

Report
of the
Examination of
American Family Insurance Company
Madison, Wisconsin
As of December 31, 2016

TABLE OF CONTENTS

| | Page |
|--|-------------|
| I. INTRODUCTION..... | 1 |
| II. HISTORY AND PLAN OF OPERATION | 3 |
| III. MANAGEMENT AND CONTROL | 7 |
| IV. AFFILIATED COMPANIES | 8 |
| V. REINSURANCE | 18 |
| VI. FINANCIAL DATA | 27 |
| VII. SUMMARY OF EXAMINATION RESULTS | 35 |
| VIII. CONCLUSION..... | 37 |
| IX. SUMMARY OF COMMENTS AND RECOMMENDATIONS..... | 38 |
| X. ACKNOWLEDGMENT | 39 |



State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

Scott Walker, Governor
Theodore K. Nickel, Commissioner

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April 30, 2018

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Honorable Theodore K. Nickel
Commissioner of Insurance
State of Wisconsin
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Commissioner:

In accordance with your instructions, a compliance examination has been made of the affairs and financial condition of:

AMERICAN FAMILY INSURANCE COMPANY
Madison, Wisconsin

and this report is respectfully submitted.

I. INTRODUCTION

The previous examination of American Family Insurance Company (AFIC or the company) was conducted in 2012 as of December 31, 2011, by the Ohio Department of Insurance. The current examination covered the intervening period ending December 31, 2016, and included a review of such 2017 and 2018 transactions as deemed necessary to complete the examination.

The examination of the company was conducted concurrently with the examination of affiliated companies domiciled in California, Georgia, Illinois, New York, and Texas, with Wisconsin acting in the capacity as the lead state for the coordinated examination.

The examination was conducted using a risk-focused approach in accordance with the National Association of Insurance Commissioners (NAIC) Financial Condition Examiners Handbook. This approach sets forth guidance for planning and performing the examination of an insurance company to evaluate the financial condition, assess corporate governance, identify current and prospective risks (including those that might materially affect financial condition,

either currently or prospectively), and evaluate system controls and procedures used to mitigate those risks.

All accounts and activities of the company were considered in accordance with the risk-focused examination process. This may include assessing significant estimates made by management and evaluating management's compliance with statutory accounting principles, annual statement instructions, and Wisconsin laws and regulations. The examination does not attest to the fair presentation of the financial statements included herein. If during the course of the examination an adjustment is identified, the impact of such adjustment will be documented separately at the end of the "Financial Data" section in the area captioned "Reconciliation of Surplus per Examination."

Emphasis was placed on those areas of the company's operations accorded a high priority by the examiner-in-charge when planning the examination.

The company is annually audited by an independent public accounting firm as prescribed by s. Ins 50.05, Wis. Adm. Code. An integral part of this compliance examination was the review of the independent accountant's work papers. Based on the results of the review of these work papers, alternative or additional examination steps deemed necessary for the completion of this examination were performed. The examination work papers contain documentation with respect to the alternative or additional examination steps performed during the course of the examination.

Independent Actuary's Review

An independent actuarial firm was engaged under a contract with the Office of the Commissioner of Insurance. The actuary reviewed the adequacy of the company's gross loss and loss adjustment expense reserves. The company has no net loss reserves because it cedes 100% of its writings to its parent, American Family Mutual Insurance Company (AFMIC), through a Quota Share Reinsurance Agreement. The actuary also reviewed the net loss and loss adjustment expense reserves of AFMIC, which includes the assumed loss and loss adjustment expense reserves from AFIC. The actuary's results were reported to the examiner-in-charge. As deemed appropriate, reference is made in this report to the actuary's conclusion.

II. HISTORY AND PLAN OF OPERATION

The company was incorporated on November 21, 1995, under the laws of the state of Ohio and commenced business on January 1, 1996. The company is a wholly owned subsidiary of AFMIC through its downstream holding company, AmFam, Inc. Effective September 30, 2016, the company redomiciled from Ohio to Wisconsin.

AFMIC and its subsidiaries are collectively known as the “American Family Group.” AFIC shares common management with AFMIC, American Standard Insurance Company of Ohio (ASICO), American Standard Insurance Company of Wisconsin (ASICW), and American Family Life Insurance Company (AFLIC). Collectively, these five companies are referred to as the “American Family Subgroup.”

Formation of Mutual Holding Company

On May 23, 2016, the board of directors of the company’s ultimate parent, AFMIC, passed a resolution to reorganize AFMIC into a mutual holding structure, pursuant to s. 644.07 (2), Wis. Stat. As part of the proposed reorganization, AFMIC would form two new holding company entities: a mutual holding company, American Family Insurance Mutual Holding Company (AFIMHC), and a wholly owned subsidiary of AFIMHC, AmFam Holdings, Inc. (AmFam Holdings). AFMIC would then convert to a stock insurance company under the new name American Family Mutual Insurance Company, S.I. (AFMICS I). The proposed reorganization was subject to the approval of the Office of the Commissioner of Insurance (OCI) and policyholders as required by ss. 644.07 (7) and 644 (8), Wis. Stat.

On June 8, 2016, the company submitted documents to OCI proposing the restructuring. The OCI reviewed the proposed transaction and crafted a Stipulation and Order governing the proposed mutual holding company. The Stipulation and Order was accepted by AFMIC as part of the OCI’s approval of the transaction, which was granted on December 6, 2016. Policyholders voted to approve the transaction on December 7, 2016.

Effective January 1, 2017, AFMIC’s corporate structure was reorganized. As part of the reorganization, AFMIC converted to a stock insurer, changed its name to AFMICS I and issued three million shares of \$1 par common stock to AmFam Holdings. AmFam Holdings

issued 100% of its voting securities to AFIMHC, which became the ultimate controlling party of the American Family Group. Membership interest in AFMIC was replaced with membership interest in AFIMHC. Policyholders of AFIC and ASICO were also granted membership rights in AFIMHC. There are currently no plans for AFMICS to sell stock publicly. However, if this were to happen at a future date, AmFam Holdings would be required to hold at least 51% of the stock of AFMICS under s. 644.04 (3) (b), Wis. Stat.

In 2016, the company was licensed and wrote premium in 19 states. The following table is a breakdown of direct premium by state:

| | | |
|------------|----------------------|---------------|
| Ohio | \$143,108,417 | 18.5% |
| Georgia | 122,460,389 | 15.9 |
| Colorado | 119,817,168 | 15.5 |
| Illinois | 54,489,202 | 7.1 |
| Arizona | 51,930,345 | 6.7 |
| All others | <u>279,726,801</u> | <u>36.3</u> |
| Total | <u>\$771,532,322</u> | <u>100.0%</u> |

The company is licensed and writes in the following states:

| | | |
|--------------|----------|------------|
| Arizona | Colorado | Georgia |
| Idaho | Illinois | Indiana |
| Iowa | Kansas | Minnesota |
| Missouri | Nebraska | Nevada |
| North Dakota | Ohio | Oregon |
| South Dakota | Utah | Washington |
| Wisconsin | | |

The major products marketed by the company are personal lines, including homeowners multiple peril, private passenger auto liability, and auto physical damage, which collectively account for 96% of the company's direct business.

Beginning in 2013, the American Family Subgroup initiated a state by state rollout of a new policy rating program for personal lines business. Prior to the rollout, the company only wrote business in Georgia and Ohio, as AFMIC was the primary underwriting company for the American Family Subgroup. Under the new rating program, AFIC replaced AFMIC as the primary writer for personal lines business. As a result, the company's direct written premium has increased significantly. It is now actively writing in 19 states.

Marketing of the company's products is accomplished through AFMIC's captive agency network. Agents are compensated by commissions with rates ranging from 5% to 15%, based on the type of business written and other variables.

