Report of the Examination of Sentry Casualty Company Stevens Point, Wisconsin As of December 31, 2018

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Tony Evers, Governor Mark V. Afable, Commissioner

April 3, 2020

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Honorable Mark V. Afable Commissioner of Insurance State of Wisconsin 125 South Webster Street Madison, Wisconsin 53703

Commissioner:

In accordance with your instructions, a compliance examination has been made of the

affairs and financial condition of:

SENTRY CASUALTY COMPANY Stevens Point, Wisconsin

and this report is respectfully submitted.

I. INTRODUCTION

The previous examination of Sentry Casualty Company (Sentry Casualty or the company) was conducted in 2014 as of December 31, 2013. The current examination covered the intervening period ending December 31, 2018, and included a review of such 2019 and 2020 transactions as deemed necessary to complete the examination.

The examination of the company was conducted concurrently with the examination of affiliate companies domiciled in Illinois, New York, and Texas, with Wisconsin acting in the capacity as the lead state for the coordinated examination. Representatives of Illinois, New York, and Texas participated in the examination, and their work was reviewed and relied on where deemed appropriate.

The examination was conducted using a risk-focused approach in accordance with the National Association of Insurance Commissioners (NAIC) *Financial Condition Examiners Handbook*. This approach sets forth guidance for planning and performing the examination of an insurance company to evaluate the financial condition, assess corporate governance, identify current and prospective risks (including those that might materially affect the financial condition, either currently or prospectively), and evaluate system controls and procedures used to mitigate those risks.

All accounts and activities of the company were considered in accordance with the risk-focused examination process. This may include assessing significant estimates made by management and evaluating management's compliance with statutory accounting principles, annual statement instructions, and Wisconsin laws and regulations. The examination does not attest to the fair presentation of the financial statements included herein. If during the course of the examination an adjustment is identified, the impact of such adjustment will be documented separately at the end of the "Financial Data" section in the area captioned "Reconciliation of Surplus per Examination."

Emphasis was placed on those areas of the company's operations accorded a high priority by the examiner-in-charge when planning the examination. Special attention was given to

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the action taken by the company to satisfy the recommendations and comments made in the previous examination report.

The company is annually audited by an independent public accounting firm as prescribed by s. Ins 50.05, Wis. Adm. Code. An integral part of this compliance examination was the review of the independent accountant's work papers. Based on the results of the review of these work papers, alternative or additional examination steps deemed necessary for the completion of this examination were performed. The examination work papers contain documentation concerning the alternative or additional examination steps performed during the examination.

Independent Actuary's Review

An independent actuarial firm was engaged under a contract with the Office of the Commissioner of Insurance. The actuary reviewed the adequacy of the company's loss and loss adjustment expense reserves. The actuary's results were reported to the examiner-in-charge. As deemed appropriate, reference is made in this report to the actuary's conclusion.

II. HISTORY AND PLAN OF OPERATION

The company was organized in 1973, under the laws of Nevada, as Tahoe Insurance Company and commenced business on August 2, 1973. Tahoe Insurance Company was organized by Deere & Company, a publicly traded holding company that specializes in tractors and farm equipment, with an authorized capital of \$2,500,000 consisting of 100,000 authorized shares. Originally, 8,400 shares were issued to Sierra General Life Insurance Company and 31,600 shares were issued to Deere & Company. Deere & Company subsequently donated its shares to John Deere Insurance Group, Inc. Upon the liquidation of Sierra General Life Insurance Company on November 3, 1995, effective September 30, 1995, its shares of Tahoe Insurance Company were assumed by John Deere Insurance Group, Inc. The Tahoe Insurance Company was redomesticated to the state of Illinois on January 1, 1996, and on March 22, 1996, changed its name to John Deere Casualty Company.

Sentry Insurance a Mutual Company (Sentry Insurance) acquired the company with the acquisition of Sentry Insurance Holding Company (then named John Deere Insurance Group, Inc.) on September 30, 1999, and changed the company's name to Sentry Casualty Company. On January 1, 2001, the company redomesticated to the state of Wisconsin. On December 30, 2005, all shares of Sentry Casualty were transferred from Sentry Insurance Holding Company to Sentry Insurance.

In 2018, the company wrote direct premium in the following states:

Wisconsin California	\$ 64,127,118 27,768,069	32.4% 14.0
Illinois	11,039,304	5.6
All others	95,157,756	48.0
Total	<u>\$198,092,247</u>	<u>100.0</u> %

The company is licensed in all states and the District of Columbia

The following table is a summary of the net insurance premiums written by the

company in 2018. The growth of the company is discussed in the "Financial Data" section of this report.

Line of Business	Direct Premium	Reinsurance Assumed	Reinsurance Ceded	Net Premium
Fire	\$	\$ 899,518	\$	\$ 899,518
Allied lines		1,799,367		1,799,367
Homeowners multiple peril		4,358		4,359
Commercial multiple peril		208,735		208,735
Ocean marine		3,937		3,937
Inland marine		2,415,567		2,415,567
Earthquake		24,989		24,989
Group accident and				
health		315,389		315,389
Other accident and				
health		971		971
Workers' compensation	197,119,494	14,547,068	200,679,097	10,987,465
Other liability –				
occurrence		2,613,076		2,613,076
Other liability – claims		07.040		07.040
made Excess workers'		87,012		87,012
compensation	972,753	75,481	972,753	75,481
Products liability –	912,155	75,401	972,733	75,401
occurrence		893,992		893,992
Private passenger auto		000,002		000,002
liability		18,980,826		18,980,826
Commercial auto liability		8,707,970		8,707,970
Auto physical damage		9,052,121		9,052,121
Fidelity		101,885		101,885
Surety		17,800		17,800
Burglary and theft		8,997		8,997
Reinsurance –				
non-proportional				
assumed liability		100		100
Total All Lines	<u>\$198,092,247</u>	<u>\$60,759,160</u>	<u>\$201,651,850</u>	<u>\$57,199,557</u>

The Sentry Insurance Group consists of 12 property and casualty insurance

companies and three wholly owned life insurance subsidiaries. The property and casualty

coverage is categorized into the following business units:

Business Unit Coverage

National Accounts Casualty lines for larger, sophisticated risks.

