Documents and Records

Here is a list of documents you will need to replace if they have been destroyed and whom to contact about replacement.

Driver’s license ................................................ Wisconsin Department Transportation – Drivers & Vehicles
dot.wisconsin.gov/drivers/index.htm
Government issued ID ................................. Contact the issuing authority
Insurance policies ........................................... Your insurance agent or company
Military discharge papers ........................ Department of Veterans’ Affairs
1-800-827-1000 or TTD/TTY 1-800-829-4833
Passports ......................................................... State department – Passport Services
202-955-0430 (24 hours)
travel.state.gov/passport/passport_1738.html
Birth, death and marriage certificates ............. Wisconsin Department of Health Services (DHS)
dhs.wisconsin.gov
Social Security or Medicare cards ............... Local Social Security Office
1-800-772-1213 or TTD/TTY 1-800-325-0778
ssacln.ssa.gov/ssnumber
Credit cards ..................................................... The issuing companies as soon as possible
MasterCard, contact issuing financial institution
Visa, contact issuing financial institution
American Express, 1-800-528-4800
Discover Card, 1-800-DISCOVER
(1-800-347-2683)
TDD/TTY 1-800-347-7449
Titles to deeds .................................................. Records department of the area in which the property is located
Stocks and bonds........................................... Issuing company or your broker
Wills ................................................................... Your attorney
Income tax record .......................................... The IRS Center where filed, your Accountant or 1-800-829-1040
Citizenship papers ........................................... Bureau of Citizenship and Immigration Services, 1-800-375-5283
Mortgage papers ............................................. Lending institution
Medical records ............................................. Your health care provider