The following table is a summary of the net insurance premiums written by the company in 2016. The growth of the company is discussed in the “Financial Data” section of this report.

| Line of Business | Direct Premium | Reinsurance Assumed | Reinsurance Ceded | Net Premium |
|----------------------------------|-----------------------------|----------------------------|-----------------------------|--------------------|
| Fire | \$ 69,431 | \$ 0 | \$ 69,431 | \$0 |
| Allied lines | 162,261 | 0 | 162,261 | 0 |
| Farmowners multiple peril | 389,534 | 0 | 389,534 | 0 |
| Homeowners multiple peril | 163,316,184 | 0 | 163,316,184 | 0 |
| Commercial multiple peril | 14,627,130 | 0 | 14,627,130 | 0 |
| Inland marine | 78,025 | 0 | 78,025 | 0 |
| Earthquake | 655,845 | 0 | 655,845 | 0 |
| Other accident and health | 434,005 | 0 | 434,005 | 0 |
| Workers' compensation | 5,485,301 | 217,233 | 5,702,534 | 0 |
| Other liability – occurrence | 3,004,192 | 0 | 3,004,192 | 0 |
| Products liability – occurrence | 6,508 | 0 | 6,508 | 0 |
| Private passenger auto liability | 363,020,343 | 0 | 363,020,343 | 0 |
| Commercial auto liability | 2,905,073 | 0 | 2,905,073 | 0 |
| Auto physical damage | 217,358,496 | 0 | 217,358,496 | 0 |
| Fidelity | 9,274 | 0 | 9,274 | 0 |
| Burglary and theft | <u>10,720</u> | <u>0</u> | <u>10,720</u> | <u>0</u> |
| Total All Lines | <u>\$771,532,322</u> | <u>\$217,233</u> | <u>\$771,749,555</u> | <u>\$0</u> |

III. MANAGEMENT AND CONTROL

Board of Directors

The board of directors consists of five members who are elected annually, each of whom is an officer of AFMIC. Officers are elected at the annual board meetings and are to hold those positions for a term of one year and until their successors are elected and qualified. As inside directors, they receive no additional compensation for serving on the board.

As of the date of this report the board of directors consists of the following persons:

| Name and Residence | Principal Occupation | Term Expires |
|---|---|---------------------|
| William B. Westrate Sun Prairie, WI | President American Family Mutual Insurance Company, S.I. | 2019 |
| Daniel J. Kelly Middleton, WI | Treasurer and Chief Financial Officer American Family Mutual Insurance Company, S.I. | 2019 |
| David C. Holman Verona, WI | Secretary and Chief Strategy Officer American Family Mutual Insurance Company, S.I. | 2019 |
| Gerry W. Benusa Waunakee, WI | Chief Sales Officer American Family Mutual Insurance Company, S.I. | 2019 |
| Jessica J. Stauffacher Deerfield, WI | Chief Operating Officer- American Family Agency American Family Mutual Insurance Company, S.I. | 2019 |

Officers of the Company

The officers serving at the time of this examination are as follows:

| Name | Office | 2017 Compensation* |
|---------------------|------------------------------------|---------------------------|
| William B. Westrate | President | \$2,906,030 |
| Daniel J. Kelly | Chief Financial Officer, Treasurer | 2,461,771 |
| David C. Holman | Chief Strategy Officer, Secretary | 1,778,321 |
| Mark V. Afable | Chief Legal Officer | 1,508,405 |

* Listed compensation is total gross earnings for services rendered to the American Family Group and includes amounts allocated to all affiliates.

Committees of the Board

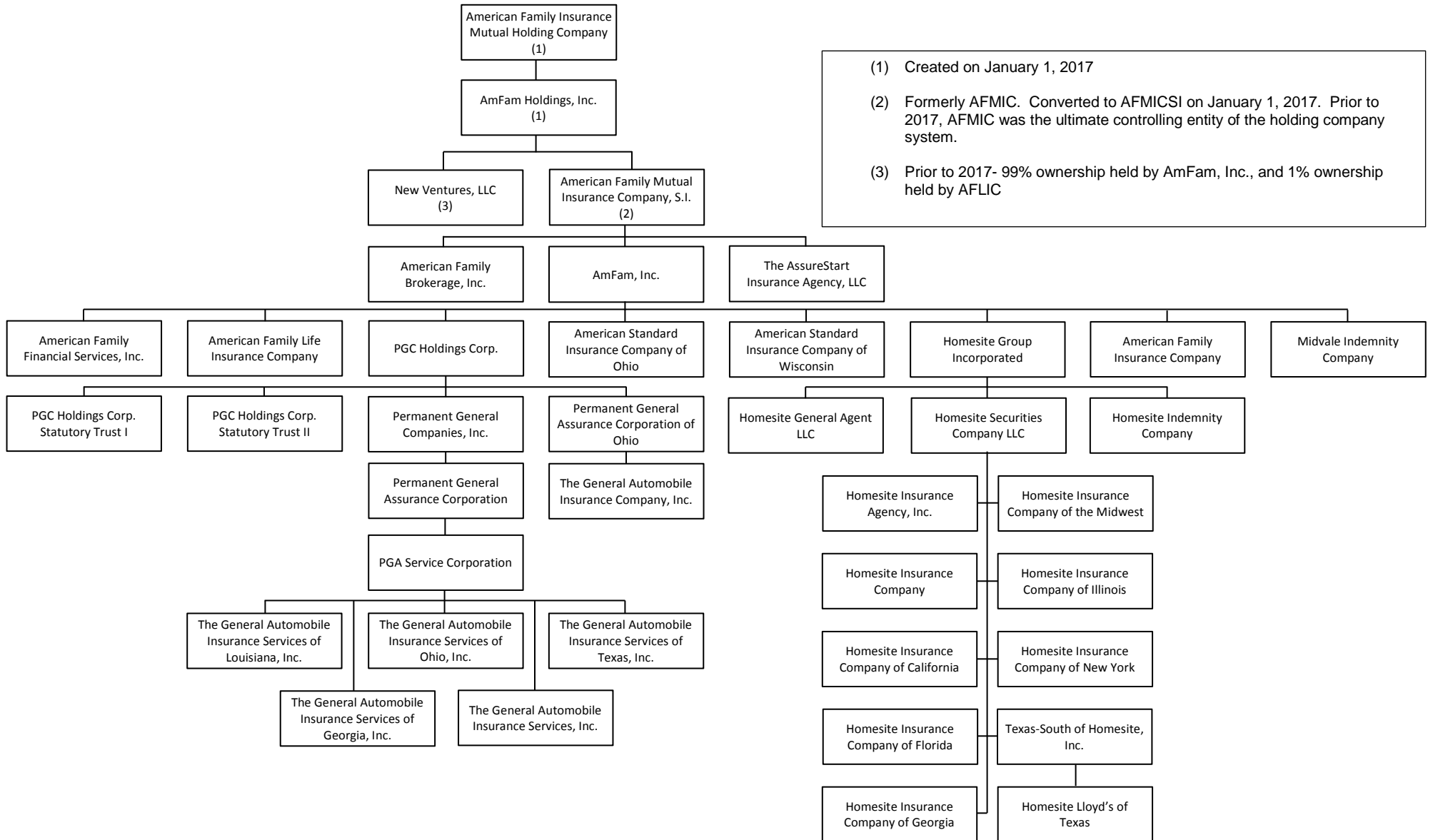
The company's bylaws allow for the formation of certain committees by the board of directors. There were no committees appointed by the board at the time of the examination.

During the period under examination, AFMIC's committees were responsible for company oversight. Subsequent to the creation of AFIMHC, all of the committees were disbanded and then reestablished under the bylaws of AFIMHC.

IV. AFFILIATED COMPANIES

American Family Insurance Company is a member of a holding company system. The organizational chart on the next page depicts the relationships among the affiliates in the group subsequent to the corporate reorganization that occurred January 1, 2017. A brief description of the significant affiliates follows the organizational chart.

Organization Chart As of January 1, 2017



- (1) Created on January 1, 2017
- (2) Formerly AFMIC. Converted to AFMICS on January 1, 2017. Prior to 2017, AFMIC was the ultimate controlling entity of the holding company system.
- (3) Prior to 2017- 99% ownership held by AmFam, Inc., and 1% ownership held by AFLIC

American Family Mutual Insurance Company

American Family Mutual Insurance Company was organized in 1927. Prior to the creation of AFIMHC, AFMIC was the ultimate parent of the American Family Group. Effective January 1, 2017, in conjunction with the formation of a mutual holding company, AFMIC converted to stock insurer and changed its name to American Family Mutual Insurance Company, S.I.

The majority of AFMIC's direct writings consist of auto and homeowner's, but it also writes commercial lines. Direct business is produced through a captive agency force in 19 states. In 2016, AFMIC had various 100% quota share agreements in effect with certain property and casualty subsidiaries, which resulted in AFMIC assuming nearly all business from ASICO, ASICW, AFIC, Midvale Indemnity Company (Midvale), and the Homesite Group (a description of the Homesite Group is on page 14). Effective January 1, 2017, AFMICS I entered into a separate 100% quota share agreement which resulted in AFMICS I assuming all of the business written by the Permanent General Group (a description of the Permanent General Group is on page 14).