Direct Writer Property, casualty, life, and annuity products for a wide variety of dealers and manufacturing businesses. Previously broken into the Standard Business Product and Dealer Operations business units. Sold through 170 direct writing agents who sell exclusively for the Sentry Insurance Group.

Transportation	Commercial lines for trucking operations of all sizes, particularly auto and cargo in fleets of less than 1,000 power units. Sold primarily through independent agents and a small number of direct writers.	
Regional	Commercial lines for small- and middle-market businesses. Currently operating in the Southeast, Midwest, Northeast, Pacific, and Northwest regions.	
Hortica	Commercial lines for members of the horticulture industry. Sold through direct writers and independent agents.	
Dairyland Auto	Personal auto coverage for non-traditional auto customers, typically on a short-term basis. Sold through independent agents and the Dairyland website and call center.	
Dairyland Cycle	Personal coverage for motorcycle owners. Sold through independent agents and the Harley-Davidson website and call center.	
Sentry Casualty directly underwrites business in the National Accounts business unit. All		

direct and assumed business, net of cessions to third party reinsurers, is pooled with affiliates. The

reinsurance pooling agreement is described in Section V of this report, titled "Reinsurance."

III. MANAGEMENT AND CONTROL

Board of Directors

The board of directors consists of five members who are elected annually, each of whom is an officer of Sentry Insurance. Officers are elected at annual board meetings and are to hold those positions until the earlier of their resignation or removal by the board of directors. As inside directors, they receive no compensation specific to their service on the board.

Currently, the board of directors consists of the following persons:

Name and Residence	Principal Occupation	Term Expires
Kip J. Kobussen Plover, Wisconsin	Chief Legal and Compliance Officer Sentry Insurance a Mutual Company	2019
Jim E. McDonald Stevens Point, Wisconsin	Chief Investment Officer Sentry Insurance a Mutual Company	2019
Pete G. McPartland Stevens Point, Wisconsin	Chairman of the Board, President, Chief Executive Officer Sentry Insurance a Mutual Company	2019
Todd M. Schroeder Stevens Point, Wisconsin	Chief Financial Officer, President of Life and Annuities Sentry Insurance a Mutual Company	2019
Michael J. Williams Stevens Point, Wisconsin	Chief Actuary and Risk Officer Sentry Insurance a Mutual Company	2019

Officers of the Company

The officers serving at the time of this examination are as follows:

Name	Office	2018 Compensation*
Scott A. Miller	President	\$306,278
Michael J. Williams	Vice President	167,554
Kip J. Kobussen	Secretary	51,492
Todd M. Schroeder	Treasurer	41,796

* Compensation included salary, bonus, and all other compensation. Compensation reported is the portion of the individual's total compensation that is allocated to Sentry Insurance. Most officer's compensation is allocated among several entities in the group.

Committees of the Board

The company's bylaws allow for the formation of certain committees by the board of directors. There were no committees appointed by the board at the time of the examination. The committees of the ultimate controlling party, Sentry Insurance, govern the company.

IV. AFFILIATED COMPANIES

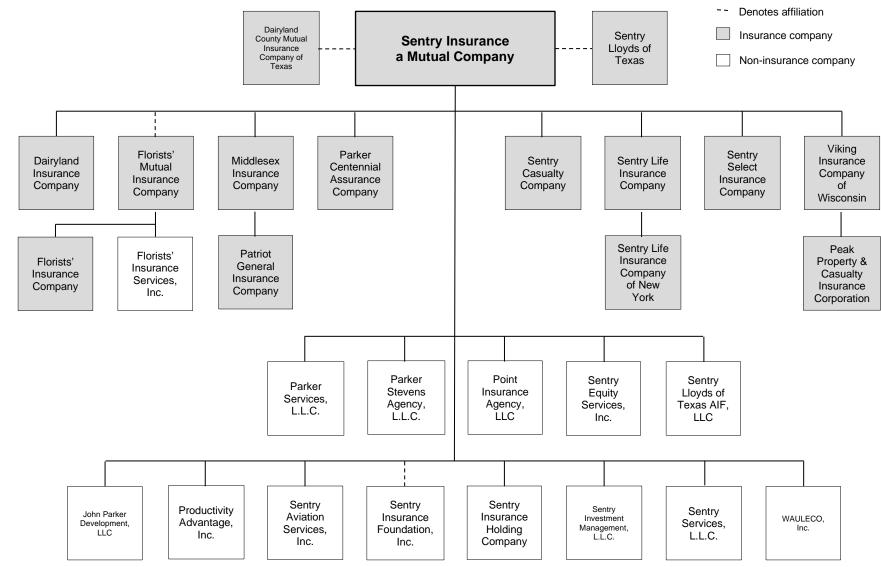
Sentry Casualty is a subsidiary of Sentry Insurance. Sentry Insurance is the ultimate parent of a holding company system (the Sentry Insurance Group). As of December 31, 2018, the Sentry Insurance Group consisted of 15 insurers and 14 noninsurance entities. Dairyland County Mutual Insurance Company of Texas and Sentry Lloyds of Texas are affiliated through common management and Florists' Mutual Insurance Company is affiliated through a mutual affiliation agreement. A brief description of the entities that are directly affiliated with Sentry Casualty or have services or administration agreements with it follows the organizational chart. An examination report of Sentry Insurance a Mutual Company completed concurrently with this report includes a description of all affiliates in the holding company.

On July 7, 2019, Sentry Insurance incorporated a new company, Dairyland National Insurance Company (Dairyland National). It is not presented on the organizational chart below due to being formed and operating entirely outside of the examination period.

On November 14, 2019, the Sentry Insurance board passed a resolution to reorganize the Sentry Insurance Group into a mutual holding structure, pursuant to s. 644.07 (2), Wis. Stat. As part of the proposed reorganization, Sentry Insurance will form two new holding company entities: a mutual holding company, Sentry Mutual Holding Company (Sentry Mutual) and a wholly owned subsidiary of Sentry Mutual, Sentry Holdings, Inc. Sentry Insurance would then convert to a stock insurance company under the new name Sentry Insurance Company. The proposed reorganization was subject to the approval of the Office of the Commissioner of Insurance (OCI) and policyholders as required by ss. 644.07 (7) and 644 (8), Wis. Stat.

