## STATE OF CONNECTICUT



## INSURANCE DEPARTMENT

X	
IN THE MATTER OF:	
INTEGON NATIONAL INSURANCE COMPANY:	DOCKET MC 17-83
X	

## STIPULATION AND CONSENT ORDER

It is hereby stipulated and agreed between Integon National Insurance Company and the State of Connecticut Insurance Department by and through Katharine L. Wade, Insurance Commissioner, to wit:

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WHEREAS, pursuant to a Market Conduct examination, the Commissioner alleges the following with respect to Integon National Insurance Company:

- 1. Integon National Insurance Company, hereinafter referred to as Respondent, is domiciled in the State of North Carolina and is licensed to transact property and casualty insurance in the State of Connecticut. The NAIC company code number is 29742.
- 2. From March 1, 2017 through August 4, 2017, the Department conducted an examination of Respondent's market conduct practices in the State of Connecticut covering the period January 1, 2015 through December 31, 2015.
- 3. During the period under examination, Respondent failed to follow established practices and procedures to ensure compliance with statutory requirements resulting in instances of:
  - a) individual producers acting as agents of Respondent without required appointment
  - b) bodily injury claims settled within fifteen days from the date of loss
- 4. The conduct described in paragraph three is in violation of Sections 38a-702m and 52-572a of the Connecticut General Statues, and constitutes cause for the imposition of a fine or other administrative penalty under Sections 38a-2, 38a-41 and 38a-817 of the Connecticut General Statutes.

- 1. WHEREAS, Respondent admits the allegations in paragraphs three and four of Article I of this Stipulation and Consent Order; and
- 2. WHEREAS, Respondent agrees to undertake a complete review of its practices and procedures, with respect to those areas of concern, as described in the Market Conduct Report and this Stipulation, so that those areas of concern are compliant with Connecticut Statutes; and
- 3. WHEREAS, Respondent agrees to provide the Insurance Commissioner with a full report of findings and a summary of actions taken to comply with the requirements of paragraph two of this Section within ninety (90) days of the date of this document; and
- 4. WHEREAS, Respondent agrees to pay a fine in the amount of \$75,000 for the violations described herein; and
- 5. WHEREAS, Respondent, being desirous of terminating administrative action without the necessity of a formal hearing or further litigation, does consent to the making of this Consent Order and voluntarily waives:
  - a. any right to notice and a hearing; and
  - b. any requirements that the Insurance Commissioner's decision contain a statement of findings of fact and conclusions of law; and
  - c. any and all rights to object to or challenge before the Insurance Commissioner or in any judicial proceeding any aspect, provision or requirement of this Stipulation

NOW THEREFORE, upon the consent of the parties, it is hereby ordered and adjudged:

- 1. That the Insurance Department has jurisdiction of the subject matter of this administrative proceeding.
- 2. That Integon National Insurance Company is ordered to pay a fine in the amount of Seventy-Five Thousand Dollars (\$75,000).

Integon National Insurance Company

(Representative of Insurance Company)

## **CERTIFICATION**

The undersigned deposes and sa	ays that she/he has duly execu	ited this Stipulation	
d attack			
behalf of Integon National Insurance C	ompany; that she/he is the		
of such company, and she/he has author		nstrument.	
By:			
STATE OF			
	SS		
COUNTY OF			
COUNTION			
On the day of	2017, before me pe	2017, before me personally	
appeared	•	, sealer	
of the foregoing Stipulation and Consent	Order, acknowledged same t	to be her/his act and	
deed.			
Notary Public/Commissioner of The Sup	varian Casust		
ready rubine, commissioner of the sup	enor Court		
Section Below To Be Completed by S	State of Connecticut Insurance L	Department	
Dated at Hartford, Connecticut this	day of	2017.	
	Katharine L. Wade Insurance Commissioner		
	Commissioner		