As of December 31, 2016, statutory-basis audited financial statements for AFMIC reported assets of \$16.2 billion, liabilities of \$9.3 billion, and policyholders' surplus of \$6.9 billion. Operations for 2016 produced a net income of \$212 million.

American Family Insurance Mutual Holding Company

American Family Insurance Mutual Holding Company was incorporated on January 1, 2017, under the provisions of ch. 644, Wis. Stat. AFIMHC is the ultimate controlling entity of AFMICS I. Membership of AFIMHC consists of policyholders of AFMICS I, AFIC, and ASICO.

AmFam Holdings, Inc.

AmFam Holdings, Inc., was incorporated on January 1, 2017, under the provisions of ch. 180, Wis. Stat. AmFam Holdings is an intermediate holding company wholly owned by AFIMHC. AmFam Holdings holds 100% of the membership interests of AFMICS I and New Ventures, LLC (New Ventures).

AmFam, Inc.

AmFam, Inc., was incorporated in 1981 to serve as a downstream holding company for the American Family Group. As of December 31, 2016, the audited GAAP consolidated financial statements for AmFam, Inc., reported assets of \$10.2 billion, liabilities of \$7.4 billion, and equity of \$2.8 billion. Operations for 2016 produced a net income of \$31.2 million.

American Family Brokerage, Inc.

American Family Brokerage, Inc. (AFBI), was incorporated in 1985 as an insurance agency and operates within all states. Its primary objective is to assist the company's agents in securing coverage for their clients when the coverage or limits are not available through the American Family Group. As of December 31, 2016, unaudited GAAP financial data for AFBI reported assets of \$12.6 million, liabilities of \$12.2 million, and equity of \$375.8 thousand. Operations for 2016 produced a net loss of \$3.5 million.

American Family Financial Services, Inc.

American Family Financial Services, Inc. (AFFS), was formed by American Family Group in 1969. Its original business purpose was to provide direct loans and leases, primarily to policyholders, through AFMIC's multi-line exclusive agency force. However, as of November 1, 2007, AFFS has discontinued writing new loans of any kind and is considering various options for the servicing and runoff of its existing loan portfolio. As of December 31, 2016, unaudited GAAP financial data for AFFS reported assets of \$3.2 million, liabilities of \$6.4 thousand, and equity of \$3.2 million. Operations for 2016 produced a net income of \$11.8 thousand.

New Ventures, LLC

New Ventures, LLC, was formed in 2010 and currently holds six strategic equity investments in non-insurance entities. New Ventures invests in early stage technology companies that can be used to compliment insurance products. As of December 31, 2016, unaudited GAAP financial data for New Ventures reported assets of \$50.1 million, liabilities of \$0, and equity of \$50.1 million. Operations for 2016 produced a net income of \$861.3 thousand.

Effective January 1, 2017, in conjunction with the corporate restructuring, New Ventures was transferred from AmFam, Inc., and AFLIC, which owned 99% and 1%, respectively,

to AmFam Holdings, which is now the direct parent. In February 2017, AFMICS contributed \$50 million to New Ventures.

The AssureStart Insurance Agency, LLC

The AssureStart Insurance Agency, LLC (AssureStart), was acquired by AFMIC in 2013. AssureStart is a general agent that, in conjunction with its affiliates, sells the small commercial lines and personal auto products of its affiliates. As of December 31, 2016, unaudited GAAP financial data for AssureStart reported assets of \$1.5 million, liabilities of \$14.0 thousand, and equity of \$1.5 million. Operations for 2016 produced a net income of \$11.1 thousand.

American Family Life Insurance Company

American Family Life Insurance Company was incorporated in 1957. AFLIC is currently licensed in 49 states and the District of Columbia and writes primarily whole life, term life, and fixed universal life products. AFLIC markets its business through AFMIC's agency force. As of December 31, 2016, statutory-basis audited financial statements for AFLIC reported assets of \$5.5 billion, liabilities of \$4.5 billion (both amounts include \$296 million from separate accounts), and surplus of \$1.0 billion. Operations for 2016 produced a net income of \$52.1 million.

American Standard Insurance Company of Wisconsin

American Standard Insurance Company of Wisconsin was incorporated in 1961 and is licensed in 23 states. ASICW's direct writings consist of private passenger automobile and motorcycle insurance on risks which did not meet AFMIC's underwriting standards. ASICW is no longer issuing new auto policies, as new auto policies are now predominantly underwritten by AFIC.

ASICW also participates in a non-affiliated assumed reinsurance program. The assumed reinsurance program targets broker-produced CAT business for carriers that write business familiar to the American Family Group and who operate outside of the group's typical territory, which reduces geographic concentration of the group. The program focuses on property

excess of loss reinsurance and participates in quota share agreements. Total assumed premium in 2016 was \$126 million.

ASICW cedes 100% of its direct and assumed writings to AFMIC through a Quota Share Reinsurance Agreement. As of December 31, 2016, statutory-basis audited financial statements for ASICW reported assets of \$402 million, liabilities of \$58.6 million, and surplus of \$343 million. Operations for 2016 produced a net income of \$5.7 million, consisting solely of investment income.

American Standard Insurance Company of Ohio

American Standard Insurance Company of Ohio was incorporated in 1995. ASICO writes renewal business in Ohio as well as new and renewal business in Georgia. The primary products written by ASICO include homeowners and personal auto. ASICO cedes 100% of its direct writings to AFMIC under a Quota Share Reinsurance Agreement. ASICO markets its business through AFMIC's agency force. ASICO redomiciled from Ohio to Wisconsin effective September 30, 2016. As of December 31, 2016, statutory-basis audited financial statements for ASICO reported assets of \$11.4 million, liabilities of \$3.1 million, and surplus of \$8.3 million. Operations for 2016 produced a net income of \$262 thousand, consisting solely of investment income.

Midvale Indemnity Company

Midvale Indemnity Company was incorporated in 1970. It was acquired by AFMIC in 2012 under the name of Lumberman's Casualty Insurance Company (LCIC) for \$15.3 million. LCIC changed its name to Midvale Indemnity Company in 2013. Midvale is currently licensed in all 50 states and the District of Columbia and writes commercial products including general liability and property insurance sold directly to small businesses online through AssureStart, an affiliated general agent. Midvale primarily cedes its direct writings to AFMIC under a 100% Quota Share Reinsurance Agreement. Midvale redomiciled from Illinois to Wisconsin effective November 16, 2017. As of December 31, 2016, statutory-basis audited financial statements for Midvale reported assets of \$12.1 million, liabilities of (\$1.0) million, and surplus of \$13.1 million.

Operations for 2016 produced a net income of \$370 thousand, consisting solely of investment income.

PGC Holdings Corp.

PGC Holdings Corporation (PGC Holdings) is a Delaware corporation that was acquired by AFMIC through AmFam, Inc., on December 31, 2012, for \$241 million in cash. PGC Holdings is the direct parent of Permanent General Assurance Corporation of Ohio (PGACO), which in turn owns the General Automobile Insurance Company (GAIC). PGC Holdings is also the direct parent of Permanent General Companies, Inc., an intermediate holding company which owns Permanent General Assurance Corporation (PGAC). PGAC, PGACO, and GAIC are collectively known as the “Permanent General Group.”

The Permanent General Group specializes in private passenger non-standard automobile insurance, primarily to consumers interested in acquiring an insurance policy to comply with state-level minimum insurance requirements. The Permanent General Group writes in 46 states and the District of Columbia and relies heavily on television advertising to promote the purchase of products through their internet distribution channel and call centers. Effective August 31, 2017, the Permanent General Group redomiciled from Ohio to Wisconsin. As of December 31, 2016, combined statutory-basis audited financial statements for the Permanent General Group reported assets of \$710 million, liabilities of \$485 million, and equity of \$225 million. Operations for 2016 produced a net loss of \$30.5 million.

Effective January 1, 2017, the Permanent Group entered into a 100% quota share with AFMIC. PGACO and GAIC cede 100% to PGAC, which in turn, retrocedes 100% of its direct and assumed business to AFMIC.

Homesite Group Incorporated

Homesite Group Incorporated (HGI) is a Delaware corporation that was acquired by AFMIC through AmFam, Inc., on December 31, 2013, for \$666 million in cash, including direct costs of the acquisition. The acquisition was partially financed by a \$500 million advance from the Federal Home Loan Bank of Chicago (FHLBC), of which AFMIC is a member. The advance was executed on November 20, 2013. AFMIC pays monthly interest to the FHLBC at a fixed

annual interest rate of 5.12%. The principal is due in a balloon payment at the end of the advance's 30-year term.

