

Replacing Important Documents and Records

Below is a list of important documents you will need to replace if they have been destroyed. Click the title to view whom to contact about replacement.

Driver's License

Wisconsin Department of Transportation – Drivers & Vehicles

Website: wisconsin.gov/Pages/dmv/license-drvs/lst-or-stoln/duplicate-id.aspx

Government Issued ID

Contact the issuing authority.

Insurance Policies

Your [insurance](#) agent or company.

Military Discharge Papers

Department of Veterans Affairs

1-800-827-1000 or

TTY/TTD 1-800-829-4833

Passports

U.S. Department of State – Passport Services

1-877-487-2778

TTY/TTD 1-888-874-7793

Email: NPIC@state.gov

Website: travel.state.gov/content/travel/en/passports/have-passport/lost-stolen.html

Birth, Death and Marriage Certificates

Wisconsin Department of Health Services

1-608-266-1373

Email: DHSVitalRecords@wisconsin.gov

Website: dhs.wisconsin.gov/vitalrecords/index.htm

Social Security or Medicare Cards

Local Social Security Office

1-800-772-1213

TTY/TTD 1-800-325-0778

Website: ssa.gov/ssnumber

Credit Cards

The issuing companies as soon as possible

MasterCard, contact issuing financial institution

Visa, contact issuing financial institution

American Express, 1-800-528-4800

Discover Card, 1-800-347-2683

TTY/TTD 1-800-347-7449

Titles to Deeds

Records department of the area in which the property is located.

Stocks and Bonds

Issuing company or your broker.

Wills and Power of Attorney

Your attorney.

Income Tax Record

The IRS Center where filed, your accountant or

1-800-829-1040

Website: [IRS.gov](https://irs.gov)

Citizenship Papers

Bureau of Citizenship and Immigration Services

1-800-375-5283

Website: www.uscis.gov/forms/explore-my-options/replace-my-naturalization-certificate-or-certificate-of-citizenship

Mortgage Papers

Lending institution.

Medical Records

Your health care provider.

For more information or to file a complaint, visit our website or contact:

Office of the Commissioner of Insurance, 101 E. Wilson Street, P.O. Box 7873, Madison, WI 53707-7873
p: 608-266-3585 | p: 1-800-236-8517 | f: 608-266-9935 | ociinformation@wisconsin.gov | oci.wi.gov

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