On November 20, 2019, Sentry Insurance submitted documents to OCI proposing the restructuring of the Sentry Insurance Group as a mutual insurance holding company structure. OCI is reviewing the proposed transaction. The mutual holding structure conversion is not presented on the organizational chart below due to being submitted after the examination period and not yet being approved by OCI.

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Insurance Subsidiaries and Affiliates

Sentry Insurance a Mutual Company

Sentry Insurance a Mutual Company (Sentry Insurance) is the parent company of the Sentry Insurance Group and owns all the issued and outstanding stock of Sentry Casualty. Sentry Insurance is licensed in all 50 states, the District of Columbia, Puerto Rico, and Canada. On its direct business, Sentry Insurance writes business in the National Accounts, Direct Writer, Regional, and Dairyland Auto business unit. As of December 31, 2018, the statutory basis audited financial statements of Sentry Insurance reported assets of \$8,669,418,968, liabilities of \$3,252,632,840, surplus of \$5,416,786,128, and net income of \$237,604,036. Sentry Insurance was examined concurrently with Sentry Casualty as of December 31, 2018, and the results of that examination are expressed in a separate report.

Noninsurance Subsidiaries and Affiliates

Sentry Investment Management, L.L.C.

Sentry Investment Management, L.L.C. (SIML), a Delaware corporation organized on June 13, 1969, manages the investment portfolios of Sentry Insurance and its affiliates, subject to the direction of their respective boards of directors. In 2007, the corporation changed its status to a limited liability corporation. As of December 31, 2018, SIML's unaudited financial statements reported assets of \$200,945, liabilities of \$59,345, and stockholder's equity of \$141,600. Operations for 2018 produced no net income or loss. SIML is a wholly owned subsidiary of Sentry Insurance.

Affiliated Agreements

Sentry Casualty has no employees of its own and all of its operations are conducted by employees of its parent organization, Sentry Insurance, in accordance with the business practices and internal controls of that organization. In addition to ongoing common management and control by this upstream affiliate, the company's operations are affected by various written agreements with Sentry Insurance Group affiliates. Reinsurance agreements are described in Section V of the report titled "Reinsurance." A summary of the other agreements and undertakings follows.

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Investment Advisory Agreement

Effective October 31, 1991, Sentry Insurance and certain named affiliates entered into an investment advisory agreement with Sentry Investment Management, L.L.C. This contract was amended and restated as of January 1, 2008, and as of September 12, 2011. Under this agreement, SIML is employed to manage and direct the investment and reinvestment of the assets of Sentry Insurance and certain named affiliates, subject to the control of those companies' board of directors. SIML agrees to comply with the companies' articles, bylaws, investment policies, and all applicable federal or state laws. SIML charges the companies a monthly fee computed as follows, annually not to exceed on average 25 basis points of the cash and invested assets reported on the companies' statutory annual statements:

One-twelfth (1/12) of an amount equal to the sum of (a), (b), and (c)

- (a) Common stocks, excluding those of affiliates: 0.50% (\$5.00 per \$1,000) of market value;
- (b) Bonds and preferred stocks, excluding those of affiliates: 0.15% (\$1.50 per \$1,000) of market value; and
- (c) All other assets, excluding those of affiliates: 0.75% (\$7.50 per \$1,000) of market value

In addition, for any investment advisory services provided by SIML at the request of the companies, SIML is to be reimbursed for actual costs of rendering such services. Settlements are to be made within 60 days of the end of the month.

The contract may be terminated by any of the parties with 60 days' written notice.

Joint Investment Agreement

Effective October 1, 1996, the company entered into an amended and restated joint

investment agreement with various affiliates to establish the Sentry Liquid Asset Partnership

(SLAP), a joint venture organized pursuant to the Wisconsin Uniform Partnership Act. This

agreement has been amended and restated to add or delete companies as needed. Sentry

Insurance is designated as the managing partner, though the agreement permits a change by a

majority decision of the participants. A participant may withdraw from the joint venture upon the

delivery of a written notice to the managing partner. The joint venture shall dissolve at such time

as only one participant remains in the joint venture. The terms of this agreement are continuous;

however, all parties to the agreement are required to review and negotiate the agreement no less than once every three years.

The business of the joint venture consists of investing and reinvesting funds contributed by the members in short-term obligations of banks, corporations, and the U.S. federal government with a maximum duration of 12 months. It functions in a manner analogous to a short-term bond mutual fund. Investment advisory services are provided by Sentry Investment Management, L.L.C. This office has directed all Wisconsin-domiciled Sentry companies to report their respective balances in SLAP as a one-line entry on Schedule DA – Part 1 (Short-Term Investments) and Schedule E – Part 2 (Cash Equivalents). In 2018, Sentry Casualty reported no SLAP short-term investments and \$4,920,535 in SLAP money market mutual funds. Sentry Casualty received \$32,140 interest from the SLAP money market mutual funds.

Tax Allocation Agreement

On February 22, 1983, the Sentry Insurance board of directors adopted a written federal income tax allocation policy for the purpose of filing federal income tax returns on a consolidated basis. This agreement has been amended and restated to add or delete companies as needed. The latest amended and restated agreement is effective March 1, 2009, and was amended to comply with requirements of the New York Circular Letter 1979-33 (relates to tax allocation agreements of New York-domestic insurers) because Sentry Life Insurance Company of New York is a party to this agreement. Under this agreement, Sentry Insurance prepares and files a consolidated U.S. federal income tax return that includes all affiliates of the holding company group. The agreement sets forth the rights and obligations of the parties to the agreement with respect to the determination and settlement of federal income tax liabilities as well as the allocation of Sentry Insurance Group's consolidated U.S. federal income tax liability and tax benefits in accordance with a rational, systematic formula. The agreement provides for computation of tax, settlement of balances between affiliates, tax sharing, filing the return, audits and other adjustments, and other administrative requirements. The agreement calls for the settling of estimated U.S. federal tax payments within 45 days of filing of those payments. The final settlement is due within 45 days of the filing of the consolidated U.S. federal tax return. The

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agreement has a provision for members entering or departing the group and provides for successors.