The purpose of the HGI acquisition was to broaden AFMIC's distribution channels and to expand its geographic footprint. HGI is an intermediate holding company which directly owns Homesite Indemnity Company and Homesite Securities Company LLC – another intermediate holding company. Homesite Securities Company LLC is the direct owner of Homesite Insurance Company of the Midwest (HICMW), Homesite Insurance Company, Homesite Insurance Company of Illinois, Homesite Insurance Company of New York (HICONY), Homesite Insurance Company of California, Homesite Insurance Company of Florida, Homesite Insurance Company of Georgia, and Texas-South of Homesite, Inc., which acts as the Attorney-in-Fact for Homesite Lloyd's of Texas. These nine insurance companies are collectively known as the "Homesite Group." The Homesite Group specializes in direct-to-consumer homeowners, renters, and condominium insurance. Its products are marketed nationally through its website, call centers, and partnerships with large financial institutions.

The Homesite Group participates in a 100% quota share with AFMIC. Each of the individual Homesite companies cedes 100% to HICMW, excluding HICONY which cedes 80%, and then HICMW retrocedes 100% of the direct and assumed business to AFMIC. In 2016 HICMW ceded premium of \$1.05 billion to AFMIC.

Agreements with Affiliates

The company has agreements with affiliates regarding sales of premium receivables, cost sharing, and tax allocation as detailed below. Additionally, the company has affiliated reinsurance agreements which are described in Section V of the report titled "Reinsurance."

Sale of Premium Receivables

Effective January 1, 2000, AFMIC entered into separate agreements with AFIC, ASICW, and ASICO for the sale, assignment, and transfer of each company's premium receivable. Under the terms of the agreements, receivables are purchased at the end of each month and settlement occurs within five days thereafter.

Intercompany Services and Cost Allocation Agreement

Effective January 1, 2013, AFMIC entered into an Amended and Restated Intercompany Services and Cost Allocation Agreement with AFIC, AFLIC, ASICO, ASICW, AFFS, AFBI, Midvale, New Ventures, and AmFam, Inc. The agreement was amended in 2017 and 2018 to reflect AFMIC's name change to AFMICS as well as to add AFIMHC, AmFam Holdings, AssureStart, American Family Dreams Foundation, Inc., PGC Holdings, HGI, SHGI Corp., Moonrise, Inc., and Networked Insights, Inc. According to the terms of the most recent agreement, each party may provide goods, third party services, and management services to other parties of the agreement. Each service recipient shall be charged with its allocable share of the service provider's actual costs incurred. Charges incurred are to be settled quarterly on a net basis, with the settlement date being no later than the 30th day following the end of each calendar quarter.

Tax Allocation Agreement

Effective April 29, 2002, AFMIC entered into a tax allocation agreement with AFIC, AFLIC, ASICO, ASICW, AFFS, AFBI, and AmFam, Inc. The agreement was later amended multiple times to reflect the additions of PGC Holdings, Midvale, and HGI to the agreement. The agreement was most recently amended, effective January 1, 2017, to include AFIMHC, AmFam Holdings, SHGI Corp., Moonrise, Inc., and Networked Insights, Inc.

The agreement provides the basis for computation and the method of settlement of federal income tax payments and refunds within the American Family Group. Under this agreement, AFMIC prepares and files a consolidated federal income tax return that includes all affiliates of the holding company group. Final settlement is due within 30 days of the filing of the consolidated federal tax return.

Agency Agreement

Effective May 18, 2016, AFIC entered into an Agency Agreement with Homesite Insurance Agency, Inc. Under the Agency Agreement, AFIC appoints HIA as its agent. HIA is granted the authority to solicit potential customers on behalf of AFIC and to facilitate the quote and application process for the purpose of selling AFIC personal lines insurance policies. HIA is

authorized to bind coverage on behalf of AFIC, subject to AFIC's underwriting standards.

Compensation for HIA's services is limited to the reimbursement received from HGI.

Stipulation and Order

AFIC was granted a Wisconsin Certificate of Authority effective December 9, 2015. Prior to being issued a Wisconsin license, OCI required AFIC and AFMIC to enter into a Stipulation and Order in order to address AFIC's direct premium written to surplus ratio. Insurers licensed in Wisconsin are required to maintain the ratio of direct premium written to surplus of 800% or below. The Stipulation and Order dated December 7, 2015, requires AFMIC to contribute additional capital to AFIC in order to achieve and maintain an 800% direct premium written to surplus ratio in the event of the occurrence of any one of the nine specific triggering events.

V. REINSURANCE

The company's reinsurance portfolio and strategy is described below. A list of the companies that have a significant amount of reinsurance in force at the time of the examination follows. The contracts contained proper insolvency provisions.

Affiliated Ceded Reinsurance

American Family Insurance Company cedes 100% of its direct and assumed writings to AFMIC through an Amended and Restated Quota Share Agreement. Under the terms of the agreement, AFIC cedes 100% of its losses, net of third party reinsurance to AFMIC. In 2016, the company ceded premium of \$771 million to AFMIC. This business represented approximately 10% of AFMIC's gross written premium.

Nonaffiliated Ceded Reinsurance

1. Type: Property Facultative
Reinsurer: General Reinsurance Corporation
Term: April 1, 2017 to April 1, 2018
Scope: All property business with certain named exclusions.

| <u>Class of Business</u> | <u>Retention</u> | <u>Limits of Reinsurer Liability</u> |
|--------------------------|------------------|--------------------------------------|
| Property Business | | |
| Without Earthquake Peril | 15,000,000 | 50,000,000 |
| With Earthquake Peril | 15,000,000 | 20,000,000 |

Premium: The product of the original reinsured limits (original total insured value less the company retention) and a net rate of \$0.02 and \$0.01 per \$100 of limit, without or with earthquake peril, respectively.

Termination: Either party may terminate with 90 days' prior written notice of cancellation to the other party.

2. Type: Commercial Umbrella Liability Excess of Loss
Reinsurer: Munich Reinsurance America, Inc.
Term: July 1, 2016 to July 1, 2018
Scope: All policies with limits greater than \$5 million and classified by the company as commercial liability umbrella or commercial blanket excess liability with certain named exclusions.
Retention: \$5 million each occurrence or offense
Coverage: \$10 million excess of \$5 million each occurrence

Premium: 100% of the subjected gross net written premiums

Commissions: 29% of the subjected gross net written premiums

Termination: July 1, 2018. The terms of the agreement are open to review by both parties in the event of a material change. In the event of a material change, both parties agree to renegotiate. If an agreement cannot be reached, either party may terminate the agreement at the end of the 12 month period beginning July 1, 2016.

3. Type: Worker's Compensation Excess of Loss

Term: July 1, 2017 to July 1, 2018

Scope: All business classified as Workers' Compensation and Employer's Liability

| | <u>First Layer</u> | <u>Second Layer</u> | <u>Third Layer</u> |
|---------------------------------|--------------------|---------------------|--------------------|
| Retention: (Each occurrence) | \$ 2 million | \$5 million | \$10 million |
| Coverage: | \$ 3 million | \$5 million | \$10 million |
| Premium | | | |
| Deposit: | \$1,514,905 | \$670,103 | \$ 438,706 |
| Minimum: | 1,211,924 | 536,082 | 386,965 |
| Rate: | 2.85% | 1.26% | .91% |

Intermediary: Willis Re Inc.

Termination: The company may terminate subscribing reinsurer's share at any time by giving 30 days written notice to the subscribing reinsurer in the event that certain named circumstances occur.

