% as of year-end 2008. In 2013, Wilson wrote 18.3% of the direct premium written by the seven-member Motorists Insurance Group pool, but is only a 3.0% participant in the pool.

Weather-related claims accounted for most of the increase in the combined ratio, which peaked at 112.3% in 2011. The pooled loss and LAE ratio was in the range of 66.8% to 77.9% during the examination period with a low in 2013.

The prior examination resulted in five recommendations, no adjustments to surplus and no reclassifications. The current examination resulted in one repeat recommendation, no adjustments to surplus and no reclassifications.

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# IX. SUMMARY OF COMMENTS AND RECOMMENDATIONS

1. Page 34 - <u>Business Continuity Plan</u>—It is again recommended that the company establish a procedure which requires periodical testing of the business continuity plans for its critical business functions.

### X. ACKNOWLEDGMENT

The courtesy and cooperation extended during the course of the examination by the

officers and employees of the company are acknowledged.

In addition to the undersigned, the following representatives of the Office of the

Commissioner of Insurance, State of Wisconsin, participated in the examination:

### Name

# Title

Vickie Ostien Holly Poore David Jensen John Litweiler Insurance Financial Examiner Insurance Financial Examiner Information Systems Audit Specialist Examination Planning & Quality Control Specialist

Respectfully submitted,

Karl Albert, CFE Examiner-in-Charge