General Expense Allocation Agreement

In 1993, the insurance companies of the Sentry Insurance Group entered into a written general expense allocation agreement. The agreement formalized the parties' consent to an accounting allocation process that had been in place since 1982. This agreement has been amended and restated to add or delete companies as needed. Under the agreed procedure, expenses are first grouped and assigned to cost pools, each of which is distinguished by one or more of four characteristics, including activity, location, profit center, and division. Expenses, once assigned to cost pools, are then allocated to specific insurance products. An expense is not assigned to a specific legal entity until after it is coded to a cost pool and then to a specific product unless the destination (profit center, line of business, or legal entity) is known when the expense is originally recorded. Allocation at each phase of this process, outlined here in simplified form, is based on specific identification, utilization estimates developed from such criteria as premium or claim volume, time studies, or other rational means of distribution.

Intercompany Settlement Policy

The intercompany settlement policy between Sentry Insurance and its affiliates was last amended and restated effective July 1, 2014. This agreement has been amended and restated several times to add or delete companies as necessary. According to the terms of this agreement, Sentry Insurance's cash management department settles intercompany balances, in SLAP where possible, based on policies and procedures listed in the agreement for monthly and annual settlements. Other settlements under the agreement include reinsurance balances, which are to be settled according to the terms contained in the reinsurance agreements, and income tax related balances, which are to be settled in accordance with the terms outlined in the intercompany tax allocation agreement mentioned previously. There is also a clause that establishes procedures for those parties that do not have adequate funds available to settle intercompany debt.

Administrative Services Agreement

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Sentry Insurance has established an administrative services agreement with Sentry Casualty effective October 1, 1999, which has been amended and restated several times with the latest amendment effective September 1, 2011. Under this agreement Sentry Insurance is to provide essentially all services required for Sentry Casualty's business operations. Expenses relating to the services provided under this agreement are to be allocated to the company by Sentry Insurance through the general expense allocation agreement (described earlier in this section of the report). Services may be terminated by either party by 90 days' written notice or at any time by mutual consent.

V. REINSURANCE

The company's reinsurance portfolio and strategy are described below. The company had numerous active and inactive ceded and assumed reinsurance treaties and arrangements in force at the time of this examination. All contracts reviewed by examiners contained proper insolvency provisions. Certain property and casualty companies in the Sentry Insurance Group participate in a few voluntary and involuntary reinsurance arrangements, serving predominantly the auto and worker's compensation markets, administered by individual states or by national organizations. The largest assuming reinsurance agreements are from the National Workers Compensation Reinsurance Association and Commonwealth Automobile Reinsurers (Massachusetts). The ceding reinsurance agreements are to a variety of state mine subsidence, catastrophic auto, and worker's compensation funds. A review of these arrangements indicated that all contracts have provisions deemed appropriate by the governmental authorities that establish and administer them. Significant treaties and arrangements are summarized as follows:

Affiliated Property and Casualty Pooling Agreement

Sentry Casualty participates in a pooling arrangement with certain of its property and casualty affiliates. The pool participants cede 100% of their direct and assumed premiums, losses, loss adjustment expenses, and underwriting expenses, net of all cessions to nonaffiliated parties, to Sentry Insurance. The net pooled business is then distributed according to the participations listed below. Income and expenses related to investment operations are not included in pooling.

Dairyland Insurance Company (Dairyland), Middlesex Insurance Company (Middlesex), Sentry Select Insurance Company (Sentry Select), Viking Insurance Company of Wisconsin (Viking), Sentry Casualty, and Florists' Mutual Insurance Company (Florists' Mutual) are direct co-parties to the automatic nonaffiliated ceding reinsurance agreements of Sentry Insurance, along with Sentry Insurance's other U.S.-domiciled property and casualty affiliates. Sentry Insurance administers all aspects of the pooled business, including placement of reinsurance with nonaffiliated insurers. Reinsurance with nonaffiliated parties is transacted in the names of Sentry Insurance and other property and casualty affiliates, each for its own direct and

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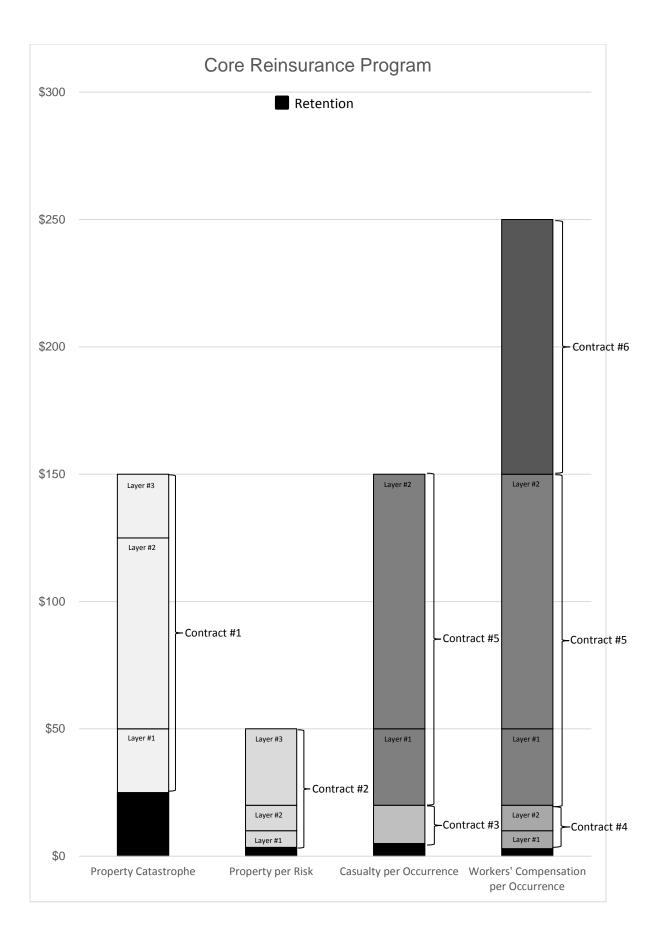
assumed business, prior to pooling. After nonaffiliated cessions are made, the net business of each participant is pooled, and the net retained business of Sentry Insurance, Dairyland, Middlesex, Sentry Select, Viking, Sentry Casualty, and Florists' Mutual is derived from the pool. Additional terms of the pool are outlined below:

Participations:	Ac of January 1 20)19, participation was as follows:
railicipations.	AS OF January 1, 20	r_{3} , participation was as follows.