Reinsurer: As of July 1, 2017, participation was as follows:

| <u>Reinsurer</u> | <u>Participation Percentages</u> | | |
|---|----------------------------------|---------------------|--------------------|
| | <u>First Layer</u> | <u>Second Layer</u> | <u>Third Layer</u> |
| BGS Services (Bermuda Limited for and on Behalf of Lloyd's Syndicate No. 2987) | 10.00 | 10.00 | 2.50 |
| Munich Reinsurance America, Inc. | 20.00 | 0.00 | 0.00 |
| Odyssey Reinsurance Company | 10.00 | 5.00 | 0.00 |
| Safety National Casualty Corporation | 10.00 | 0.00 | 10.00 |
| XL Reinsurance America, Inc. | 30.00 | 32.00 | 20.00 |
| Aspen Insurance UK Limited | 8.00 | 10.00 | 10.00 |
| Brit Syndicate 2987 | 7.00 | 7.00 | 7.00 |
| Acappella Syndicate 2014 | 5.00 | 5.00 | 5.00 |
| Faraday Syndicate 0435 | 0.00 | 6.00 | 17.50 |
| Markel Syndicate 3000 | 0.00 | 6.00 | 10.00 |
| Advent Syndicate 0780 | 0.00 | 4.00 | 8.00 |
| Chaucer Syndicate 1084 | 0.00 | 15.00 | 10.00 |
| Total | <u>100.00%</u> | <u>100.00%</u> | <u>100.00%</u> |

Catastrophe Reinsurance

AFMIC purchases property catastrophe and aggregate stop loss reinsurance coverage for itself and on behalf of all its P&C subsidiaries, including Midvale, Homesite Group, and Permanent General Group. Contracts are placed on a rolling two- or three- year period, which results in only a portion of the contract placement expiring each year. Depending on the contract, the company utilizes Aon Benfield or Guy Carpenter as its reinsurance intermediary. Contracts are placed through a group of high-quality domestic and foreign reinsurers.

As of January 2017, the group's catastrophe excess of loss reinsurance has three layers, with placements between 85.775% and 95% and with coverage of \$1.5 billion in excess of \$300 million retention (see contract 1). One caveat is the first layer does not provide coverage for Named Storms (i.e., hurricanes). Named Storms are covered by a separate treaty which provides 95% coverage of \$350 million in excess of \$300 retention (see contract 2).

The group's 2017 aggregate stop loss reinsurance consists of a single year contract (see contract 3) and a multiyear contract covering 2017-2018 (see contract 4). The 2017 program provides 95% coverage of \$350 million in excess of aggregate losses of \$1.2 billion. Named Storms occurring in coastal states are not covered by the aggregate stop loss contracts.

1. Type: Property Catastrophe Excess of Loss
- Term: January 1, 2017 to January 1, 2020
- Scope: All business classified by the company as fire, allied lines, farmowners (property perils only), homeowners including mobile home and boat owners (property perils only), business owners (property perils only), commercial package (property perils only), and automobile physical damage with certain named exclusions.
Note: First layer excludes coverage for losses arising out of any Named Storm (Named Storms are covered under contract #2)

Retention and Limit:

| | First Layer (Retention will be \$300,000,000) | | Second Layer (Retention will be \$650,000,000) | | Third Layer (Retention will be \$1,000,000,000) | |
|---------------|---|-------------------------------------|--|-------------------------------------|---|---|
| Contract Year | Reinsurers' Per Occurrence Limit | Reinsurer's Annual Aggregate Limit | Reinsurers' Per Occurrence Limit | Reinsurer's Annual Aggregate Limit | Reinsurers' Per Occurrence Limit | Reinsurer's Annual Aggregate Limit |
| First (2017) | \$350,000,000 part of \$350,000,000 | \$700,000,000 part of \$700,000,000 | \$350,000,000 part of \$350,000,000 | \$700,000,000 part of \$700,000,000 | \$500,000,000 part of \$500,000,000 | \$1,000,000,000 part of \$1,000,000,000 |
| Second (2018) | 233,333,333 part of 350,000,000 | 466,666,666 part of 700,000,000 | 233,333,333 part of 350,000,000 | 466,666,666 part of 700,000,000 | 333,333,333 part of 500,000,000 | 666,666,666 part of 1,000,000,000 |
| Third (2019) | 116,666,667 part of 350,000,000 | 233,333,334 part of 700,000,000 | 116,666,667 part of 350,000,000 | 233,333,334 part of 700,000,000 | 166,666,667 part of 500,000,000 | 333,333,334 part of 1,000,000,000 |

Note: Since this is a rolling three-year contract, one third placement expires at the end of each year. New terms would then be negotiated each year for the expired portion of the contract resulting in the company having the desired overall placement.

Premium:

| Contract year | First Layer | | | Second Layer | | | Third Layer | | |
|---------------|------------------------|--------------|------------------------|------------------------|--------------|------------------------|------------------------|--------------|------------------------|
| | Annual Deposit Premium | Premium Rate | Annual Minimum Premium | Annual Deposit Premium | Premium Rate | Annual Minimum Premium | Annual Deposit Premium | Premium Rate | Annual Minimum Premium |
| First (2017) | \$23,450,000 | 0.6095% | \$18,760,000 | \$13,650,000 | 0.3548% | \$10,920,000 | \$12,000,000 | 0.3119% | \$9,600,000 |
| Second (2018) | 15,633,333 | 0.4063 | 12,506,667 | 9,100,000 | 0.2365 | 7,280,000 | 8,000,000 | 0.2079 | 6,400,000 |
| Third (2019) | 7,816,667 | 0.2032 | 6,253,333 | 4,550,000 | 0.1183 | 3,640,000 | 4,000,000 | 0.1040 | 3,200,000 |

Intermediary: Aon Benfield, Inc.

Termination: The company may terminate any reinsurer's participation hereon at any time by giving prior written notice to said reinsurer upon the happening of certain named circumstances.

Reinsurer: As of January 1, 2017, participation was as follows:

| Reinsurer | Participation Percentages | | |
|---|---------------------------|--------------|-------------|
| | First Layer | Second Layer | Third Layer |
| Allied World Assurance Company, Ltd. | 1.000% | 1.000% | 1.000% |
| Arch Reinsurance Ltd. | 0.000 | 0.500 | 1.000 |
| Argo Re Ltd. | 0.000 | 1.500 | 1.500 |
| Ariel Re Bda Limited | | | |
| For and on behalf of Ariel Syndicate No. 1910 | 1.250 | 2.000 | 2.000 |
| Aspen Bermuda Limited | 2.000 | 2.000 | 2.000 |
| BGS Services (Bermuda) Limited | | | |
| For and on behalf of Lloyd's Syndicate No. 2987 | 0.500 | 1.000 | 1.000 |
| Chubb Tempest Reinsurance Ltd. | 1.000 | 1.500 | 0.500 |
| DaVinci Reinsurance Ltd. | 0.000 | 0.300 | 0.400 |

| | | | |
|--|----------------|----------------|----------------|
| Endurance Specialty Insurance Ltd. | 6.000 | 8.000 | 8.000 |
| Everest Reinsurance Company | 1.000 | 3.000 | 2.500 |
| Fidelis Insurance Bermuda Limited | 2.500 | 6.500 | 5.500 |
| General Reinsurance Corporation | 1.000 | 1.000 | 1.000 |
| Hamilton Re, Ltd. | 2.500 | 2.500 | 2.500 |
| Hannover Rück SE | 2.000 | 2.500 | 2.000 |
| Hiscock Insurance Company (Bermuda) Limited | 1.000 | 1.500 | 1.500 |
| Humboldt Re Limited | 1.000 | 1.000 | 1.000 |
| Kelvin Re Limited | 1.000 | 1.000 | 1.000 |
| Länsförsäkringar Sak Forsäkringsaktiebolag (publ) | 0.000 | 0.000 | 0.200 |
| Mapfre Re, Compañía De Reaseguros, S.A. | 2.000 | 2.000 | 2.000 |
| Markel Bermuda Limited | 0.000 | 0.500 | 2.850 |
| Munich Reinsurance America, Inc.* | 0.500 | 3.000 | 0.000 |
| Odyssey Reinsurance Company | 0.000 | 5.000 | 10.000 |
| Partner Reinsurance Company Ltd. | 0.000 | 0.000 | 1.000 |
| Qatar Reinsurance Company Limited | 0.000 | 1.000 | 1.200 |
| QBE Re (Europe) Limited, Bermuda Branch | 1.000 | 1.000 | 1.000 |
| QBE Reinsurance Corporation | 1.000 | 1.000 | 1.000 |
| R+V Versicherung AG | 2.000 | 2.000 | 1.500 |
| Renaissance Reinsurance Ltd. | 0.000 | 0.450 | 0.600 |
| Swiss Reinsurance America Corporation | 25.000 | 6.500 | 0.000 |
| Tokio Millennium Re AG (Bermuda Branch) | 0.000 | 0.000 | 1.500 |
| Transatlantic Reinsurance Company | 1.000 | 1.000 | 1.000 |
| Ascot Underwriting (Bermuda) Limited For and on behalf of American International Reinsurance Company, Ltd. | 5.250 | 0.000 | 0.000 |
| XL Bermuda Ltd | 0.000 | 1.000 | 0.750 |
| MS Amlin AG Bermuda Branch | 1.500 | 0.750 | 0.750 |
| Taiping Reinsurance Co. Ltd. | 0.000 | 0.000 | 0.500 |
| Lloyd's Underwriters and Companies | 31.170 | 23.775 | 32.750 |
| SCOR Global P&C SE, Paris, Zurich Branch | <u>0.000</u> | <u>0.000</u> | <u>2.000</u> |
| Total | <u>94.170%</u> | <u>85.775%</u> | <u>95.000%</u> |

2. Type: Property Catastrophe Excess of Loss
- Effective Date: Section A: January 1, 2017 to January 1, 2018
Section B: January 1, 2017 to January 1, 2019
Section C: January 1, 2017 to January 1, 2020
- Scope: All business classified by the Company as Property business, including Automobile Physical Damage, in force at the inception of the Contract, or written or renewed during the term of the Contract by or on behalf of the Company, subject to the terms and conditions set forth in the Contract.
- Retention: Company's retention is \$300 million per occurrence
- Coverage: \$350 million in excess of \$300 million, with an annual aggregate loss of \$700 million per contract year.

