



Wisconsin Insurance

Pre-licensing Provider Overview Meeting

May 5, 2022



Agenda

- Introductions
- Hybrid Testing Model
- Pass/Fail Statistics
- Test Development/Content Outline Updates
- Questions and Answers



Hybrid Testing Model

The hybrid testing model including the traditional test center exam delivery and remotely proctored testing went live 7/1/2020.

A screenshot of a web-based scheduling interface. A dark maroon dialog box is overlaid on a grey background. The dialog box has a title bar with the text "Please select a delivery mode for scheduling" and a close button (an 'X' icon) on the right. Below the title bar, the text "Delivery mode" is displayed. There are two radio button options: "Test Center" and "Remote Online Proctored Exam". Each option has a small question mark icon to its right. At the bottom of the dialog box, there are two buttons: "Cancel" and "Continue".

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Please select a delivery mode for scheduling

Delivery mode

Test Center ?

Remote Online Proctored Exam ?

Cancel Continue



Important Information

- Scheduling Page: <https://home.psiexams.com/#/home>
- Wisconsin Insurance Dedicated Scheduling Phone Number: **(888) 818-5805**
- Wisconsin Insurance Remote Proctor Tech Support Number: **(844) 267-1017**
- Score reports are now emailed to candidates after the exam. A paper copy is no longer provided after the exam



System Requirements for Remote Testing

REQUIREMENTS	STATUS	YOUR SYSTEM
Webcam	✓	Integrated Camera (04f2:b5ab)
Microphone	✓	Default - Microphone Array (Realtek High Definition Audio)
PSI Communication Protocol	✓	Connected
Testing System Access	✓	Allowed
PSI System Storage	✓	Allowed
PSI Video Streaming	✓	Allowed

System Check

REQUIREMENTS	STATUS	YOUR SYSTEM
Browser and Version - Chrome 58.0 and above.	✓	Chrome 75.0
Platform - Windows 7, Windows 8, Windows 8.1, Windows 10 or later and Mac OS X 10.10 or later	✓	Windows 10
Javascript - Enabled.	✓	Enabled
Cookies - Enabled.	✓	Enabled
Upload and Download Minimum Bandwidth - At least 250 kbps.	✓	1448282

Know System Requirements

System Compatibility Check must be done prior to the day of testing at <https://syscheck.bridge.psiexams.com/>



Remote Testing Policy

Exam Policy & Rules

Welcome to the exam. Please read the rules and notices below regarding your remote online proctored exam.

- You may not speak with anyone during the exam.
- You may not have any paper or study materials in the testing area.
- You may not discuss, reproduce or attempt to reproduce exam questions or items after the exam with other candidates or on social media.
- You may not use a cell phone during the exam.
- You may not take photos during the exam.
- You may not wear headphones, earbuds or smart enabled devices.
- You are not allowed to have food or drink at any time during your exam.

Violation of any of the rules may result in termination of your exam. Your fees will not be refunded if your exam is terminated.

Disconnection from Secure Browser – if you are disconnected from the secure browser, you should relaunch secure browser from the desktop icon or the executable file in your download folder. You will be asked to re-identify yourself.

Once you have read and agree to these terms, to continue please click "agree".

Decline

Agree

Current Statistics 7/1/2020 – 4/30/2022

Portion	Grand Total		Remote Proctor				Test Center			
	Candidate Count	% of Total Candidate ..	PASS		FAIL		PASS		FAIL	
			Candidate Count	% of Total Candidate ..	Candidate Count	% of Total Candidate ..	Candidate Count	% of Total Candidate ..	Candidate Count	% of Total Candidate ..
WI Accident and Health - State Specific Series 22-04	199	100.00%	59	48.36%	63	51.64%	45	58.44%	32	41.56%
WI Accident and Health: General and State Series 22-03	4,851	100.00%	1,639	58.70%	1,153	41.30%	1,236	60.03%	823	39.97%
WI Casualty - State Specific Series 22-08	81	100.00%	25	60.98%	16	39.02%	27	67.50%	13	32.50%
WI Casualty : General and State Series 22-07	2,904	100.00%	772	55.98%	607	44.02%	811	53.18%	714	46.82%
WI Credit Series 22-12	557	100.00%	53	41.09%	76	58.91%	170	39.72%	258	60.28%
WI Life - State Specific Series 22-02	237	100.00%	86	66.15%	44	33.85%	63	58.88%	44	41.12%
WI Life: General and State Series 22-01	6,007	100.00%	1,878	58.45%	1,335	41.55%	1,540	55.12%	1,254	44.88%
WI Navigator Series 22-14	199	100.00%	33	35.48%	60	64.52%	31	29.25%	75	70.75%
WI Personal Lines - State Specific Series 22-10	7	100.00%	4	80.00%	1	20.00%	2	100.00%		
WI Personal Lines: General and State Series 22-09	176	100.00%	34	44.16%	43	55.84%	45	45.45%	54	54.55%
WI Property - State Specific Series 22-06	89	100.00%	30	63.83%	17	36.17%	29	69.05%	13	30.95%
WI Property: General and State Series 22-05	2,975	100.00%	781	52.49%	707	47.51%	831	55.88%	656	44.12%
WI Public Adjuster	27	100.00%	8	34.78%	15	65.22%	3	75.00%	1	25.00%
WI Title Series 22-11	241	100.00%	52	43.33%	68	56.67%	72	59.50%	49	40.50%
Total	18,550	100.00%	5,454	56.47%	4,205	43.53%	4,905	55.17%	3,986	44.83%



Test Development – Content Outlines

- 22-07 Casualty General and State/22-08 Casualty State Specific:
 - Under Worker's Compensation Insurance Pool (WWCIP)
 - Reference 629.09 was corrected to 626.09
- 22-09 Personal Lines General and State/22-10 Personal Lines State Specific:
 - Under Wisconsin Auto Insurance Plan (WAIP)
 - Reference INS 21.01 (7) – (10) was removed



Questions and Answers



*Testing
Excellence*