	Participating Company Sentry Insurance a Mutual Company Dairyland Insurance Company Middlesex Insurance Company Sentry Select Insurance Company Viking Insurance Company of Wisconsin Sentry Casualty Company Florists' Mutual Insurance Company	Allocation 54.0% 17.5 10.0 10.0 5.0 2.5 1.0
	Total Sentry Group Pool	<u>100.0</u> %
Lines covered:	All lines of property and casualty business written by the participants	
Items included:	Premiums written and earned, losses, loss adju expenses, underwriting expenses, salvage and recoveries, assessments, taxes, and policyhold	subrogation
Effective:	December 31, 2003, (amended and restated) as effective January 1, 2006, January 1, 2007, Jan and July 1, 2015	
Termination:	Termination of any party's participation, or of the agreement, may be accomplished by any party reason upon 12 months' prior written notice to the parties.	for any

Nonaffiliated Ceding Contracts

The major nonaffiliated ceding contracts including a core reinsurance structure to cover most risk exposures are described below. A chart included on the next page summarizes the core reinsurance program for the Sentry Insurance Group. (Dollar amounts are in millions.)



1.	Туре:	Property Catastrophe Excess of Loss			
	Reinsurer:	The brokered reinsurers, and their respective participation by layer, include the following.			
		Subscribing Reinsurer Allied World Assurance Company, Ltd.	<u>Layer 1</u> 0.00%	<u>Laver 2</u> 4.00%	<u>Layer 3</u> 0.00%
		Ariel Re BDA Limited	5.00	5.00	0.00
		Aspen Bermuda, Limited	10.00	10.00	0.00
		China Property & Casualty Reinsurance Company Limited	4.00	3.00	0.00
		Dual Commercial LLC	2.00	2.00	0.00
		Employers Mutual Casualty Company	2.25	2.25	0.00
		Fidelis Insurance Bermuda Limited	2.00	5.00	0.00
		Hannover Re (Bermuda), Ltd.	10.00	10.00	0.00
		Mapfre Re Compania De Reaseguros SA	8.00	8.00	0.00
		MS Amlin AG Bermuda Branch	2.00	6.00	0.00
		Odyssey Reinsurance Company	3.50	3.50	0.00
		Quatar Reinsurance Company 4.00 3.00 Limited			0.00
		QBE Reinsurance Corporation	7.50	7.50	0.00
		R+V Versicherung	5.00	5.00	0.00
		Underwriters at Lloyd's, London Total Subscribing Reinsurers	<u>34.75</u> <u>100.00</u> %	<u>25.75</u> <u>100.00</u> %	<u>100.00</u> <u>100.00</u> %
	Scope:	Property business with certain r	named exclus	ions	
	Retention:	Retention is \$25 million for the f the second excess layer, and \$ layer.			
	Coverage (in millions):	The contract provides the follow	ving coverage		
		Coverage TypeLayePer Loss OccurrenceTerm Limit	\$25 \$	75 \$2	
	Commissions:	None			
	Effective date:	January 1, 2019, through Janua	ary 1, 2020		
	Termination:	The company may terminate the agreement on a cut-off basis by giving the reinsurer 10 calendar days prior written notice in the event of circumstances listed in the Special Termination article.			

2.	Туре:	Property Per Risk Excess of Loss			
	Reinsurer:	The brokered reinsurers, and their respective participation by layer, include the following.			
		Subscribing Reinsurer Arch Reinsurance Company Ariel Re BDA Limited Aspen Insurance UK Limited Dual Commercial LLC Employers Mutual Casualty Company Fidelis Insurance Bermuda Limited General Reinsurance Corporation (Direct) General Reinsurance Corporation Hannover Ruck SE Munich Reinsurance Americas, Inc. Mutual Reinsurance Bureau Odyssey Reinsurance Company Partner Reinsurance Company of the U.S. Transatlantic Reinsurance Company Total Subscribing Reinsurers	Layer 1* 0.0% 3.0 7.5 0.0 2.5 0.0 0.0 30.0 12.5 22.0 0.0 2.5 22.0 0.0 2.5 0.0 80.0%	$\begin{array}{c} \underline{\text{Layer 2}}\\ 0.0\%\\ 3.0\\ 16.0\\ 10.0\\ 5.0\\ 1.5\\ 0.0\\ 3.0\\ 22.5\\ 12.5\\ 12.5\\ 14.0\\ 7.0\\ 2.5\\ \underline{3.0}\\ \underline{100.0}\% \end{array}$	Layer 3 12.5% 3.0 10.0 2.5 5.0 0.0 50.0 0.0 17.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
	Scope:	* Sentry Insurance has retained 20% of the first excess layer as a copay.			ayer as
	Retention:	Property business with certain named exclusions Retention is \$3.5 million for the first excess layer, \$10 million for the second excess layer, and \$20 million for the third excess layer.			
	Coverage (in millions):	The contract provides the following	g coverage.		
		Term Limit N	6.5 \$1 3.0 1 J/A 2	0.0 \$3 0.0 3 0.0 6	<u>r 3</u> 0.0 0.0 0.0 0.0
	Commissions:	None			
	Effective date:	January 1, 2019, through January	1, 2020		
	Termination:	The company may terminate this agreement on a cut-off basis by giving the reinsurer written notice in the event of circumstances listed in the Special Termination article.			

3.	Туре:	Casualty Excess of Loss		
	Reinsurer:	The brokered reinsurers, and their respective participation by layer, include the following.		
		Subscribing ReinsurerAllocationAllied World Insurance Company7.5%Brit Global Specialty USA2.5General Reinsurance Corporation6.5Hannover Ruck SE20.0Mutual Reinsurance America, Inc.22.5Mutual Reinsurance Company of the U.S.2.5QBE Reinsurance Corporation2.5Transatlantic Reinsurance Company7.5Underwriters at Lloyd's, London10.0Total Subscribing Reinsurers100.0%		
	Scope:	Casualty business		
	Retention:	Retention is \$5 million.		
	Coverage (in millions):	The contract provides the following coverage.		
		Coverage TypeAmountPer Loss Occurrence\$15Term Limit75Term Limit – Terrorism15		
	Commissions:	None		
	Effective date:	January 1, 2019, through January 1, 2020		
	Termination:	The company may terminate this agreement on a cut-off basis by giving the reinsurer written notice in the event of circumstances listed in the Special Termination article.		
4.	Туре:	Workers' Compensation Excess of Loss		
	Reinsurer:	The brokered reinsurers, and their respective participation by layer, include the following.		
		Subscribing ReinsurerLayer 1Layer 2Brit Global Specialty USA0.0%5.0%Hannover Ruck SE22.522.5Mutual Reinsurance Bureau10.010.0Partner Reinsurance Company of the U.S.0.010.0QBE Reinsurance Corporation10.00.0Safety National Casualty Corporation20.017.0Transatlantic Reinsurance Company20.014.0Underwriters at Lloyds, London17.521.5Total Subscribing Reinsurers100.0%100.0%		
	Scope:	Workers' compensation, including employers' liability		
	Retention:	Retention is \$3 million for the first excess layer and \$5 million for the second excess layer.		