Premium:

| Contract year | Annual Deposit Premium | Premium Rate | Minimum Premium |
|------------------------------|------------------------|--------------|-----------------|
| Section A (2017-2018) | \$13,125,000 | 0.8049% | \$10,500,000 |
| Section B (2017-2019) | TBD* | 0.8049 | TBD* |
| Section C (2017-2020) | TBD* | 0.8049 | TBD* |

*The Annual Minimum Premium for the second and third contract year shall equal 80% of the Annual Deposit Premium for the same contract year. The Annual Deposit Premium shall equal the Premium Rate times the estimated Gross Net Earned Premium Income for the same contract year.

Intermediary: Guy Carpenter & Company, LLC

Termination: The company may terminate any reinsurer's participation hereon at any time by giving prior written notice to said reinsurer upon the happening of certain named circumstances.

Reinsurer: As of January 1, 2017, participation was as follows:

| Reinsurer | Participation Percentages | | |
|---|---------------------------|-------------|------------|
| | First Year | Second Year | Third Year |
| Arch Reinsurance Ltd. | 1.251% | 0.834% | 0.417% |
| Argo Re Ltd. | 0.999 | 0.666 | 0.333 |
| Ariel Re Bda Limited | | | |
| For and on behalf of Lloyd's Syndicate No. 1910 | 1.248 | 0.832 | 0.416 |
| Aspen Bermuda Limited | 1.998 | 1.332 | 0.666 |
| BGS Services (Bermuda) Limited | | | |
| For and on behalf of Lloyd's Syndicate No. 2987 | 0.999 | 0.666 | 0.333 |
| China P&C Reinsurance Co. Ltd. | 0.999 | 0.666 | 0.333 |
| Chubb Tempest Reinsurance Ltd. | 0.999 | 0.666 | 0.333 |
| DaVinci Reinsurance Ltd. | 0.501 | 0.334 | 0.167 |
| Endurance Specialty Insurance Ltd. | 4.200 | 2.800 | 1.400 |
| Everest Reinsurance Company | 9.750 | 6.500 | 3.250 |
| Fidelis Insurance Bermuda Limited | 6.000 | 4.000 | 2.000 |
| Hamilton Re, Ltd. | 2.490 | 1.660 | 0.830 |
| Hannover Rück SE | 1.998 | 1.332 | 0.666 |
| Hiscox Insurance Company (Bermuda) Limited | 0.750 | 0.500 | 0.250 |
| Mapfre Re, Compañía De Reaseguros, S.A. | 1.998 | 1.332 | 0.666 |
| Markel Bermuda Limited | 0.999 | 0.666 | 0.333 |
| Munich Reinsurance America, Inc. | 2.475 | 1.650 | 0.825 |
| Odyssey Reinsurance Company | 2.499 | 1.666 | 0.833 |
| Partner Reinsurance Company Ltd. | 1.980 | 1.320 | 0.660 |
| Qatar Reinsurance Company Limited | 2.142 | 1.428 | 0.714 |
| QBE Reinsurance Corporation | 0.999 | 0.666 | 0.333 |
| R+V Versicherung AG | 1.500 | 1.000 | 0.500 |
| Renaissance Reinsurance Ltd. | 1.500 | 1.000 | 0.500 |
| Swiss Reinsurance America Corporation | 4.500 | 3.000 | 1.500 |
| Tokio Millennium Re AG (Bermuda Branch) | 0.999 | 0.666 | 0.333 |
| Transatlantic Reinsurance Company | 0.501 | 0.334 | 0.167 |
| Ascot Underwriting (Bermuda) Limited | | | |
| For and on behalf of American International Reinsurance Company, Ltd. | 3.498 | 2.332 | 1.166 |
| XL Bermuda Ltd | 1.749 | 1.166 | 0.583 |
| MS Amlin AG Bermuda Branch | 0.999 | 0.666 | 0.333 |

| | | | |
|--|------------------|------------------|------------------|
| Lloyd's Underwriters and Companies | 23.979 | 15.986 | 7.993 |
| Certain Insurance Companies On Whose Behalf This Agreement Has Been Signed* | 6.501 | 4.334 | 2.167 |
| SCOR Global P&C SE, Paris, Zurich Branch | <u>2.001</u> | <u>1.334</u> | <u>0.667</u> |
| Total | <u>95.001%**</u> | <u>63.334%**</u> | <u>31.667%**</u> |

*Companies on the signing pages: Houston Casualty Company, Markel International Insurance Company Limited, Lancashire Insurance Company Limited.

**Since this is a rolling three-year contract, one third placement expires at the end of each year. New terms would then be negotiated for the following year resulting in the company having 95% placement during each contract year.

3. Type: Underlying Catastrophe Aggregate Stop Loss
- Effective Date: January 1, 2017 to January 1, 2018
- Scope: All business and perils classified by the company as fire, allied lines, farmowners (property perils only), homeowners including mobile home and boat owners (property perils only), business owners (property perils only), commercial package (property perils only), and automobile physical damage with certain named exclusions. Excludes coverage for losses arising out of any Named Storm in any coastal state.
- Retention: Company's retention is \$1.2 billion
- Coverage: \$350 million in excess of \$1.2 billion
- Premium:
- | | |
|----------|---------------|
| Deposit: | \$ 40,250,000 |
| Minimum: | 32,200,000 |
| Rate: | 1.0511% |
- Intermediary: Aon Benfield, Inc.
- Termination: The company may terminate any reinsurer's participation hereon at any time by giving prior written notice to said reinsurer upon the happening of certain named circumstances.
- Reinsurer: As of January 1, 2017, participation was as follows:

| <u>Reinsurer</u> | <u>Participation</u> |
|---|----------------------|
| Allianz Risk Transfer AG (Bermuda Branch) | 3.3300% |
| Arch Reinsurance Ltd. | 2.0000 |
| BGS Services (Bermuda) Limited for and on behalf of Lloyd's Syndicate No. 2987 | 1.0000 |
| China Property & Casualty Reinsurance Company Limited | 1.0000 |
| DaVinci Reinsurance Ltd. | 0.2000 |
| Hamilton Re, Ltd. | 1.0000 |
| Hiscox Insurance Company (Bermuda) Limited | 6.0000 |
| Hiscox Insurance Company (Bermuda) Limited | 5.0000* |
| Hiscox Re ILS Ltd. | 5.0000* |
| R+V Versicherung AG | 3.0000 |
| Renaissance Reinsurance Ltd. | 0.3000 |

| | |
|--|------------------------|
| Ascot Underwriting (Bermuda) Limited for and on behalf of American International Reinsurance Company, Ltd. | 1.2500 |
| MS Amlin AG Bermuda Branch | 2.6250 |
| General Insurance Corporation of India | 1.4345 |
| Houston Casualty Company | 1.3000 |
| Markel International Insurance Company Limited | 1.5000 |
| Lancashire Insurance Company Limited | 1.0000 |
| Various Lloyd's Syndicates | <u>23.6500</u> |
| Total | <u>55.5895%</u> |

*Hiscox Insurance Company (Bermuda) Limited participates in two separate placements. One placement is at 6% and the other placement is split with Hiscox Re ILS Ltd. For the split placement, Hiscox Re ILS Ltd. provides coverage of \$150 million in excess of \$1.2 billion and Hiscox Insurance Company (Bermuda) Limited provides coverage of \$200 million in excess of \$1.35 billion. Both agreements are placed at 5%.