	Coverage:	The contract provides the following coverage.			
		<u>Coverage Type</u> Per Occurrence Limit Term Limit Term Limit – Runoff Term Limit – Terrorism Term Limit – Runoff & Terrorism	Layer 1 \$2 Unlimited Unlimited 2 4	<u>Layer 2</u> \$ 5 15 20 5 10	
	Commissions:	None			
	Effective date:	January 1, 2019, through January 1	, 2020		
	Termination:	giving the reinsurer written notice in	The company may terminate this agreement on a cut-off basis by giving the reinsurer written notice in the event of circumstances listed in the Special Termination article.		
5.	Туре:	Multiple Line Clash and Contingenc	y Excess of	Loss	
	Reinsurer:	The brokered reinsurers, and their respective participation by layer, include the following.			
		Subscribing Reinsurer BGS Services (Bermuda) Limited Brit Global Specialty USA General Reinsurance Corporation Hannover Ruck SE Tokio Millennium RE AG, Bermuda Branch Transatlantic Reinsurance Company Underwriters at Lloyd's, London Total Subscribing Reinsurers	Laver 1 4.25% 2.50 4.92 20.00 0.00 10.00 <u>58.33</u> <u>100.00</u> %	0.00 0.00 10.00 5.00 0.00 <u>81.00</u>	
	Scope:	All property and casualty business			
	Retention:	Retention is \$20 million for the first for the second excess layer.	excess layer	and \$50 million	
	Coverage (in millions):	The contract provides the following	coverage.		
		<u>Coverage Type</u> Per Event Limit Term Limit Term Limit – Terrorism	<u>Layer 1</u> \$30 60 30	<u>Layer 2</u> \$100 200 100	
	Commissions:	None			
	Effective date:	January 1, 2019, through January 1	, 2020		
	Termination:	The company may terminate this agreement on a cut-off basis by giving the reinsurer written notice in the event of circumstances listed in the Special Termination article.			

6.	Туре:	Workers' Compensation Catastrophe Excess of Loss		
	Reinsurer:	The brokered reinsurers, and their respective participation by layer, include the following.		
		Subscribing Reinsurer Allied World Insurance Company BGS Services (Bermuda) Limited Hannover RE (Bermuda) Ltd. IOA RE, Inc. Munich Reinsurance America, Inc. Odyssey Reinsurance Company Tokio Millennium RE AG, Bermuda Branch Underwriters at Lloyd's, London Total Subscribing Reinsurers	Allocation 6.00% 3.00 5.00 3.00 10.00 2.00 3.75 <u>67.25</u> <u>100.00</u> %	
	Scope:	Workers' compensation, including em	ployers' liability	
	Retention:	Retention is \$150 million.		
	Coverage (in millions):	The contract provides the following co	overage.	
		<u>Coverage Type</u> Per Occurrence Limit Term Limit – All Occurrences Term Limit – Terrorism	<u>Amount</u> \$100 200 100	
	Commissions:	None		
	Effective date:	January 1, 2019, through January 1,	2020	
	Termination:	The company may terminate this agreement on a cut-off basis giving the reinsurer written notice in the event of circumstance listed in the Special Termination article.		

Nonaffiliated Assuming Contracts

Sentry Insurance ceased all assumption activities with nonaffiliated companies prior to 1986. There are, however, reinsurance assumed treaties in runoff. Many of these contracts were originally entered into by affiliates and were assumed by the company during its efforts to consolidate its holding company system. The reinsurance assumed treaties in runoff have a broad range of underlying risks, including risks located overseas. Types of contracts include catastrophe, excess of loss, pro rata, and facultative. Assumed reinsurance long-tail exposures tend to be environmental and asbestos, and medium-tail risks such as general liability, auto liability, and worker's compensation. One difficulty encountered with respect to international exposures is that the laws of some of the countries in which risks are located do not allow for complete release of the responsible parties, so claims can remain open for periods much longer than typical in the United States or can be reopened many years after the settlement is believed to have been final.

VI. FINANCIAL DATA

The following financial statements reflect the financial condition of the company as reported to the Commissioner of Insurance in the December 31, 2018, annual statement. Adjustments made as a result of the examination are noted at the end of this section in the area captioned "Reconciliation of Surplus per Examination." Also included in this section are schedules that reflect the growth of the company, NAIC Insurance Regulatory Information System (IRIS) ratio results for the period under examination, and the compulsory and security surplus calculation.

Sentry Casualty Company Assets As of December 31, 2018

	Assets	Nonadmitted Assets	Net Admitted Assets
Bonds	\$286,789,642	\$	\$286,789,642
Cash, cash equivalents, and short- term investments Investment income due and accrued Premiums and considerations: Uncollected premiums and agents' balances in course of	6,302,945 2,532,479		6,302,945 2,532,479
collection Deferred premiums, agents' balances, and installments booked but deferred and not yet	9,332,386	45,535	9,286,852
due Accrued retrospective premiums and contracts subject to	14,970,389	23,968	14,946,421
redetermination Reinsurance: Amounts recoverable from	3,991,318	170,736	3,820,582
reinsurers	15,068,061		15,068,061
Net deferred tax asset	2,801,669	319,223	2,482,446
Guaranty funds receivable or on	2,001,000	010,220	2,102,110
deposit	30,768		30,768
Receivable from parent,	,		,
subsidiaries, and affiliates Write-ins for other than invested assets:	11,833,897		11,833,897
Cash surrender value of life insurance Amounts billed & receivable under	898,963		898,963
high deductible policies Guaranty fund surcharges	895,207	8,051	887,157
receivable Equities and deposits in pools and	468,702		468,702
associations	104,439		104,439
Prepaid surcharges	95,359		95,359
Total Assets	<u>\$356,116,225</u>	<u>\$567,513</u>	<u>\$355,548,712</u>