4. Type: Underlying Catastrophe Aggregate Stop Loss
- Effective Date: January 1, 2017 to January 1, 2019
January 1, 2017 to January 1, 2018
- Scope: All business and perils classified by the company as fire, allied lines, farmowners (property perils only), homeowners including mobile home and boat owners (property perils only), business owners (property perils only), commercial package (property perils only), and automobile physical damage with certain named exclusions. Excludes coverage for losses arising out of any Named Storm in any coastal state.
- Retention: Company is liable for the first \$1.2 billion of aggregate losses during each contract year
- Coverage: Contract Year:
2017- \$350 million part of \$350 million in excess of \$1.2 billion
2018- \$175 million part of \$350 million in excess of \$1.2 billion
- Rate and Premium:
- | Contract year | Annual Deposit Premium | Premium Rate | Minimum Premium |
|---------------|------------------------|--------------|-----------------|
| First (2017) | \$40,250,000 | 1.0511% | \$32,200,000 |
| Second (2018) | 20,125,000 | 0.5256 | 16,100,000 |
- Intermediary: Aon Benfield, Inc.
- Termination: The company may terminate any reinsurer's participation hereon at any time by giving prior written notice to said reinsurer upon the happening of certain named circumstances.

Reinsurer: As of January 1, 2017, participation was as follows:

| <u>Reinsurer</u> | <u>Participation</u> |
|---|----------------------|
| Chubb Tempest Reinsurance Ltd. | 5.7142% |
| Collateralized Re Ltd.* | 5.7142 |
| Everest Reinsurance Company | 2.5000 |
| Fidelis Insurance Bermuda Limited | 1.0000 |
| Hannover Rück SE* | 1.0000 |
| Länsförsäkringar Sak Forsäkringsaktiebolag (publ) | 0.1500 |
| Mapfre Re, Compañia De Reaseguros, S.A. | 2.0000 |
| Munich Reinsurance America, Inc.* | 3.0000 |
| Qatar Reinsurance Company Limited | 2.8571 |
| Tokio Millennium Re AG (Bermuda Branch) | 6.0000 |
| Tokio Millennium Re AG, Bermuda Branch (Credit Suisse Business) | 4.0000 |
| MS Amlin AG Bermuda Branch | 0.8750 |
| Pioneer Underwriting Limited on behalf of Peak Reinsurance Company Limited | 0.6000 |
| Lloyd's Underwriters Per Signing Page | <u>4.0000</u> |
| Total | <u>39.4105%</u> |

VI. FINANCIAL DATA

The following financial statements reflect the financial condition of the company as reported to the Commissioner of Insurance in the December 31, 2016, annual statement. Adjustments made as a result of the examination are noted at the end of this section in the area captioned "Reconciliation of Surplus per Examination." Also included in this section are schedules that reflect the growth of the company, NAIC Insurance Regulatory Information System (IRIS) ratio results for the period under examination, and the compulsory and security surplus calculation.

American Family Insurance Company
Assets
As of December 31, 2016

| | Assets | Nonadmitted Assets | Net Admitted Assets |
|---|----------------------------|-----------------------|----------------------------|
| Bonds | \$28,062,140 | \$0 | \$28,062,140 |
| Cash, cash equivalents, and short-term investments | 8,647,304 | 0 | 8,647,304 |
| Receivables for securities | 2,096 | 0 | 2,096 |
| Investment income due and accrued | 371,390 | 0 | 371,390 |
| Premiums and considerations: | | | |
| Uncollected premiums and agents' balances in course of collection | (8,268) | 0 | (8,268) |
| Deferred premiums, agents' balances, and installments booked but deferred and not yet due | 57,064 | 0 | 57,064 |
| Reinsurance: | | | |
| Amounts recoverable from reinsurers | 1,486,850 | 0 | 1,486,850 |
| Current federal and foreign income tax recoverable and interest thereon | <u>95,694</u> | <u>0</u> | <u>95,694</u> |
| Total Assets | <u>\$38,714,270</u> | <u>\$0</u> | <u>\$38,714,270</u> |

American Family Insurance Company
Liabilities, Surplus, and Other Funds
As of December 31, 2016

| | | |
|--|-------------------|----------------------------|
| Reinsurance payable on paid loss and loss adjustment expenses | | \$ 22,586 |
| Taxes, licenses, and fees (excluding federal and foreign income taxes) | | 110 |
| Net deferred tax liability | | 6,664 |
| Advance premium | | 2,024,391 |
| Ceded reinsurance premiums payable (net of ceding commissions) | | 3,285,027 |
| Amounts withheld or retained by company for account of others | | (7,905) |
| Remittances and items not allocated | | 103,662 |
| Drafts outstanding | | 6,389,665 |
| Payable to parent, subsidiaries, and affiliates | | 3,052,724 |
| All Other Liabilities | | <u>220,575</u> |
| Total Liabilities | | 15,097,499 |
| Common capital stock | \$ 3,000,000 | |
| Gross paid in and contributed surplus | 7,241,333 | |
| Unassigned funds (surplus) | <u>13,375,438</u> | |
| Surplus as Regards Policyholders | | <u>23,616,771</u> |
| Total Liabilities and Surplus | | <u>\$38,714,270</u> |

**American Family Insurance Company
Summary of Operations
For the Year 2016**

Investment Income

| | | |
|---|-----------------|------------------|
| Net investment income earned | \$609,854 | |
| Net realized capital gains (losses) | <u>(78,782)</u> | |
| Net investment gain (loss) | \$531,072 | |
| | | |
| Net income (loss) before federal and foreign income taxes | | \$531,072 |
| Federal and foreign income taxes incurred | | <u>(53,661)</u> |
| | | |
| Net Income | | <u>\$584,733</u> |

**American Family Insurance Company
Cash Flow
For the Year 2016**

| | | |
|--|--------------------|---------------------|
| Premiums collected net of reinsurance | | \$12,444,968 |
| Net investment income | | <u>576,099</u> |
| Total | | 13,021,067 |
| Benefit- and loss-related payments | \$(3,751,441) | |
| Commissions, expenses paid, and aggregate write-ins for deductions | (220) | |
| Federal and foreign income taxes paid (recovered) | <u>(47,015)</u> | |
| Total deductions | | <u>(3,798,676)</u> |
| Net cash from operations | | 16,819,743 |
| | | |
| Proceeds from investments sold, matured, or repaid: | | |
| Bonds | 5,243,806 | |
| Cost of investments acquired (long-term only): | | |
| Bonds | \$9,481,023 | |
| Miscellaneous applications | <u>285</u> | |
| Total investments acquired | <u>9,481,308</u> | |
| Net cash from investments | | (4,237,502) |
| | | |
| Cash from financing and miscellaneous sources: | | |
| Capital and paid in surplus less treasury stock | (2) | |
| Other cash provided (applied) | <u>(9,218,678)</u> | |
| Net cash from financing and miscellaneous sources | | <u>(9,218,680)</u> |
| | | |
| Reconciliation: | | |
| Net Change in Cash, Cash Equivalents, and Short-Term Investments | | 3,363,561 |
| Cash, cash equivalents, and short-term investments: | | |
| Beginning of year | | <u>5,283,743</u> |
| | | |
| End of Year | | <u>\$ 8,647,304</u> |

**American Family Insurance Company
Compulsory and Security Surplus Calculation
December 31, 2016**

| | | |
|--|------------|---------------------|
| Assets | | \$38,714,270 |
| Less liabilities | | <u>15,097,499</u> |
| Adjusted surplus | | 23,616,771 |
| Annual premium: | | |
| Lines other than accident and health | \$ 0 | |
| Factor | <u>20%</u> | |
| Compulsory surplus (subject to a minimum of \$2 million) | | <u>2,000,000</u> |
| Compulsory Surplus Excess (Deficit) | | <u>\$21,616,771</u> |
| Adjusted surplus (from above) | | \$23,616,771 |
| Security surplus (140% of compulsory surplus, factor reduced 1% for each \$33 million in premium written in excess of \$10 million, with a minimum factor of 110%) | | <u>2,800,000</u> |
| Security Surplus Excess (Deficit) | | <u>\$20,816,771</u> |

**American Family Insurance Company
Analysis of Surplus
For the 5-Year Period Ending December 31, 2016**

The following schedule details items affecting surplus during the period under examination as reported by the company in its filed annual statements:

| | 2016 | 2015 | 2014 | 2013 | 2012 |
|-----------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Surplus, beginning of year | \$23,021,048 | \$17,205,409 | \$16,383,356 | \$15,646,539 | \$14,610,244 |
| Net income | 584,733 | 825,312 | 830,036 | 736,817 | 1,036,295 |
| Change in net deferred income tax | (9,426) | (55,283) | 1,142 | 5,276 | 15,543 |
| Change in nonadmitted assets | 20,418 | 45,610 | (9,125) | (5,276) | (15,543) |
| Capital changes: | | | | | |
| Paid in | 0 | 2,000,000 | 0 | 0 | 0 |
| Surplus adjustments: | | | | | |
| Paid in | (2) | 3,000,000 | 0 | 0 | 0 |
| Surplus, End of Year | <u>\$23,616,771</u> | <u>\$23,021,048</u> | <u>\$17,205,409</u> | <u>\$16,383,356</u> | <u>\$15,646,539</u> |

In 2015 the company issued an additional 200 shares of \$10,000 par common stock to AmFam Inc., for \$5 million.

**American Family Insurance Company
Insurance Regulatory Information System
For the 5-Year Period Ending December 31, 2016**

The company's NAIC Insurance Regulatory Information System (IRIS) results for the period under examination are summarized below. Unusual IRIS results are denoted with asterisks and discussed below the table.

| Ratio | 2016 | 2015 | 2014 | 2013 | 2012 |
|---|---------|---------|---------|---------|---------|
| #1 Gross Premium to Surplus | 3,268%* | 1,581%* | 1,497%* | 1,353%* | 1,233%* |
| #2 Net Premium to Surplus | 0 | 0 | 0 | 0 | 0 |
| #3 Change in Net Premiums Written | 0 | 0 | 0 | 0 | 0 |
| #4 Surplus Aid to Surplus | 0 | 0 | 0 | 0 | 0 |
| #5 Two-Year Overall Operating Ratio | 0 | 0 | 0 | 0 | 0 |
| #6 Investment Yield | 1.8* | 2.9* | 3.9 | 3.9 | 4.2 |
| #7 Gross Change in Surplus | 3 | 34 | 5 | 5 | 7 |
| #8 Change in Adjusted Surplus | 3 | 5 | 5 | 5 | 7 |
| #9 Liabilities to Liquid Assets | 41 | 40 | 36 | 30 | 27 |
| #10 Agents' Balances to Surplus | 0 | 0 | 0 | 0 | 0 |
| #11 One-Year Reserve Development to Surplus | 0 | 0 | 0 | 0 | 0 |
| #12 Two-Year Reserve Development to Surplus | 0 | 0 | 0 | 0 | 0 |
| #13 Estimated Current Reserve Deficiency to Surplus | 0 | 0 | 0 | 0 | 0 |

Ratio No. 1 measures the amount of gross premium written as a percentage of surplus. The company reported an exceptional ratio each year during the period under examination, with a significant increase in 2016, due to the company writing significantly more business. A discussion of the company's growth is included in the next section.

Ratio No. 6 measures the amount of the company's net investment income as a percentage of the average amount of cash and invested assets. The company reported an exceptional ratio in 2015 and 2016. The exceptional ratio is primarily due to the low interest rate environment. The company's investment yield was comparable to the industry average, which stayed at approximately 2.4% during the period under examination.

Growth of American Family Insurance Company

| Year | Admitted Assets | Liabilities | Surplus as Regards Policyholders | Net Income |
|------|--------------------|--------------|--|---------------|
| 2016 | \$38,714,270 | \$15,097,499 | \$23,616,771 | \$ 584,733 |
| 2015 | 35,067,877 | 12,046,829 | 23,021,048 | 825,312 |
| 2014 | 25,922,964 | 8,717,555 | 17,205,409 | 830,036 |
| 2013 | 23,043,000 | 6,659,644 | 16,383,356 | 736,817 |
| 2012 | 22,148,507 | 6,501,968 | 15,646,539 | 1,036,295 |
| 2011 | 28,301,120 | 13,690,876 | 14,610,244 | 888,773 |

| Year | Gross Premium Written | Net Premium Written | Premium Earned | Loss and LAE Ratio | Expense Ratio | Combined Ratio |
|------|-----------------------------|---------------------------|-------------------|--------------------------|------------------|-------------------|
| 2016 | \$771,749,555 | \$0 | \$0 | 0.0% | 0.0% | 0.0% |
| 2015 | 363,921,006 | 0 | 0 | 0.0 | 0.0 | 0.0 |
| 2014 | 257,535,081 | 0 | 0 | 0.0 | 0.0 | 0.0 |
| 2013 | 221,661,020 | 0 | 0 | 0.0 | 0.0 | 0.0 |
| 2012 | 192,884,370 | 0 | 0 | 0.0 | 0.0 | 0.0 |
| 2011 | 176,588,003 | 0 | 0 | 0.0 | 0.0 | 0.0 |

As noted previously, the company cedes 100% of its writings to AFMIC and therefore has no net premium. Beginning in 2013, the American Family Subgroup began a rollout of a new policy rating program for P&C business written by the subgroup. Under the new program, AFIC became the primary underwriter of personal lines business produced by the American Family

Subgroup. Previously AFIC only wrote business in Ohio and Georgia. As a result, the company's direct premium increased substantially.

Due to the quota share with AFMIC, the company's sole source of income is from investment returns. There was a significant increase in surplus in 2015 as the company received a \$5 million capital contribution million from AmFam, Inc. During the period under examination the company's assets and policyholder surplus increased 37% and 62%, respectively.

Reconciliation of Surplus per Examination

No adjustments were made to surplus as a result of the examination. The amount of surplus reported by the company as of December 31, 2016, is accepted.

VII. SUMMARY OF EXAMINATION RESULTS

Compliance with Prior Examination Report Recommendations

There were no recommendations in the previous examination report.

Summary of Current Examination Results

This section contains comments and elaboration on those areas where adverse findings were noted or where unusual situations existed. Comment on the remaining areas of the company's operations is contained in the examination work papers.

Investments

Custodial agreements of Wisconsin-domiciled companies must comply with guidelines contained in the NAIC's Financial Condition Examiners Handbook. The review of the custodial agreement with The Northern Trust Company (Northern Trust) revealed that the agreement omitted one of the suggested clauses as contained in the NAIC's Financial Condition Examiners Handbook to ensure proper controls and safeguards. The following clause was missing from the Northern Trust agreement:

1. If the custodian agreement has been terminated or if 100% of the account assets in any one custody account have been withdrawn, the custodian shall provide written notification, within three business days of termination or withdrawal, to the insurer's domiciliary commissioner.

It is recommended that the company revise its custodial agreement to include the guideline provisions contained in the NAIC's Financial Condition Examiners Handbook.

VIII. CONCLUSION

American Family Insurance Company is a stock insurance company incorporated on November 21, 1995. It is part of the American Family Group, which underwent a corporate reorganization and formed a mutual holding company, effective January 1, 2017. The company redomiciled from Ohio to Wisconsin effective September 30, 2016.

The major products marketed by the company are personal lines, including homeowners multiple peril, private passenger auto liability, and auto physical damage, which collectively account for 96% of the company's direct business.

Due to the quota share agreement with AFMIC, the company's sole source of income is from investment returns. A net income was reported each year during the examination period. As a result, assets increased 37% to \$38.7 million, and policyholder surplus increased 62% to \$23.6 million.

The current examination resulted in one recommendation.

IX. SUMMARY OF COMMENTS AND RECOMMENDATIONS

1. Page 36 - Investments—It is recommended that the company revise its custodial agreement to include the guideline provisions contained in the NAIC's Financial Condition Examiners Handbook.

X. ACKNOWLEDGMENT

The courtesy and cooperation extended during the course of the examination by the officers and employees of the company are acknowledged.

In addition to the undersigned, the following representatives of the Office of the Commissioner of Insurance, State of Wisconsin, participated in the examination:

| Name | Title |
|----------------------|------------------------------|
| Jacob Burkett | Insurance Financial Examiner |
| John Coyle | Insurance Financial Examiner |
| Nick Hartwig | Insurance Financial Examiner |
| Diana Havitz | Insurance Financial Examiner |
| Greg Mielke | Insurance Financial Examiner |
| James Vanden Branden | Insurance Financial Examiner |
| Xiaozhou (Zoey) Ye | Insurance Financial Examiner |
| David Jensen, CFE | IT Specialist |
| Eleanor Lu | IT Specialist |
| Jerry DeArmond, CFE | Reserve Specialist |
| Karl Albert, CFE | Workpaper Specialist |

Respectfully submitted,

Levi Olson
Examiner-in-Charge