Sentry Casualty Company Liabilities, Surplus, and Other Funds As of December 31, 2018

Losses		\$ 70,043,102
Reinsurance payable on paid loss and loss adjustment		÷ -,,-
expenses		6,210,046
Loss adjustment expenses		16,465,257
Commissions payable, contingent commissions, and		
other similar charges		1,182,615
Other expenses (excluding taxes, licenses, and fees)		8,907,132
Taxes, licenses, and fees (excluding federal and foreign		
income taxes)		511,914
Current federal and foreign income taxes		246,170
Unearned premiums		26,231,066
Advance premium		186,472
Dividends declared and unpaid:		
Policyholders		254,167
Ceded reinsurance premiums payable (net of ceding		
commissions)		25,311,607
Amounts withheld or retained by company for account of		
others		128,592,945
Remittances and items not allocated		6,435
Write-ins for liabilities:		050.000
A/P – other		359,332
Escheat funds		215,586
Premium deficiency liability assumed		172,500
Recoverable on retro reinsurance contract		(74,233)
Total Liabilities		284,822,114
Common capital stock	\$ 4,700,000	
Gross paid in and contributed surplus	31,415,641	
Unassigned funds (surplus)	<u>34,610,956</u>	
Surplus as Regards Policyholders		70,726,597
Total Liabilities and Surplus		<u>\$355,548,712</u>
		<u>4555,540,712</u>

Sentry Casualty Company Summary of Operations For the Year 2018

Underwriting Income Premiums earned		\$55,658,766
Deductions: Losses incurred Loss adjustment expenses incurred Other underwriting expenses incurred Write-ins for underwriting deductions: Change in premium deficiency Total underwriting deductions Net underwriting gain (loss)	\$34,464,613 7,234,261 16,543,506 <u>22,500</u>	<u>58,264,881</u> (2,606,115)
Investment Income Net investment income earned Net realized capital gains (losses) Net investment gain (loss)	9,267,807 (1,006,144)	8,261,663
Other Income Net gain (loss) from agents' or premium balances charged off Finance and service charges not included in premiums Write-ins for miscellaneous income: Miscellaneous income (expense) Total other income Net income (loss) before dividends to policyholders and before federal and foreign income taxes Dividends to policyholders	(669,469) 1,371,326 <u>41,811</u>	<u>743,668</u> 6,399,216 <u>178,131</u>
Net income (loss) after dividends to policyholders but before federal and foreign income taxes Federal and foreign income taxes incurred		6,221,084 1,449,951
Net Income		<u>\$ 4,771,133</u>

Sentry Casualty Company Cash Flow For the Year 2018

Premiums collected net of reinsurance Net investment income Miscellaneous income Total			\$55,916,869 11,215,792 <u>743,668</u> 67,876,328
Benefit- and loss-related payments		\$28,526,897	01,010,020
Commissions, expenses paid, and aggregate write-ins for deductions Dividends paid to policyholders		22,289,424 168,142	
Federal and foreign income taxes paid (recovered) Total deductions		1,619,234	52,603,697
Net cash from operations			15,272,631
Proceeds from investments sold, matured, or repaid: Bonds		\$47,231,119	
Cost of investments acquired (long-term only):			
Bonds Miscellaneous applications Total investments acquired	\$49,923,160 4,974,375	54,897,535	
Net cash from investments			(7,666,415)
Cash from financing and miscellaneous sources: Dividends to stockholders		224 214	
Other cash provided (applied)		224,314 <u>(7,137,120</u>)	
Net cash from financing and miscellaneous sources			(7,361,434)
Reconciliation: Net Change in Cash, Cash Equivalents, and Short-Term Investments Cash, cash equivalents, and short-term			244,782
investments: Beginning of year			6,058,163
End of Year			<u>\$ 6,302,945</u>

Sentry Casualty Company Compulsory and Security Surplus Calculation December 31, 2018

Assets Less liabilities				\$355,548,712
Adjusted surplus				70,726,598
Annual premium: Group accident and health Factor Total	\$ 315,389 <u>10</u> %	\$	31,538	
Lines other than accident and health Factor Total	57,474,271 20%	11	<u>,494,854</u>	
Compulsory surplus (subject to a minimum of \$2 million)				11,526,392
Compulsory Surplus Excess (Deficit)				<u>\$ 59,200,206</u>
Adjusted surplus (from above)				\$70,726,598
Security surplus (140% of compulsory surplus, factor reduced 1% for each \$33 million in premium written in excess of \$10 million, with a minimum factor of 110%)				16,021,684
Security Surplus Excess (Deficit)				<u>\$54,704,914</u>

Sentry Casualty Company Analysis of Surplus For the Five-Year Period Ending December 31, 2018

The following schedule details items affecting surplus during the period under

examination as reported by the company in its filed annual statements:

	2018	2017	2016	2015	2014
Surplus, beginning of					
year	\$70,732,594	\$71,776,914	\$71,887,133	\$71,447,536	\$73,010,131
Net income	4,771,133	5,704,781	4,630,473	5,349,649	5,406,578
Change in net unrealized					
capital gains/losses	(566)	(45,526)			
Change in net deferred					
income tax	356,554	(1,306,078)	250,888	(38,169)	(174,607)
Change in nonadmitted					
assets	(164,760)	538,258	(5,866)	125,003	191,032
Change in provision for					
reinsurance	31,642	64,245	14,286	3,114	14,402
Dividends to					
stockholders	(5,000,000)	(6,000,000)	(5,000,000)	(5,000,000)	(7,000,000)
Slockholders	(5,000,000)	<u>(6,000,000</u>)	(5,000,000)	(5,000,000)	(7,000,000)
Surplus, End of Year	\$70.726.597	\$70.732.594	\$71.776.914	\$71.887.133	\$71.447.536
	<u>φ10,120,001</u>	$\psi_{10,102,001}$	<u>+10,014</u>	<u>\$71,007,100</u>	<u>φ, 1, 1, 1, 000</u>

Sentry Casualty Company Insurance Regulatory Information System For the Five-Year Period Ending December 31, 2018

The company's NAIC Insurance Regulatory Information System (IRIS) results for the

period under examination are summarized below. There were no unusual results.

	Ratio	2018	2017	2016	2015	2014
#1	Gross Premium to Surplus	366%	352%	341%	332%	304%
#2	Net Premium to Surplus	81	75	70	65	63
#3	Change in Net Premiums Written	9	5	7	3	-0
#4	Surplus Aid to Surplus	0	0	0	0	0
#5	Two-Year Overall Operating Ratio	86	86	85	84	84
#6	Investment Yield	3.2	3.2	3.3	3.4	3.7
#7	Gross Change in Surplus	-0	-1	-0	1	-2
#8	Change in Adjusted Surplus	-0	-1	-0	1	-2
#9	Liabilities to Liquid Assets	91	90	78	77	80
#10	Agents' Balances to Surplus	13	11	3	3	4
#11	One-Year Reserve Development					
	to Surplus	-1	-1	-1	-2	-3
#12	Two-Year Reserve Development					
	to Surplus	-1	-3	-3	-4	-3
#13	Estimated Current Reserve					
	Deficiency to Surplus	2	2	-1	-10	-2

Growth of Sentry Casualty Company

Y		dmitted Assets	Liabilities	Surplus a Regards Policyholde		Net Income
_		55,548,712 55,866,628	\$284,822,114 285,134,034	\$70,726, 70,732,	594	\$4,771,133 5,704,781
		96,164,831	224,387,916	71,776,		4,630,473
		272,518,724	200,631,592	71,887,		5,349,649
		61,478,106	190,030,570	71,447,		5,406,578
2	013 2	40,263,968	167,253,837	73,010,	131	5,016,878
	Gross	Net		Loss		
Year	Premium Written	Premium Written	Premium Earned	and LAE Ratio	Expense Ratio	Combined Ratio
2018	\$258,851,406	\$\$57,199,557	\$55,658,766	74.9%	27.7%	102.6%
2017	249,118,747	52,702,093	51,831,933	74.8	28.6	103.4
2016	244,960,489	50,312,348	49,143,447	73.9	28.2	102.1
2015	238,526,424	46,925,501	45,211,247	72.7	27.5	100.2
2014	217,302,735	45,348,948	45,303,673	74.9	25.7	100.6

The company's surplus fell slightly, by 3%, to \$71 million, since the previous

44,292,983

76.3

24.8

101.1

examination. Sentry Casualty reported net income in each year under examination and paid \$28 million in stockholders' dividends to its parent, Sentry Insurance, over the past five years. During the period under examination gross premium increased 29% and net premium increased 26%. The combined ratio remained slightly above 100%, increasing in 2016 and 2017 before beginning to decrease in 2018. Net investment gains over the period offset the effects of combined ratios that exceeded 100%, as the company recorded net income in each of the last five years.

Reconciliation of Surplus per Examination

200,389,835 45,438,961

2013

No adjustments were made to surplus as a result of the examination. The amount of surplus reported by the company as of December 31, 2018, is accepted.

VII. SUMMARY OF EXAMINATION RESULTS

Compliance with Prior Examination Report Recommendations

There was one specific comment and recommendation in the previous examination

report. Comments and recommendations contained in the last examination report and actions

taken by the company are as follows:

1. <u>Actuarial Examination</u>—It is recommended that future actuarial reports contain updated and completed work papers and documentation with respect to the gross loss and LAE reserves in general and the GL/PL liability segments in particular.

Action—Compliance.

Summary of Current Examination Results

There were no adverse or material examination findings as a result of the current

examination of the company.

VIII. CONCLUSION

Sentry Casualty Company is a subsidiary of Sentry Insurance a Mutual Company. Sentry Insurance is the ultimate parent of a holding company system referred to as the Sentry Insurance Group. There are 29 companies in the Sentry Insurance Group, including insurance and noninsurance companies.

Sentry Casualty directly underwrites business in the National Accounts business unit of the Sentry Insurance Group. Sentry Casualty's reported surplus fell slightly over the examination period. Gross premium writings increased steadily over the exam period due to assumed premiums; on a direct basis, premiums remained more consistent. Net investment gains over the period have offset the effects of combined ratios that exceeded 100%, as the company recorded net income in each of the last five years.

The current examination resulted in no recommendations. There were no reclassifications of account balances or adjustments to surplus as reported by the company in its year-end 2018 statutory financial statements.

IX. SUMMARY OF COMMENTS AND RECOMMENDATIONS

There were no recommendations made as a result of this examination.

X. ACKNOWLEDGMENT

The courtesy and cooperation extended during the course of the examination by the

officers and employees of the company are acknowledged.

In addition to the undersigned, the following representatives of the Office of the

Commissioner of Insurance, State of Wisconsin, participated in the examination:

Name

Title

Nicholas Barsuli Nicholas Feyen Kenton Harrison Thomas Hilger, AFE Judith Michael David Jensen, CFE Jerry DeArmond, CFE Insurance Financial Examiner IT Specialist Reserve Specialist

Respectfully submitted,

Diana M. Navitz

Diana M. Havitz Examiner-in-Charge

XI. SUBSEQUENT EVENTS

On March 11, 2020, the World Health Organization (WHO) declared the spreading coronavirus (COVID-19) outbreak a pandemic. On March 13, 2020, U.S. President Donald J. Trump declared the coronavirus pandemic a national emergency in the United States. The epidemiological threat posed by COVID-19 is having disruptive effects on the economy, including disruption of the global supply of goods, reduction in the demand for labor, and reduction in the demand for U.S. products and services, resulting in a sharp increase in unemployment. The economic disruptions caused by COVID-19 and the increased uncertainty about the magnitude of the economic slowdown has also caused extreme volatility in the financial markets.

The full effect of COVID-19 on the U.S. and global insurance and reinsurance industry is still unknown at the time of releasing this report. This office is expecting the COVID-19 outbreak to impact a wide range of insurance products, resulting in coverage disputes, reduced liquidity of insurers, and other areas of operations of insurers. OCI and all insurance regulators with the assistance of the National Association of Insurance Commissioners are monitoring the situation through a coordinated effort and will continue to assess the impacts of the pandemic on U.S. insurers. OCI has been in communication with the Sentry Insurance Group regarding the impact of COVID-19 on business operations and the financial position of Sentry Casualty, and no immediate action was deemed necessary at the time of this report.